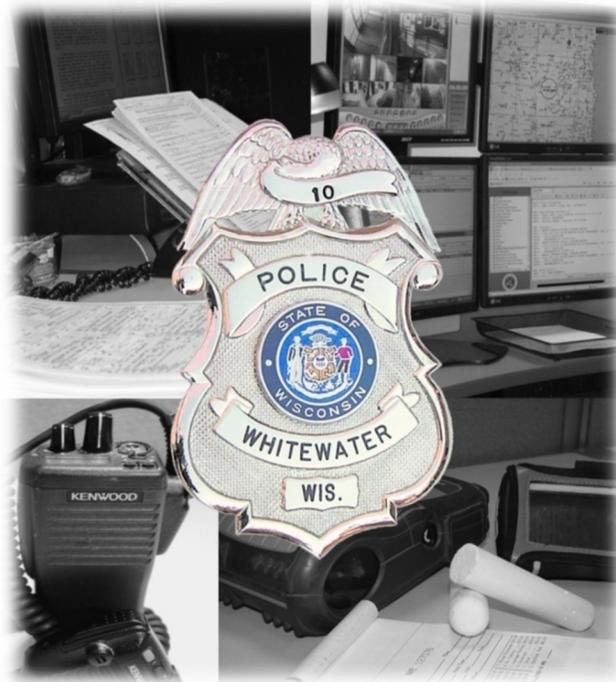


Whitewater Police Department

2019 Annual Report

2020 Management Plan



**Whitewater Police Department
312 West Whitewater Street
Whitewater, Wisconsin 53190**

Non-Emergency Phone Number: (262) 473-0555

Emergency Phone Number: 9-1-1

www.whitewater-wi.gov

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Introduction

The City of Whitewater Police Department's 2019 Annual Report is herein presented. The report documents an abundance of information to include the department's key achievements and community involvement, along with crime and calls-for-service data.

For a myriad of reasons police/community relations have deteriorated nationwide over the past several years. Locally, we have been diligent in our efforts to maintain transparency and be responsive in our community endeavors. The role of policing is undoubtedly complex, but by placing the Whitewater community at the forefront and providing our community with a real voice, we are able to foster positive working partnerships which lead to mutual trust.

All members of the Whitewater Police Department work together with the many and varied aspects of our community. We are effective because of the relationships we build with our citizens and stakeholders. Each officer, detective, supervisor, dispatcher, records personnel and command staff member bring skills, knowledge and dedication in order to make us better together than we could ever be alone. I am confident that by facilitating a participative organization, the service that we offer you, our community, is the best that it can be! We are committed to saving lives, protecting property, reducing disorder and solving problems. However, our police department cannot operate in a vacuum. We request, and many times receive, the active participation of people who live, work, study and recreate in Whitewater.

In 2019, we were largely successful in meeting our organizational goals and team objectives. Many of our goals were developed from challenges experienced in previous years coupled with a vision for the future of our organization and the community. As we navigated through 2019, our most notable challenges again stemmed from department personnel vacancies and dealing with property crime and general disorder found within certain areas of our city. The department dedicated time and effort into hiring and training integrity driven public safety personnel.

For the second year in a row, we are pleased to report a drop in reported domestic violence incidents and burglaries. Domestic violence incidents dropped by more than 21% and burglaries by 45%. One of the burglaries we investigated resulted in a large loss of property, but shortly later, that property was recovered by our personnel. It was a stolen Whitewater Fire & Rescue Medical Unit which was taken from that Department's garage. We experienced a notable rise in the number of thefts from automobiles during the second and third quarters of 2019. This was largely attributed to a crew of thieves victimizing communities between Madison and Whitewater. Strong messaging to our community on how to better secure their valuables and automobiles; along with enhanced and proactive police patrols soundly addressed this issue. In 2018, we investigated three robberies, whereas in 2019, that number was zero.

Our Police Department's Communications Center dispatched 19,944 calls for service which was 138 more than in 2018. There were 19 fewer motor vehicle accidents reported than in 2018. Sadly, officers and detectives investigated numerous drug overdoses, including some which resulted in death.

With reoccurring threats to public safety, the Whitewater Police Department continues to partner with the community, other law enforcement agencies, local businesses, civic organizations, churches, the school district and city personnel to strengthen our united response to safety concerns. With added sworn staffing to the county-wide Multi-Jurisdictional Special Events Team (SET) in 2019 we also enhanced training for this team. The team is designed as a law enforcement, mutual aid, crowd control system which operates throughout Walworth County.

SET continues to be instrumental in assisting with the mitigation of issues surrounding the yearly Spring Splash event which occurs in our city.

2019 was the first full year the WPD with K9 Officer Tilla. We remain overwhelmingly pleased by the continued community support of the K9 program. The program is essential to our department and community, allowing us to positively interact with community members and meet our operational objectives such as sniffs for narcotics at schools, general narcotics detection, tracking and apprehension.

Since my appointment on June 1st of 2018, I have witnessed firsthand the level of hard-work and professionalism that I and our community ask of all of the members of the Whitewater Police Department. The actions and interactions we are engaged in today will further define the character and reputation of this police department and the effect that we have on reducing crime and disorder in our community for years to come. Alone, our individual accomplishments are impressive. Together, they are a record of achievement few police departments can match. Above all, they reflect the immense talent, experience, leadership and commitment to our collective values that our staff brings to our team's mission every day. We are stronger because of their dedication. Thanks to their hard work, I am confident that we enter 2020 strongly positioned and renewed in determination.

My sincere appreciation extends to our supportive and engaged community. In 2019, we received a multitude of cards, calls of support, visits, words of encouragement and assistance with both solving and preventing crime! As we embark on 2020, our top priority remains providing a safe city with decreased disorder - one where all can live, work, learn and play. We believe that the Whitewater Police Department owes more to our community than to simply answer calls for service. We will continue to be an integral part of Whitewater's success. With the support of the Police and Fire Commission, Common Council, the city management team and city support personnel, we proudly serve the City of Whitewater.



Aaron M. Raap
Chief of Police



Whitewater Police Department Mission Statement

We strive to be leaders in policing for our community and models of character, honor, service, and excellence. We resolve to develop a creative and problem solving workforce dedicated to innovation and meeting the challenges of tomorrow. In times of crisis, we strive to defend public safety, maintain order, and restore a sense of personal wholeness. Our goal is to protect and serve our diverse and dynamic community with integrity, dignity, and respect.

Values Statement

COMMITMENT TO SERVICE - Maintain an enduring commitment to serve the people of our community

- The Whitewater Police Department will maintain a commitment to serving the varied needs of our community, both in times of crisis and in peace.
- We understand that dedicated service is far larger than self and encompasses duty to the city, state, and nation at different times.
- Commitment to service inspires strength under adversity, swift protection of those in need, innovative problem solving, and planning for the future.

LEADERSHIP - Lead with a success-oriented mindset

- We will be leaders in our community and consistently demonstrate a success-oriented mindset.
- Leadership requires understanding, initiative, and goal-setting to achieve positive results and find solutions.
- To that end, we must maintain outstanding law enforcement capabilities and inspire others by example.
- We expect to lead and be led in the course of our duties, but in the absence of orders, we will adapt and take the right action at the right time for the right reasons.

JUSTICE - Demonstrate integrity, fair treatment and wisdom in all our duties

- We will demonstrate integrity, fair treatment, and wisdom in all our duties.
- Justice is at the heart of our law enforcement mission, and it is based on impartial and empathetic treatment of all people.
- Members of the community rightly expect employees of our department to live out the highest standards of behavior and professionalism.
- Therefore, we will maintain honor and dignity in all situations, make judicious decisions, and prompt others to do the same.

COMPASSION - Treat people with compassion and attempt to restore a sense of wholeness

- We will treat all people in a courteous and understanding manner regardless of race, gender, lifestyle, religion, or circumstance.
- We shall provide compassion and sincerity to those who are in need, show concern and empathy for the victims of crime, and treat violators of the law with fairness and dignity.
- We will seek to rebuild a sense of wholeness after a crisis in an effort to help restore what was lost.
- We consider compassion to be the cornerstone of humanity and social connection.

PARTNERSHIP - Work in partnership and unison with the community as a whole

- We will maintain a strong partnership with our community, working collaboratively to maintain public safety and fight crime.
- Partnership fosters confidence and real understanding that we are much stronger working together than apart.
- Partnership also develops a bond of trust over time, which is absolutely necessary to develop an enjoyable, family friendly community to live, work, and play.

PRIDE - Take pride in the law enforcement profession and achieve personal excellence in policing

- We will honor the law enforcement profession, those who came before us, and those courageous enough to follow in our footsteps.
- We take pride in our ability to solve the challenges of tomorrow.
- We continually strive to achieve personal excellence in our work, our demeanor, and our service to the community. Our training is never complete.
- In every situation that arises, we will strive to maintain honor and dignity for all.



162 Years of Professional Policing

In 1858 the first two law enforcement officers, James Shrom and Dominic O'Donnell, were hired to patrol what was then the Village of Whitewater. S.D. Ferguson was later appointed Village Marshall. The town was patrolled primarily on foot, with outlying areas covered by horseback.

With the dawn of the 20th Century came new and innovative ways to serve the incorporated City of Whitewater. The first motorcycle began to patrol the streets, criminals were now fingerprinted and telephone lines extended throughout the city into the police station. In 1911, George Gill was appointed the first Chief of Police. In the early 1900's an officer's salary was established at \$55 per month.

The Great Depression-era of the 1930's saw the police department battling the effects of prohibition while policing with very meager resources. In 1952 a civilian Police and Fire Commission was created to oversee the hiring and discipline of officers. By the 1950's the city's population had grown and so too had the size of the Police Department, comprised then of seven sworn officers.



The 1960's brought change, turmoil, and reform. The Vietnam War, social unrest, and the battle for civil rights brought protests and demonstrations to the UW-Whitewater campus. In 1970 an arson fire destroyed a famous campus landmark, "Old Main". By the early 1970's the Police Department had grown to 20 officers. In 1971, Whitewater was distinguished as the first city in the State of Wisconsin to install a 911 system. Although the overall crime rate remained stable, the City experienced its first homicide in 1977.

In the 1980's the Whitewater Police Department entered the age of technology with computers, a fax machine, and a new radio system. In 1990, the first fully sworn female officer was hired. Throughout the 1990's the Department saw continued organizational growth and development. In 2008, we increased our sworn staff to 24 officers, the first increase in sworn staffing since the late 1980s.



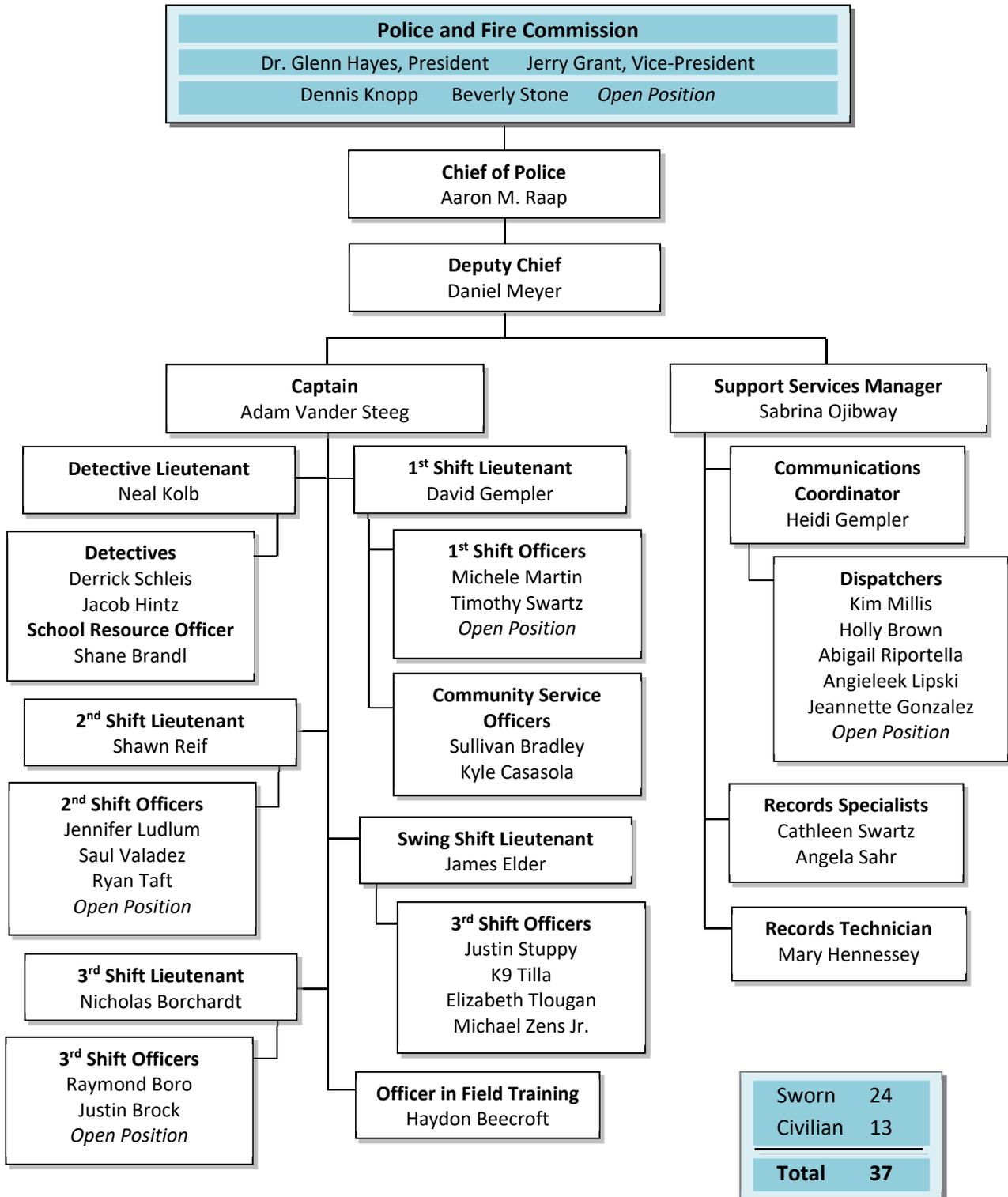
Today, the Whitewater Police Department has 37 members who remain dedicated to professional policing and committed to public service. The Department is accredited through Wisconsin Law Enforcement Accreditation Group (WILEAG), which ensures that we adhere to best practices and maintain sound policies and procedures that are compliant with



governing laws. In order to keep up with continually changing crime trends, technology, and laws, we develop up-to-date strategic plans that provide a roadmap of where we have been and where we intend to go. Whitewater remains safe in part due to the department's commitment to crime prevention initiatives and our diligence to proactively enforcing municipal and criminal violations. We stand united, ready to partner with our community to counter crime and promote safety and security in Whitewater.

Whitewater Police Department Organizational Chart

as of December 31, 2019



Sworn	24
Civilian	13
Total	37

Police and Fire Commission

Police and Fire Commissions date back in time, nearly a century ago, when the Wisconsin Legislature enacted a measure establishing such commissions as municipal bodies. Recognizing the critical role of police officers and fire fighters in assuring the public's safety, the legislature believed that by creating an independent body, one that no political party could come to dominate, the selection and removal of police officers and fire fighters would be insulated from the vagaries of partisan politics.

The statutory powers, duties, and responsibilities of a Police and Fire Commission are significant. A commission has authority to appoint, suspend, or remove the Chief of Police, to approve appointments and promotions, to hear appeals of disciplinary action or to impose discipline.

The City of Whitewater Police and Fire Commission was established in 1952 and was created in pursuant to Chapter 2.28 of the Whitewater Municipal Code as well as Wisconsin State Statutes. In 2010, the Common Council voted to change the commission's name to the Police Commission considering there was no oversight of the volunteer fire department. The commission consists of four citizen members and one member of the Common Council appointed by the City Manager/Common Council. The addition of a Common Council representative also occurred in 2010. In January of 2013, the Common Council voted to add Fire back to the commission's name. The citizen member's terms are for a five-year period. We have been very fortunate over the years to have had many thoughtful and dedicated citizens serve our community as Police and Fire Commissioners.

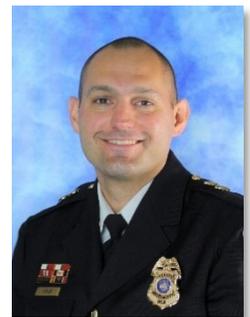
Chief of Police



The Chief of Police is the highest-level management position within the police department. The Chief is ultimately responsible for the control, operation and representation of the Whitewater Police Department and its employees. The Chief supervises department activities, formulates and enforces department rules of conduct, approves policy, coordinates with outside agencies, prepares and presents the department budget, makes hiring and promotional recommendations, and recommends commendation and discipline. The Chief also sets department goals and objectives and represents the city and department to the general public, government agencies, news media, etc. The Chief is under the general supervision of the City Manager and the Police and Fire Commission.

Deputy Chief

The Deputy Chief is an upper management, command level position and serves as second-in-command of the department. The Deputy Chief is responsible for a wide range of tasks including oversight of the Captain and Support Services Manager. The Deputy Chief also oversees administrative functions within the department including department accreditation, policy development, internal affairs, and coordination of hiring and promotional processes. The Deputy Chief plays an integral role in budget preparation, oversight of department training and the completion of special projects within the department. The Deputy Chief is under the supervision of the Chief of Police.



Deputy Chief Summary

As the Deputy Chief, my primary tasks relate to administrative functions within the department. Some of my primary responsibilities include oversight of department accreditation, policy development, budget preparation, management of the internal affairs function, coordination of hiring and promotional processes within the department, and oversight of special projects within the department.

One of the major undertakings in 2019 was a department restructure. The goal of the restructure was to increase efficiency by reassigning administrative tasks, previously handled by first-line supervisors, to administrative personnel. The department was able to achieve this objective while simultaneously reducing the overall budget allocated to personnel salaries and benefits. Ultimately, we believe the change will help the department provide better service to the community moving forward. Once the restructure was approved, the following promotions were made: Adam Vander Steeg was promoted from Lieutenant to Captain, Sabrina Ojibway was promoted from Communications Coordinator to Support Services Manager, and Heidi Gempler was promoted from Dispatcher to Communications Coordinator.

In 2019 our department participated in the continuous cycle of maintaining accreditation through the Wisconsin Law Enforcement Accreditation Group (WILEAG). Wisconsin has 529 law enforcement agencies throughout the state, and Whitewater PD is one of only 70 agencies accredited by WILEAG. Furthermore, WPD is one of only 42 agencies that meet the necessary requirements to be considered fully accredited. We are proud to meet that high standard; however, it comes with a great deal of effort by all employees, in order to continually follow the best practices in law enforcement. Our policies and procedures are in a constant state of flux as we work to ensure compliance with evolving laws and industry standards.

We continued to advance the department technologically in 2019 by outfitting our officers with new Axon body-worn cameras and by outfitting each squad car with a smart phone. Our previous body-worn cameras were purchased in 2013 and had been in service for approximately 5 years. Updating to the newer system provided us with greater battery life as well as additional software capabilities. Providing our officers with smart phones in the squad cars allows them to have immediate access to a camera, the internet, and even their body-worn camera footage, even while they are away from their squad, which is a huge benefit in terms of time savings.

In 2019, our department responded to some challenging budget constraints. We meticulously reviewed our budget to trim costs where we were able. We also applied for, and received, grant funding through outside entities such as the Federal 10-33 Program, the Walmart Community Grant and the Ryan Copeland Memorial Grant. Currently, our greatest budgetary needs include additional sworn personnel, additional Communications Center personnel, as well as the need for an evidence garage. Looking to the future, continued fiscal constraints and challenges will require us to carefully plan our capital improvement and budget initiatives. Our staff continues to have a steadfast commitment to providing the community of Whitewater with the best possible policing services, and we thank the community for their continued support of our department.



Daniel Meyer
Deputy Chief

Patrol

Patrol provides the uniformed patrol, investigation, training and community service for the Department.

Captain – The Captain is an upper-management, command level position and serves as third-in-command of the department. The Captain supervises the four Patrol Lieutenants and the Detective Lieutenant. The Captain is responsible for a wide variety of duties to include audit and inspections, department training, department scheduling, report review and approval, and directing field operations for the department. The Captain also assists in policy development, internal affairs and department accreditation. This position acts as an advisor for his/her subordinates by providing the necessary level of guidance and assistance required by first-line supervisors and patrol officers to accomplish their tasks in an efficient and effective manner. The Captain is under the supervision of the Deputy Chief.

Lieutenant - Our Lieutenants are first-line supervisors who direct the field operations of the department and who facilitate the delivery of police services to the community. These individuals act as advisors for their subordinates by providing the necessary level of guidance and assistance required by the patrol officers to accomplish their assigned tasks in an effective and efficient manner. Duties are performed under general supervision of the Captain

Patrol Officer – Our Patrol Officers are entry level sworn positions responsible for the protection of life and property through the enforcement of laws and ordinances. Work involves patrolling assigned areas, responding to calls for service, investigating crime, conducting traffic enforcement, apprehending violators, protecting victims and property, and responding to emergency situations. Duties are performed under general supervision of a Lieutenant.

Detective Lieutenant – Our Detective Lieutenant is responsible for managing and directing the investigative function of the Department. This individual directly supervises assigned personnel and performs complex investigations and necessary follow-ups of crimes against persons and property. The Detective Lieutenant also works closely with internal elements of the Department, other law enforcement and Criminal Justice agencies, and with the general public in the reporting, investigation, and prosecution of offenders.

Detective – Our Detectives perform complex investigations and necessary follow-ups specializing in crimes against persons and property occurring in the City of Whitewater. These individuals work closely with internal elements of the department, other governmental agencies, and the general public in the reporting, investigation and prosecution of offenders.

School Resource Officer - Our School Resource Officer is assigned to investigate sensitive crimes, property offenses, acts of violence, and drug/alcohol violations that involve juveniles as suspects or victims. In addition to investigative work, the Juvenile Officer acts as a liaison between the police department and the school system. The School Resource Officer is responsible for educational presentations and the patrol and supervision of various school functions.

Community Service Officer (CSO) - Our Community Service Officers work in part-time, limited term, non-sworn, para-professional positions responsible for performing limited law enforcement and animal control functions for the department. Work involves parking enforcement, traffic direction, park patrol, motorist assist, recovering lost/found property, code enforcement, crossing guard duties, funeral escort, traffic and crowd control at civic events, pickup and delivery duties, and other miscellaneous tasks as may be assigned.



Captain
Adam Vander Steeg



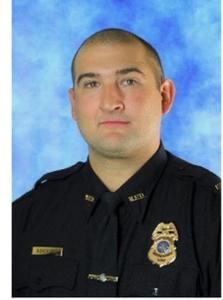
Lieutenant
David Gempler



Lieutenant
Shawn Reif



Lieutenant
James Elder



Lieutenant
Nicholas Borchardt



Detective Lieutenant
Neal Kolb



Detective
Derrick Schleis



Detective
Jacob Hintz



School Resource Officer
Shane Brandl



Patrol Officer
Michele Martin



Patrol Officer
Timothy Swartz



Patrol Officer
Jennifer Ludlum



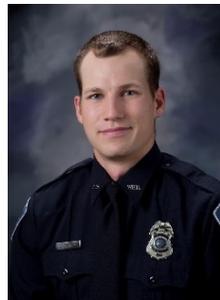
Patrol Officer
Saul Valadez



K9 Officer
Justin Stuppy



Patrol Officer
Elizabeth Tloughan



Patrol Officer
Michael Zens Jr.



Patrol Officer
Raymond Boro



Patrol Officer
Ryan Taft



Patrol Officer
Haydon Beecroft



Community Service Ofc.
Sullivan Bradley



Community Service Ofc.
Kyle Casasola

"Protecting Our Community"

Patrol Year in Review

The Whitewater Police Department continues to make it a priority on ensuring that we are recruiting and hiring quality officers. While maintaining those standards, we transitioned into a more accelerated hiring process in 2019. The new process assisted in cutting down on the amount of time required to hire new officers. We were able to accomplish this task while still being able to attract, retain and hire quality officers. We hired two new officers in 2019, Officer Justin Brock and Officer Haydon Beecroft. Both officers come to us as military veterans and have already transitioned into their patrol officer roles, while making great additions to the department. Additionally, Patrol Officer Nicholas Borchardt was promoted to the rank of Patrol Lieutenant to fill a lieutenant vacancy, while Kyle Casasola was hired to fill a vacant Community Service Officer position.

In 2019, our department was awarded an armored vehicle through a Federal grant program. This program provides essential surplus equipment to law enforcement agencies throughout the country at little or no cost to the agencies. In order to be awarded the armored vehicle, departments around the nation were required to go through an extensive and thorough application process which included the agency's calls for service, types of high-risk incidents officers respond to, along with the characteristics of the department and the community served. Once all the required paperwork was submitted, state and federal government entities reviewed the submissions and determined which departments would be awarded. The Whitewater Police Department was chosen to be a recipient of one of 94 available vehicles available nationwide. The vehicle was received in the summer of 2019 with an estimated value of over \$750,000. It is noted that no local taxpayer dollars were utilized in acquiring or outfitting this vehicle. All officers within the department were trained in the operation of the vehicle, along with guidelines on its limited and protective usage.

Our department has continued to focus on more effectively responding to major events within the community. Our officers have done an outstanding job of providing service for events such as the Memorial Day Parade, Discover Whitewater Series Half Marathon, UW-Whitewater Homecoming Parade, the Holiday Parade and the 4th of July Parade and Festival for a number of years. Recently, our department also rose to the challenge of policing an annual event commonly known as "Spring Splash." In recent years, Spring Splash has proven to be the busiest and most challenging event to manage for officers based on the number of people in attendance, related disorder and the sharp increase in calls for service. The Whitewater Police Department was able to overcome the hurdles associated with this event by creating important partnerships with other agencies throughout Walworth County. One resource being utilized for Spring Splash is the Walworth County Special Events Team (SET) which we are a member of and currently contribute six sworn officers to. These events have provided us with the opportunity to consistently hone and test our special event planning and response capabilities and has strengthened our relationships with our local law enforcement partners.

Lastly, the Whitewater Police Department continues to focus on making sure our officers are well educated and highly trained to handle the difficulties of what this job entails. In 2019, officers attended hundreds of hours of training conducted by both state certified in-house instructors here at our police department as well as training held at outside agencies and colleges. The types of trainings agency personnel attended included Taser instructor, CPR, bloodborne pathogens, annual firearms qualifications, night shoots, narcotics training and interdictions, crime prevention, internet crimes against children, legal update, SWAT training, fair and impartial policing for both patrol and supervisors, active shooter training, field force operations instructor, human trafficking, trauma and mental health in child sex trafficking, field training officer, defense and arrest tactics, drug endangered children, K9 and decoy training, WILEAG accreditation assessor training, crime scene processing, canine liability, intoximeter recertification and dementia training.

We look forward to seeing what 2020 holds for our department as we continue to serve the community with honor and pride.

Respectfully,

A handwritten signature in black ink, appearing to read 'A. Vander Steeg', with a stylized flourish at the end.

Adam Vander Steeg
Captain

K9 Unit

K9 Officer – Our K9 Officer is responsible for the protection of life and property through the enforcement of laws and ordinances. Work involves partnering with a police canine, training of the canine, patrolling assigned areas, responding to criminal, suspicious, traffic, and unusual situations as directed; investigating crime, gathering evidence, apprehending violators, solving problems, protecting victims and property, responding to emergency situations, completing appropriate paperwork, crime prevention presentations, and other related duties as required. Duties are performed under general supervision of a Lieutenant.

Canine – Our canine is trained in detecting the odor of narcotics such as marijuana, methamphetamine, cocaine, heroin, and their derivatives and is primarily used on traffic stops, school searches and building searches. In addition, the canine is trained on tracking lost individuals including children and the elderly and suspects.

K9 Unit Year in Review

During the year, the K9 Unit assisted the Whitewater Police Department and other local jurisdictions with narcotics sniffs at schools, businesses, and during traffic stops. The K9 Unit assisted the Whitewater Police Department as well as other local jurisdictions in tracking and building searches. Public presentations included: UW-Whitewater Legal Eagles Learning Community, Fairhaven Senior Services meet and greet, K9 fest, and several other community functions. Officer Justin Stuppy and K9 Tilla completed their yearly certification through The North American Police Working Dog Association (NAPWDA), which is a nationally recognized certification. The NAPWDA certification is a very difficult certification to achieve. To successfully complete the NAPWDA certification, Officer Justin Stuppy and K9 Tilla had to complete difficult continued training throughout the year. This is the first time that a Whitewater Police Department K9 will hold such a high standard of certification. Officer Justin Stuppy and K9 Tilla continue to provide a positive impact within the City of Whitewater.



Canine Tilla

2019	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total
<i>Vehicle Sniffs</i>	10	10	8	12	16	13	12	4	0	4	4	4	97
<i>Building Sniffs</i>	0	1	0	1	0	0	1	1	2	0	1	1	8
<i>Tracking - suspects</i>	0	0	0	0	0	0	1	2	0	0	0	0	3
<i>Tracking - missing persons</i>	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Deployments	10	11	8	13	16	13	14	7	2	4	5	5	108
Arrests	2	3	2	3	5	4	3	0	0	1	3	0	26
Apprehensions	0	0	0	0	0	0	0	0	0	0	0	0	0
Presentations	0	0	0	1	0	0	2	1	0	1	1	0	6
Training Hours	16.75	16.25	18.5	16	15	16	13	16	21.75	23.5	39	19.5	231.25

Support Services

Support Services is the communications, clerical and records component of the Department.

Support Services Manager – This is a non-sworn, supervisory position responsible for supervising the Communications Center in maintaining operational readiness to manage emergency and non-emergency calls for service and the Support Services staff in maintaining the official records of the police department. Work includes assisting in preparation and monitoring of the departmental budget, and oversight of the department computer system. Additional responsibilities include oversight of the department payroll, monies collected, and conducting analyses of a wide range of departmental activities. The Support Services Manager is under the supervisor of the Deputy Chief.

Communications Coordinator - The Communications Coordinator supports the operations of the communications center. This individual acts as an advisor by providing the necessary level of guidance and assistance required by the dispatchers to accomplish their assigned tasks in an effective and efficient manner.

Dispatcher – Our Dispatchers provide communications services for the City of Whitewater Police, Fire and EMS as well as the University of Wisconsin – Whitewater Police Services. Duties include answering emergency and non-emergency phone lines, operating our radio system, monitoring unit activity for response and well-being, maintaining accurate records, maintaining station security by video monitors and speakers, and assisting the general public by telephone and in person.

Records Specialist and Records Technician – Our Records Specialists and Records Technician provide clerical support for the administrative staff and police officers to include transcription of interviews and dictation, maintenance of the filing system, computer data entry, record keeping, development and updating of documents, and assistance to the general public both by telephone and in person.



Support Services
Manager
Sabrina Ojibway



Communications
Coordinator
Heidi Gempler



Dispatcher
Kim Millis



Dispatcher
Holly Brown



Dispatcher
Abigail Riportella



Dispatcher
Angieleek Lipski



Dispatcher
Jeannette Gonzalez



Records Specialist
Cathleen Swartz



Records Specialist
Angela Sahr



Records Technician
Mary Hennessy

Support Services Year in Review

In 2019, hiring and training was once again a big focus for our Communications Center. Dispatch hiring processes were conducted in January, May, and September. We were fortunate to add two dedicated telecommunicators to our team with the hiring of Jeannette Gonzalez and Maci Shrock. Due to departmental restructuring and staffing/retention challenges, the part-time dispatch position was eliminated and the Communication Coordinator's job duties modified to include occasional radio coverage. It is our goal in the future to add another full-time dispatch position to help alleviate the burden placed on staff to cover shift vacancies.

In March, dispatchers completed training on the Solacom 911 software and the department went live with the new phone system, which was the last leg of the communications bridge project with Walworth County Sheriff's Office.

A major undertaking by Records Specialist Cathy Swartz was beginning the process of obtaining Incident-Based Reporting certification in the FBI's Uniform Crime Reporting (UCR) program. Official certification in Wisconsin allows law enforcement agencies to electronically submit data through the Wisconsin Incident-Based Reporting System (WIBRS). WIBRS in turn provides that data to the FBI in support of the National Incident-Based Reporting System (NIBRS). NIBRS captures details on each single crime incident-as well as on separate offenses within the same incident-and includes information on victims, known offenders, relationships between victims and offenders, arrestees and property involved in crime. The certification process consists of six steps: 1. Submission of a letter of interest signed by the agency chief 2. Pre-testing to determine records management system compatibility and statute table accuracy 3. Submission of test data 4. Data validation conducted through automated testing and final data quality checks 5. Error corrections and potential resubmission of data and 6. Certification once the Statistical Analysis Center is satisfied with the quality of the data received. As of December 2019, all twelve months have been submitted as part of the certification process.

Looking ahead, with our current Zetron 4048 series radio console reaching end of life, our focus in 2020 will be facilitating a radio upgrade to a fully IP based system along with upgrades to the microwave system. We will also continue compiling budget justifications for adding another full-time dispatcher position. In transitioning from a Summary Reporting System and achieving NIBRS certification, the City of Whitewater Police Department will be providing circumstances and context for crimes which, in turn, will help law enforcement agencies and communities around the country use resources more strategically and effectively.

Your trust and support of local law enforcement is vitally important to our success as a police department. We take great pride in our community and strive every day to earn your trust and support by carrying out our work with integrity, accountability, professionalism and respect.



Sabrina Ojibway
Support Services Manager

Personnel Changes

APPOINTMENTS



Aleksander Marjanovic
Patrol Officer
January



Jeannette Gonzalez
Dispatcher
May



Justin Brock
Patrol Officer
July



Haydon Beecroft
Patrol Officer
July



Kyle Casasola
Community Service Officer
September

PROMOTIONS

Sabrina Ojibway, Support Services Manager – April
Daniel Meyer, Deputy Chief – April
Heidi Gempler, Communications Coordinator – May
Adam Vander Steeg, Captain – June
Nicholas Borchardt, Lieutenant - July

RESIGNATIONS

Aleksandar Marjanovic, Patrol Officer – February
Kyle Hathorn, Patrol Officer – March
Kathryn Boyd, Support Services Manager – April
Ryan Weston, Patrol Officer – August
Paxton Bergin, Patrol Officer - October

AWARDS & COMMENDATIONS for 2018 (given in 2019)

Officer of the Year – Officer Mike Zens
Civilian of the Year – Support Services Manager Sabrina Ojibway
Training Officer of the Year – Communications Coordinator Heidi Gempler
Distinguished Service Award – School Resource Officer Shane Brandl
Exceptional Service Award – Records Technician Angela Sahr
Lifesaving Medal – Lieutenant Shawn Reif and Officer Nick Borchardt
Citizen Community Service Award – Paul Essock and the WHS Class of 1982
Civilian Gallantry – Pam Brotzman

Specialized Programs

Accreditation - Accreditation is a process by which a police department comes into compliance with a body of standards which covers virtually every aspect of a law enforcement operation. Accreditation formally recognizes, through an outside source, the quality of our organization, the caliber of our personnel, and serves to place the Whitewater Police Department among the elite in law enforcement agencies in the State of Wisconsin.

Bicycle Patrol - Bicycle patrol provides an alternate and highly visible means of policing special events and areas of the city which are inaccessible by motor vehicle and promotes greater interaction with citizens of the community. Specially trained officers on all-terrain bikes are involved in targeted patrol, crime prevention, public relations, special operations, and bike safety.

Citizen Academy - In an effort to enhance our community policing effort, the Whitewater Police Department has developed a citizen police academy. The academy is designed to provide selected members of the community with a hands-on look at the important job of law enforcement. The curriculum covers such topics as criminal investigation, police ethics, firearms training, officer survival techniques, crime prevention, first aid, court procedures, tactical operations, and police administration. Various members of the department act as instructors for the course.

Communications Training Officer Program – Communications Training Officers (CTO) use their knowledge, skills and abilities to train and evaluate new telecommunicators utilizing a structured CTO program. The one-on-one instruction introduces the basic theories, practices and guidelines for daily application in the dispatch communications environment.

Crime Prevention - The mission of the Whitewater Police Department includes crime prevention among its areas of greatest concern. The department is committed to the development and fostering of community-based crime prevention efforts. We have developed a crime prevention team which consists of officers from each shift.

Evidence Technicians - Evidence Technicians are trained and equipped to process crime scenes, e.g. fingerprints, photographs, collection and preservation of evidence. Evidence Technicians allow for the rapid response to situations, which may require the gathering of evidence in a timely manner.

Field Training Officer Program - Field Training Officers (FTO) are responsible for training and educating new officers through a very comprehensive and structured program. The intense training prepares recruit officers to face and correctly respond to a wide range of physically and mentally challenging situations.

Honor Guard - The Honor Guard is a voluntary unit comprised of uniformed officers of the Whitewater Police Department. The Honor Guard represents our department and our city at funerals and special events.

McGruff Program - The McGruff the Crime Dog safety project started in December of 1992. Using the universally recognized McGruff Dog, children are taught to say no to drugs, alcohol, vandalism, gangs, molestation, and abuse. McGruff's primary function is to bring his message to the elementary school children through public appearances in the Whitewater area. McGruff is always accompanied by a uniformed employee.

Sensitive Crimes Team - Recognizing the intense and painful psychological and social pressures placed on the victims of sensitive crimes, the Whitewater Police Department approaches the investigation of such offenses with great sensitivity for the victim and with the unique skill afforded by a specialized Sensitive Crimes Investigative Team. The team is comprised of officers who are responsible for the investigation of complaints related to sexual assault and child abuse/neglect that require specialized training and intervention.

SET Team - The Special Events Team is a multijurisdictional team consisting of members from participating agencies throughout Walworth County that have specialized training in controlling large crowds of people using trained crowd control tactics.

Unified Tactics Instructors – These instructors are responsible for the development and presentation of various tactical skills and techniques, including defense and arrest tactics (DAAT), emergency vehicle operation (EVOC), and in firearms qualification and proficiency.



Accreditation



Bike Patrol



Evidence Technicians



Defensive Tactical Instruction



Emergency Vehicle Operation



Firearms Instructors



Honor Guard



McGruff the Crime Dog



SET Team

Community Involvement

The Whitewater Police Department is committed to many of the precepts of a community-oriented philosophy of policing such as our emphasis on problem solving, addressing quality of life concerns, and in developing partnerships with our community. The following photos illustrate some examples of the way in which our personnel reach out and interact with our community throughout the course of the year.



Polar Plunge



School Resource Officers Food Drive



Memorial Day Parade



Special Olympics Law Enforcement Torch Run
(Photo courtesy of Special Olympics)



Coffee with a Cop at SweetSpot Café



Coffee with a Cop at Jessica's Family Restaurant

"Protecting Our Community"



Washington Elementary Pick a Day and Play



Lincoln Elementary Law Enforcement Luncheon



Shop with a Cop Program at Walmart



Big Rig Gig



Cone with a Cop at McDonald's



National Law Enforcement Appreciation Day

Maintaining Professional Policing

It is crucial for the community to have confidence in its police department. The internal affairs function of the Whitewater Police Department is an important checks and balance system for the maintenance of professional conduct. The integrity of a law enforcement agency depends on the personal ethics and discipline of each employee.

It is the policy of the Whitewater Police Department to promptly investigate allegations of misconduct or wrongdoing by department members and to take appropriate action to discipline, change policy, or exonerate the employee.

The Department encourages citizens to bring forward legitimate complaints regarding misconduct by employees. It also recognizes that malicious and false accusations are sometimes made. Nevertheless, all allegations must be properly investigated so as to ensure the integrity of the Department and our employees. This is accomplished through an internal system of investigation and review founded on objectivity, fairness, and justice.

In each citizen complaint investigation known complainants were advised that their complaint would be investigated and were subsequently provided with a written conclusion to their complaint. All known complainants were provided with a Citizen Complaint brochure in the event they sought to further pursue their complaint.

This summary of 2019 citizen complaints were compiled in accordance with the Internal Affairs Policy. Complaints received during 2019, which were handled via informal inquiry, are not included in this report.

Number of Citizen Complaints Received

Ten (10) formal citizen complaints were received throughout 2019.

Type of Complaints Received

An internal affairs investigation can result in five different findings:

- Unfounded:** Investigation indicates that the allegations are false.
- Sustained:** The allegations are supported by sufficient evidence to conclude they are true.
- Not Sustained:** Insufficient evidence to either prove or disprove the allegations.
- Exonerated:** Investigation indicates that the incident occurred, but was justified, lawful, and proper under the circumstances.
- Policy Failure:** The investigation revealed that the allegations are true; however, the employee was acting in accordance with an established department policy.

A sustained disposition may result in disciplinary action ranging from a written/verbal reprimand, suspension, demotion or dismissal.

In 2019, the Whitewater Police Department received ten (10) citizen complaints. The complaints alleged improper conduct by an officer or unlawful use of authority by the police department. Below is a brief description of the complaints and their dispositions. Detailed information is located in the department citizen complaint files in the Deputy Chief's office and in the administrative electronic files.

1. The complainant stated that on 01/27/2019, the officer pushed her with an open hand as she got in close proximity with the officer while the officer was completing a bar check. The officer was found to have done so justifiably in order to create distance from the complainant who was getting too close to the officer's firearm. The complaint was classified as exonerated.

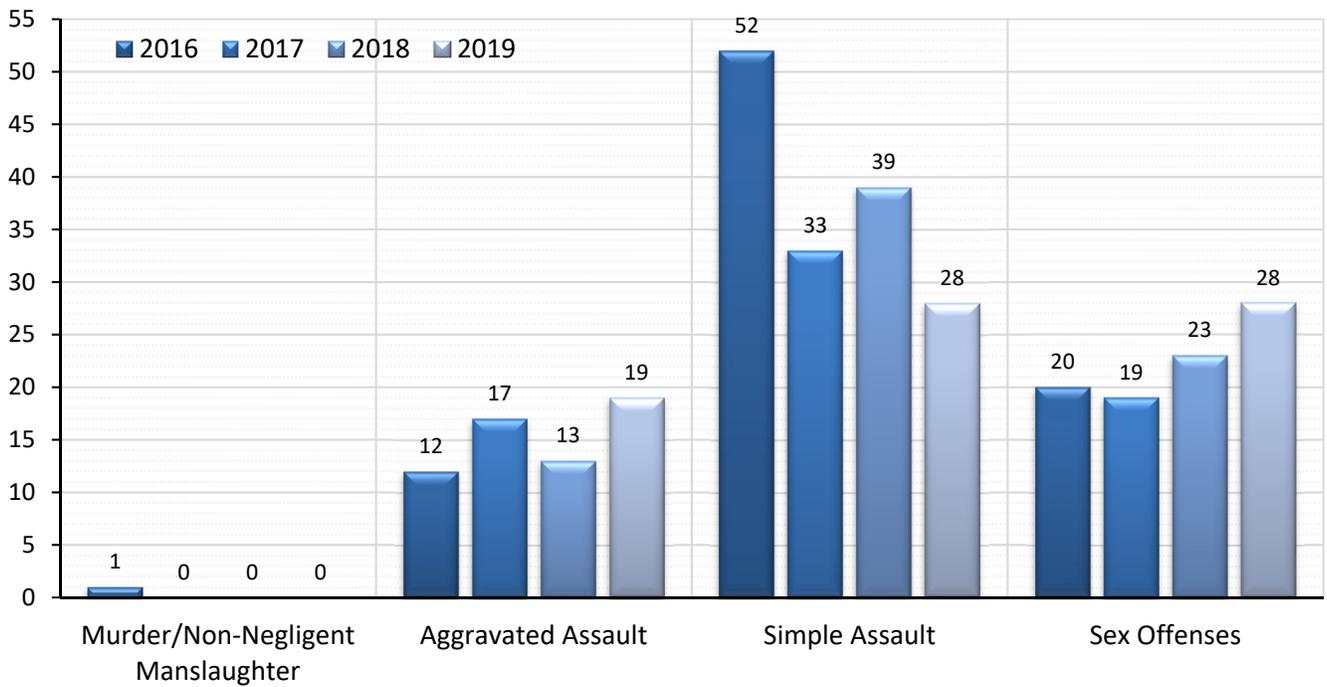
2. The complainant stated that on 02/08/2019, the officer involved was harassing the complainant by continually following him. The complainant also stated that he was upset that the officer chose to tow his vehicle after the complainant was found to have a non-valid driving status. Finally, the complainant stated that he was upset that the officer called him by name when the officer conducted walk-throughs of the taverns on an occasion in December of 2018. The complaint was classified as exonerated.
3. The complainant stated that he believed on 03/31/2019 his son was harassed by an officer based on his race during a traffic stop conducted by that officer. The officer's stop was based on the revoked driving status of the individual. The complaint was classified as exonerated.
4. The complainant stated that on 04/25/2019, the officer involved treated him poorly, using the word "hostile" to describe the contact. The complainant stated the officer treated him like a criminal even though there was no evidence to support that. The complainant also stated that he believed the K9 Handler had given the K9 Officer a command to alert on the complainant's vehicle during a sniff of the vehicle. The complainant was upset that the vehicle search left the vehicle "torn apart." The complaint was classified as exonerated.
5. The complainant stated that on 06/06/2019, the officer involved exited the driveway near the high school without using a turn signal and proceeded at a high rate of speed (estimated 35-40 mph) in order to catch up to a vehicle to conduct a traffic stop. This reportedly almost caused another vehicle to nearly strike the officer's vehicle. The complaint was classified as exonerated.
6. The complainant stated that on 06/17/2019, the officers forced her to the ground and handcuffed her after the complainant resisted the officer's attempt to control her. The complaint was classified as exonerated.
7. The complainant stated that during a contact on 07/04/2019, officers were "aggressively" beating on her window and wouldn't let her out of the vehicle. The complainant stated that she felt threatened by the fact that officers contacted her again after she called dispatch through the emergency 911 line to complain about the officers. The complaint was classified as exonerated.
8. The complainant stated that on 07/15/2019, the officer involved pulled on the complainant's vehicle door handle aggressively and threatened to break his vehicle window. The complainant said the officer indexed the officer's weapon and said that he was worried that the officer's demeanor would threaten the complainant's safety. The complaint was classified as exonerated.
9. The complainant stated that on 11/06/2019, the officer involved used excessive force and "choked" her. The complainant also said officers refused to leave her apartment and said that she was not provided with records of the contact when she completed an open records request. The complaint was classified as exonerated.
10. The complainant stated that on 11/18/2019, one of the officers involved in the incident was "disrespectful," had their hand indexed on their weapon, and treated black victims as criminals. The complainant said that another officer involved was biased against him, and further stated that the incident was generally handled unjustly. The complaint was classified as exonerated.

Wisconsin Unified Crime Reporting Index Offenses

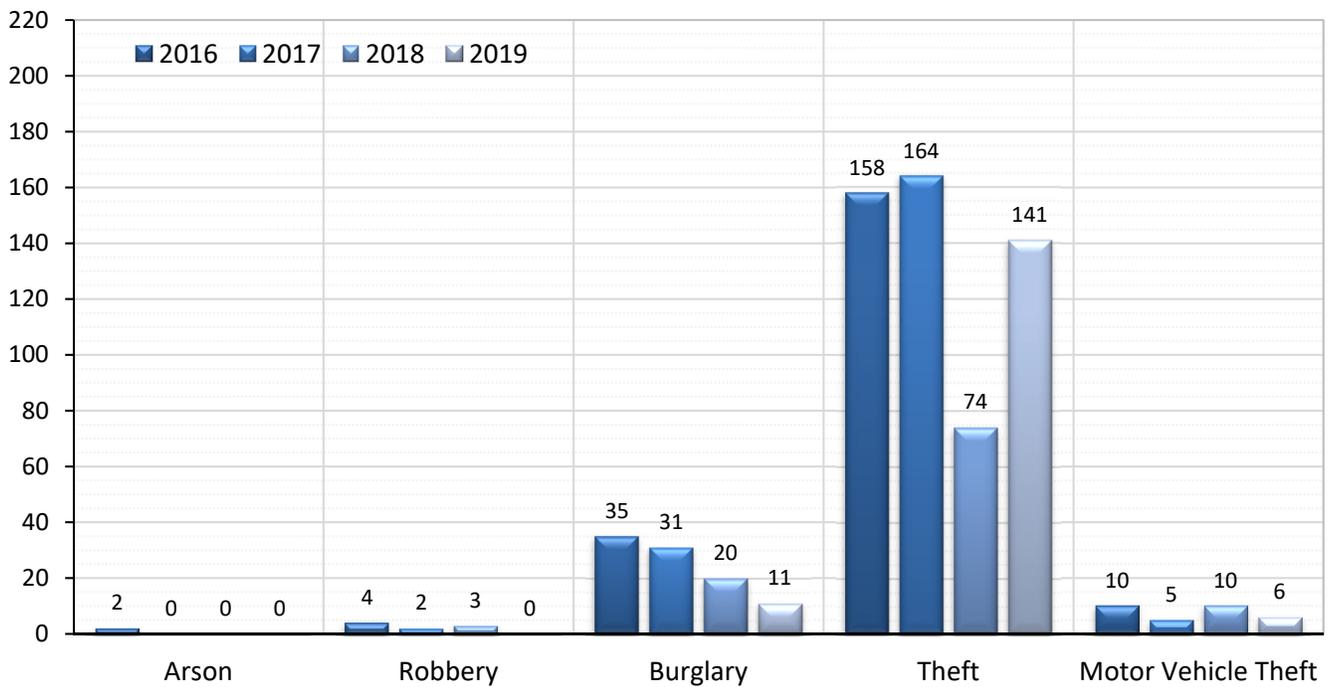
TOTAL INDEX CRIME increased by 28% in 2019. This is due to an increase in thefts.

Crime Offenses Against Persons	2018		2019	
	# offenses	loss amount	# offenses	loss amount
Murder/Non-Negligent Manslaughter	-	\$0	-	\$0
Aggravated Assault	13	\$0	19	\$0
Simple Assault	39	\$0	28	\$0
Sex Offenses (breakdown of sex offenses below)	23	\$0	28	\$0
• Rape	6	\$0	4	\$0
• Sodomy/Oral Sex	2	\$0	4	\$0
• Sexual Assault with Object	-	\$0	3	\$0
• Forcible Fondling	11	\$0	16	\$0
• Statutory Rape	4	\$0	1	\$0
Crime Offenses Against Property	2018		2019	
	# offenses	loss amount	# offenses	loss amount
Arson	-	\$0	-	\$0
Robbery	3	\$6,365	-	\$0
Burglary	20	\$9,896	11	\$270,798
• Residential	15	\$6,685	7	\$18,347
• Business	5	\$3,211	4	\$252,451
Thefts (breakdown of thefts below)	74	\$30,595	141	\$44,056
• All Other	27	\$22,036	34	\$5,501
• Motor Vehicle Parts/Accessories	4	\$506	6	\$558
• Bicycles	7	\$1,005	10	\$1,385
• Coin Operated Machines	-	\$0	-	\$0
• From Motor Vehicles	6	\$13	35	\$16,182
• From Buildings	23	\$6,454	34	\$18,385
• Pocket Picking	-	\$0	2	\$515
• Purse Snatching	-	\$0	-	\$0
• Shoplifting	7	\$581	20	\$1,530
Motor Vehicle Theft	10	\$79,356	6	\$25,280
➤ Three cars, one SUV, one truck, one scooter				
➤ One vehicle had keys inside, four incidents persons had access to keys, one incident person bypassed the use of key				
➤ All incidents were cleared				
Grand Total of All Offenses	182	\$126,212	233	\$340,134

Crime Offenses Against Persons Incidents

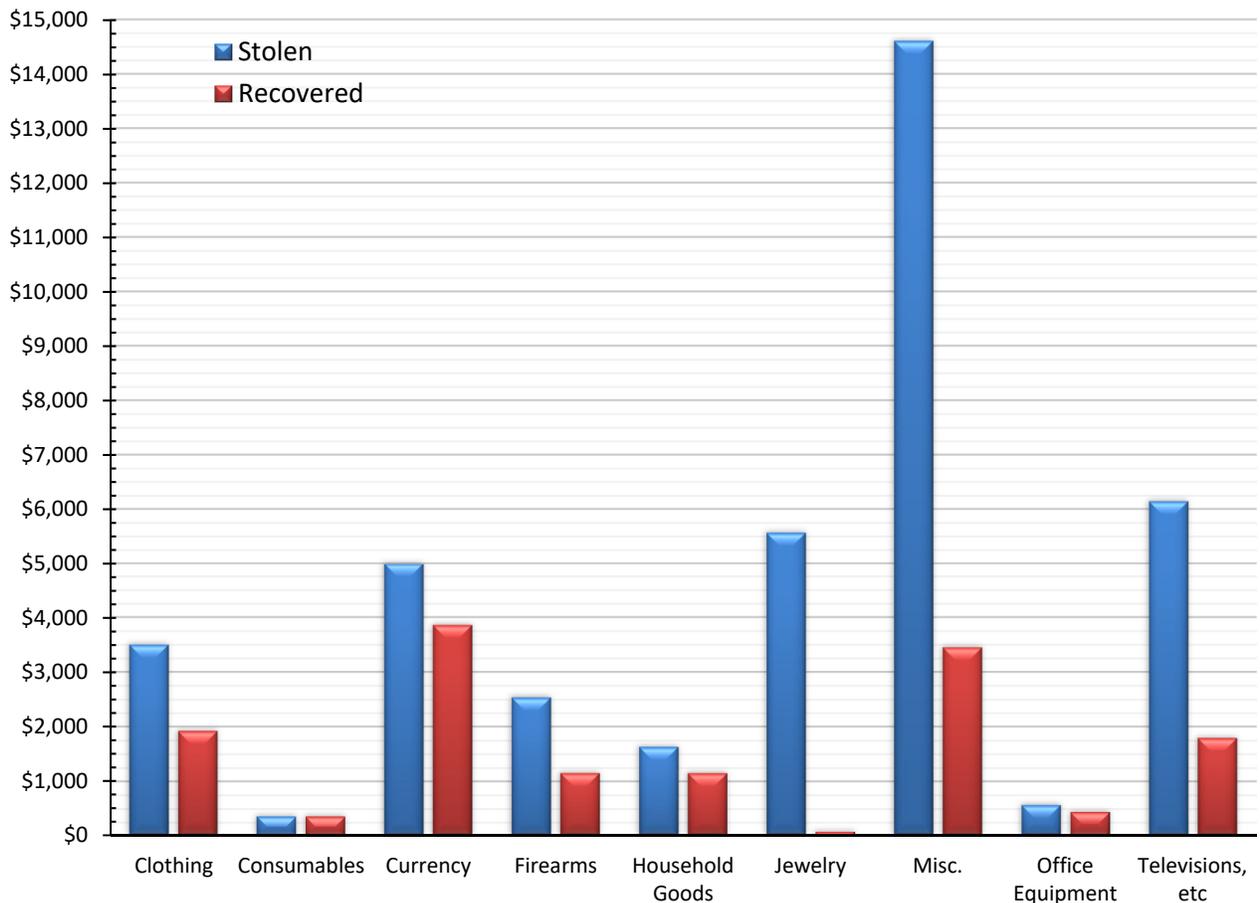


Crime Offenses Against Property Incidents

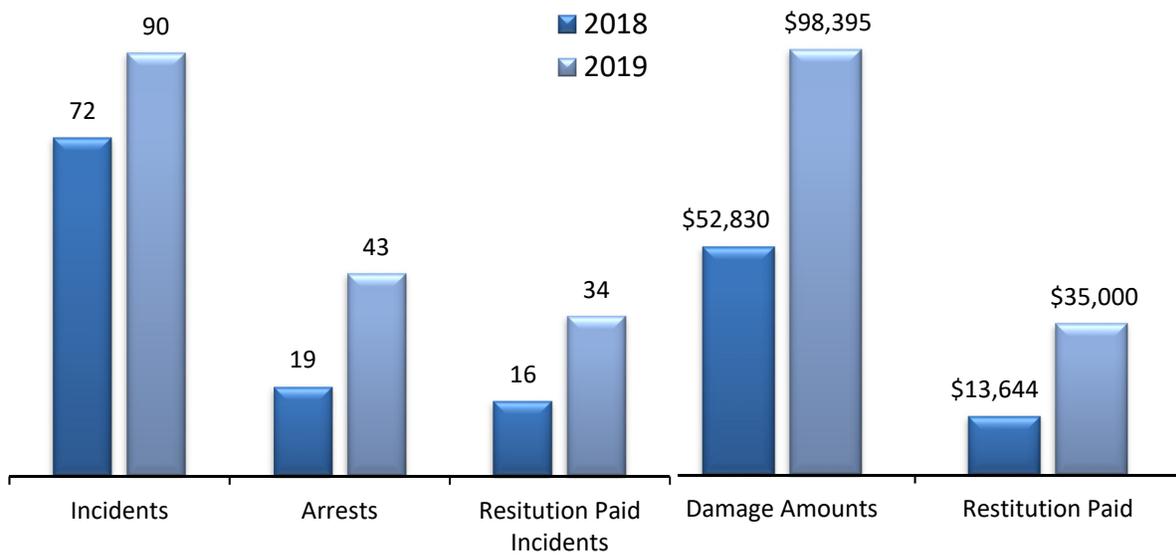


Property Stolen vs. Property Recovered

Type of Property	Stolen	Recovered	Recovery Rate
	dollar amount	dollar amount	percentage
Clothing and Furs	\$3,500	\$1,921	55%
Consumable Goods	\$359	\$358	99%
Currency, Notes, Etc.	\$4,982	\$3,857	77%
Firearms	\$2,532	\$1,150	45%
Household Goods	\$1,630	\$1,148	70%
Jewelry and Precious Metals	\$5,563	\$80	1%
Locally Stolen Motor Vehicles	\$300,250	\$300,250	100%
Miscellaneous	\$14,607	\$3,450	24%
Office Equipment	\$568	\$440	77%
Televisions, Radios, Stereos	\$6,143	\$1,793	29%
2019 Total	\$340,134	\$314,447	92%
2018 Total	\$126,212	\$104,461	83%



Incidents Involving Criminal Damage



Monthly Breakdown of Charges

Month	Adult	Juvenile	Total
	# of charges	# of charges	# of charges
January	219	19	238
February	250	18	268
March	278	12	290
April	279	38	317
May	392	31	423
June	186	34	220
July	173	14	187
August	189	14	203
September	207	21	228
October	148	28	176
November	191	22	213
December	150	22	172
Total	2,662	273	2,935

Comparison of Charges (Adult and Juvenile) by Year by Category

Type of Charge	2015	2016	2017	2018	2019
	# of charges				
Animal Cruelty	4	-	-	-	-
Animal Ordinance Violations	2	5	3	7	4
Arson	-	-	-	-	-
Assault (Aggravated)	16	9	14	11	13
Assault (Other)	50	55	26	35	33
Bail Jumping	27	25	32	53	59
Bomb Threat	-	1	5	-	-
Burglary	8	3	5	6	4
Burglary Tools – Possess	-	-	-	1	1
Cause < 18 to Listen/View Sex Activity	1	1	-	-	2
Child Abuse-Intentionally/Recklessly Cause Harm	-	3	3	2	12
Cigarette/Tobacco Violation	11	25	10	30	15
Citations Written for Parking Tickets	2	-	-	-	-
Contribute to Delinquency	1	1	-	-	2
Contribute to Truancy	12	4	11	7	4
Controlled Substance – Possession	134	125	125	152	163
Controlled Substance – Sale/Manufacturing	14	21	19	27	19
Court Order Violation	7	8	3	4	8
Criminal Damage	27	26	21	19	43
Criminal Trespassing	4	4	21	1	1
Curfew	19	18	22	20	15
Curfew – Parental Responsibility	-	-	-	-	3
Disorderly Conduct	358	474	353	434	433
Emergency Detention/Protective Custody	60	15*	*	*	*
Enticement (Child)	-	-	2	-	1
Escape	-	1	-	-	1
Expose Child to Harmful Materials	-	-	1	6	2
Failure to Obey Officer	18	21	20	23	27
False Imprisonment	7	1	-	2	1
Fireworks - Sell/Discharge without Permit/Possess	2	2	-	1	-
Forgery and Counterfeiting	7	5	2	1	4
Fraud	14	10	11	7	56
Harbor / Aid Felon	2	-	-	-	-
Hazing	-	-	-	1	-
Illegal Blood Alcohol Content (IBAC)	64	61	65	107	64
Intentional Abuse of Hazardous Substance	-	-	-	1	-
Intentionally Neglect Child	5	-	1	-	-
Lewd and Lascivious Behavior	1	-	3	1	1

Type of Charge (continued)	2015	2016	2017	2018	2019
	# of charges				
Liquor Laws	520	539	458	423	327
Littering	-	6	2	5	7
Maintain Drug Trafficking Place	-	-	3	6	-
Manufacture / Delivery of Drug Paraphernalia	2	-	-	3	-
Mental Harm of Child	8	-	-	-	-
Motor Vehicle Theft	-	3	1	5	7
Murder & Non-Negligent Manslaughter/Attempt	-	1	-	1	-
Negligent Handling of Burning Materials	1	5	2	-	-
Negligent Operation of Motor Vehicle	-	-	-	-	1
Noise	51	76	41	31	30
Obstruct/Resist Officers	50	50	44	42	67
Operate Auto While Under the Influence (OAWI)	98	118	134	164	97
Park Regulations	-	-	1	-	3
Pornography / Obscene Material	6	3	11	-	2
Possession of Drug Paraphernalia	108	101	122	129	110
Prostitution (Enticement-Adult)	1	-	-	1	-
Reckless Endangering Safety	4	3	-	1	7
Registered Sex Offender Violations	2	2	-	2	-
Robbery	2	4	1	2	-
Runaway	2	2	3	2	-
Sex Offenses (Other)	4	1	1	1	5
Sexual Assault – 1 st Degree	-	2	2	3	5
Sexual Assault – 2 nd Degree	2	2	7	7	10
Sexual Assault – 3 rd Degree	1	1	1	2	5
Sexual Assault – 4 th Degree	2	1	4	2	2
Stolen Property	5	1	-	-	1
Theft (Except Motor Vehicle)	86	35	53	27	47
Throw/Discharge Bodily Fluid at Public Safety Worker	1	-	2	1	-
Traffic Offenses	1,143	972	987	1,201	1,009
Traffic Ordinance Violations	1	2	2	2	2
Truancy	32	52	39	28	51
Warrants Served – Local **	106	27	9	7	10
Warrant/Pickups for Other Agencies	114	112	102	111	129
Weapons (Conceal/Possess/Negligent Use)	2	5	6	4	9
Zoning Violations	6	2	1	-	1
Total	3,238	3,052	2,817	3,172	2,935

*After June 1, 2016, Emergency Detentions/Protective Custodies are no longer captured as charges/arrests. These contacts are listed under Incidents by Year (page 33).

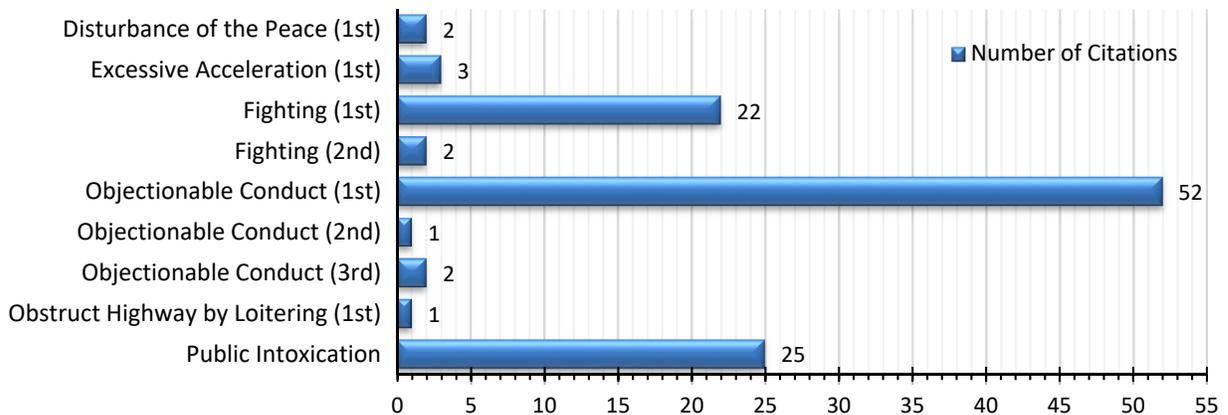
** Starting in 2016, the Whitewater Municipal Court selected an additional option to collect outstanding debt due to the court.

Every city has its own challenge, just like every patient has his or her own illness. For the City of Whitewater, the perennial challenges center around disorderly conduct and alcohol related violations. Those who are cited often times are the very persons who cause the greatest level of harm in our community’s public spaces and to the personal property of those who live, work and study in Whitewater. Poor decision making and the resulting unacceptable levels of behavior negatively affect our city.

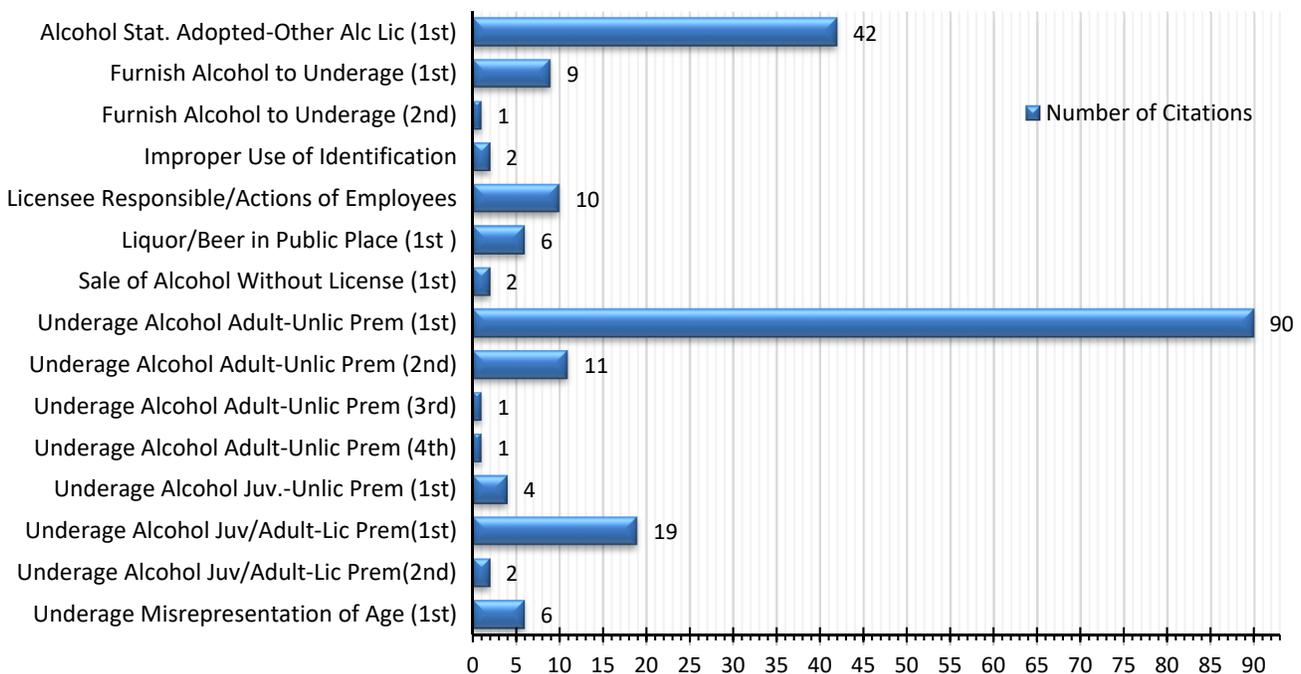
The WPD has increased its proactive approach and employed a targeted enforcement effort which includes educating, warning and citing those responsible. The goal is to change the aforementioned behavior and thereby decrease the levels of disorder found in some of our city’s neighborhoods and business corridors.

We issued a total of 316 citations related to disorderly conduct and alcohol violations. The below bar graphs represent our department’s data breakdown on the city ordinance enforcement component of our efforts in these arenas in 2019.

2019 Breakdown of Disorderly Conduct Ordinance Citations



2019 Breakdown of Liquor Law Ordinance Citations



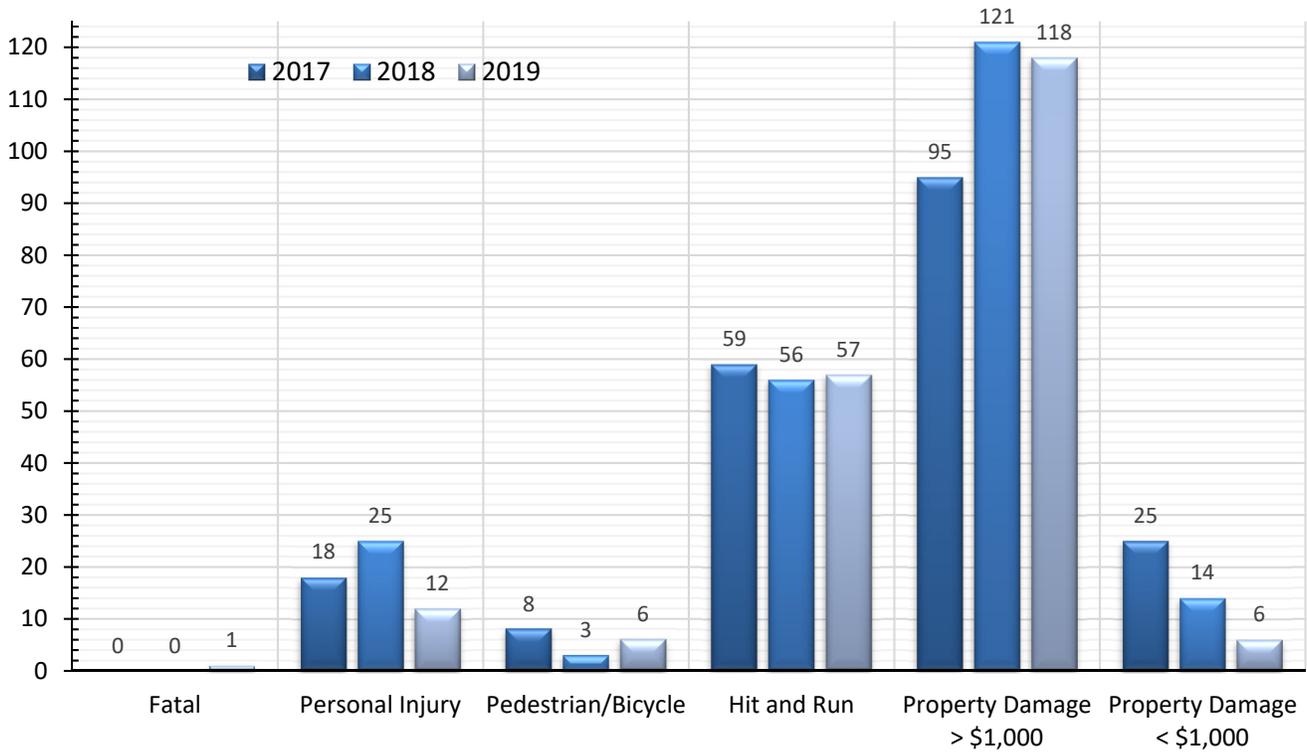
Comparison of Juvenile Charges by Age by Category

Type of Charge	12 & under	13-14	15	16	17	Total
	# of charges					
Assault (Aggravated)	-	1	-	-	-	1
Assault (Other)	6	4	-	1	-	11
Bail Jumping	-	-	-	-	2	2
Cigarette/Tobacco Violation	4	9	-	-	1	14
Controlled Substance – Possession	-	1	1	3	2	7
Controlled Substance – Sale / Manufacture	-	-	-	1	-	1
Criminal Damage	17	-	2	3	1	23
Curfew	1	-	6	2	6	15
Disorderly Conduct	24	17	4	11	3	59
Expose Child to Harmful Materials	-	1	-	1	-	2
Forgery and Counterfeiting	-	-	1	-	-	1
Fraud	1	1	7	1	-	10
Liquor Laws	-	-	3	-	9	12
Littering	-	-	-	1	-	1
Obstruct/Resist Officers	-	1	2	-	2	5
Possession of Drug Paraphernalia	-	1	-	2	-	3
Sex Offenses (Other)	-	-	-	-	1	1
Sexual Assault – 1 st Degree	-	3	1	-	-	4
Sexual Assault – 2 nd Degree	1	2	1	-	1	5
Theft (Except Motor Vehicle)	2	7	5	3	2	19
Traffic Offenses	-	-	2	13	9	24
Traffic Ordinance Violations	-	1	1	-	-	2
Truancy	2	11	10	12	15	50
Warrant/Pickups for Other Agencies	-	-	-	-	1	1
Total	58	60	46	54	55	273

Comparison of Juvenile Charges by Age by Year

Year	12 & under	13-14	15	16	17	Total
	# of charges					
2015	23	38	52	50	82	245
2016	40	36	35	65	54	230
2017	35	59	29	66	64	253
2018	34	50	25	49	76	234
2019	58	60	46	54	55	273

Motor Vehicle Accidents by Category by Year



Motor Vehicle Accidents by Year by Month

Month	2015	2016	2017	2018	2019
	# accidents				
January	34	32	26	20	20
February	20	23	15	32	24
March	25	22	24	13	11
April	27	16	11	29	19
May	20	18	9	22	15
June	16	19	11	11	13
July	17	11	11	9	12
August	11	12	14	16	12
September	22	25	21	11	22
October	29	27	24	21	16
November	19	23	20	20	20
December	6	39	19	15	16
Total	246	267	205	219	200

Calls for Service and Activities by Year

Type of Call for Service/Activity	2017	2018	2019
	# CFS/activities	# CFS/activities	# CFS/activities
Total WPD Calls for Service/Activity	11,959	12,842	13,128
• Officer Initiated Activities	2,055	2,364	2,509
• Officer Initiated Traffic Stops	2,331	2,782	2,714
• WPD Officer 1st Responder EMS/Fire Calls	888	806	841
• Dispatcher Handled Calls (controlled burns, equipment warnings, miscellaneous information requests)	1,356	1,672	1,719
• Noise Complaint Calls	223	203	181
• Animal (Lost and Found) Calls	219	267	311
• False Alarms Calls	91	80	106
• All other WPD Calls for Service	4,796	4,668	4,747
Dispatched EMS/Fire Calls for Service *	1,729	1,649	1,754
Dispatched UW-W Police Services Calls for Service*	5,395	5,315	5,062
Total Calls for Service Dispatched	19,083	19,806	19,944

Officer unobligated time focused on crime prevention initiatives, response to major crimes and corresponding follow-up, participation in public safety events such as National Night Out, active response training and community safety presentations.

Incidents by Year

Type of Incident	2017	2018	2019
	# of persons	# of persons	# of persons
Emergency Detention/Protective Custody	72	60	49
Family Disturbances (Domestic Abuse)	83	69	54

Persons Held in City Temporary Holding Facility by Year

Sex of Person	2015	2016	2017	2018	2019
	# of persons				
Total Persons Incarcerated	3	6	5	7	8
➤ Male	3	6	4	7	7
➤ Female	0	0	1	0	1

In accordance with Wisconsin State Statutes and Wisconsin Law Enforcement Accreditation Group (WILEAG) accreditation mandates, the annual inspection found our temporary holding facility to be in compliance with all statutory and departmental requirements and in an orderly condition.

Parking/Activity Comparisons by Year

Type of Activity	2015	2016	2017	2018	2019
	# activities				
Parking Tickets Issued	4,194	3,559	4,364	3,426	2,810
Parking Permits Issued*	164	163	158	180	182
➤ Resident	151	147	150	172	173
➤ Employee	13	16	8	8	9
Parking Revenue **	\$125,662	\$101,980	\$108,986	\$96,812	\$78,592
Bike Licenses Issued	9	6	8	3	7

* Includes all revenue collected from parking tickets, honor box parking and parking permit fees. All revenue collected is deposited in the City of Whitewater general fund.

Open Records Requests

Type of Request	2015	2016	2017	2018	2019
	# requests				
Incident Reports (to government agencies)	1,212	1,288	1,173	1,516	2,029
Incident Reports (to public)	457	432	351	371	404
Motor Vehicle Accident Reports (to public)	163	236	191	196	190
Background Checks	706	642	649	634	606
➤ Alcohol Beverage License Applicants *	50	41	35	41	48
➤ Beverage Operators License Applicants*	208	193	195	189	181
Miscellaneous	19	18	4	12	12
Total Requests	2,557	2,616	2,368	2,729	3,241

* Breakdown included in Background Checks total.

Personnel Training and Overtime

Type of Statistic	2015	2016	2017	2018	2019
	# hours				
Training Hours	2,506	2,330	2,760	2,146	2,215
Overtime Hours (less Holiday)	3,683	5,159	5,630	6,471	5,151
Holiday Hours Worked Overtime	1,077	957	928	1,054	965

Presentations and Outreach Programs

Type of Statistic	2015	2016	2017	2018	2019
	# presentations				
Presentations/Outreach by Personnel	43	17	15	28	17

2019 ACCOMPLISHED DEPARTMENT GOALS

The following is an update of the Whitewater Police Department's 2019 goals. Goals were selected by supervisory and command staff members based on the department's needs as well as assessment of the Department's 2015-2020 Strategic Plan and the City's Strategic Plan:

- *Maintain WILEAG Accreditation Status - Annual proofs need to be gathered. In order to streamline this requirement, the Deputy Chief will implement an annual policy review schedule to meet accreditation standards by Q2 2019 - Affected City Goal, Long-Term Planning.*

The department has continued to complete the necessary tasks to remain accredited in 2019 including policy reviews, proof gathering, as well as providing assessors for outside agency on-site assessments. In 2019 the department provided an assessor for Oregon PD's mock assessment as well as Watertown PD's assessment.

- *Offer a WPD Citizen's Academy - A weekly classes for selected Whitewater stakeholders to provide training and insight into the role WPD staff members have in the community. The academy will increase awareness of department functions and will create department ambassadors to the community by Q2 2019 – Affected City Goal, Communication.*

A WPD Citizen Academy class has been planned throughout 2019 and is currently being finalized. The training occurred in early 2020.

- *Host a Formal Police Day Ceremony - Ceremony hosted during Police Week for formal recognition of outstanding work by WPD staff and/or community members by Q2 2019 - Affected City Goal, Staff Appreciation.*

The Department held a formal Police Day Ceremony highlighting the efforts and accomplishments of our staff and community members during the Common Council Meeting on May 21, 2019. This was very successful, and the Department plans to continue to hold formal recognition ceremonies near Police Week moving forward.

- *Implement Community Camera Registry - Create a list of community members who have surveillance systems and are willing to share footage with WPD. This will enhance investigative effectiveness by Q3 2019 - Affected City Goal, Communication.*

In lieu of completing this goal as written, the department is in the beginning stages of planning a network of public surveillance cameras. This is primarily designed to provide the department with a better means of following up on criminal activity. A request for camera equipment at the intersection of W. Main St. and W. Whitewater St. was included in the 2020 budget cycle.

- *Evidence Storage Garage - Have blueprints drafted for a secure long-term evidence storage garage. This structure will house evidence related to the most serious crimes and will ensure evidence is secure and protected for court purposes which reduces liability to the city by Q4 2019 - Affected City Goal, Infrastructure.*

In 2019 the department completed the initial planning of the outlay of the evidence garage requested through CIP funding. The 2019 budget did not allow for funding of formalized blueprints. CIP funding for the evidence garage was again requested in the 2020 budget cycle and is to be determined whether that will be approved.

The Department underwent a structure reorganization in 2019. The structure change served to streamline department processes and increase efficiency. The change has been well received within the department and also provided a cost savings to the City of \$7,000 annually.

In 2019, the Department applied for and was awarded an MRAP (Mine-Resistant Ambush Protected) vehicle through the Federal 1033 program. This vehicle greatly enhances our Department's efforts toward enhancing officer and citizen safety.

2020 DEPARTMENT GOALS

Based on an assessment of department operations, supervisory and command staff discussions, budgetary considerations, accreditation standards and a review of the Department and City Strategic Plans, we formulated the following organizational goals and objectives for 2020. These goals represent direct and definitive objectives for us to accomplish over the course of the year. Other issues will be reviewed, and projects developed, as opportunities arise or conditions change.

- *Maintain WILEAG Accreditation Status - Annual proofs need to be gathered. In order to streamline this requirement, the Deputy Chief will implement an annual policy review schedule to meet accreditation standards in 2020 - Affected City Goal: Long-Term Planning.*
- *Offer a WPD Citizen's Academy - Weekly classes for selected Whitewater stakeholders to provide training and insight into the role WPD staff members have in the community. The academy will increase awareness of department functions and will create department ambassadors to the community by Q2 2020 - Affected City Goal: Communication.*
- *MRAP Training - Ensure all sworn members of WPD are trained in the operation and deployment of the MRAP by Q3 2020 - Affected City Goal: Long-Term Planning.*
- *Network of Surveillance Cameras - Begin the strategic placement of surveillance cameras at various intersections in the city. 2020 will begin with the intersection of W. Main St. and W. Whitewater St. This will enhance investigative effectiveness by Q3 2020 - Affected City Goal: Communication.*
- *Evidence Storage Garage - Have blueprints drafted for a secure long-term evidence storage garage. This structure will house evidence related to the most serious crimes and will ensure evidence is secure and protected for court purposes which reduces liability to the city by Q4 2020 - Affected City Goal: Infrastructure.*
- *Radio Console and Microwave System Upgrade – Current Zetron 4048 series radio console nearing end of life, equipment is projected not to be supported by 2021. Exalt, the current manufacturer of the microwave system has gone out of business and our vendor is sourcing repair parts through third parties. Updated equipment to maintain critical communication capabilities with Police, Fire and EMS and potential increased interoperability with surrounding agencies by Q4 2020 - Affected City Goal: Communication.*
- *TIME Certification for Support Services Staff – Ensure all members of support services obtain TIME certification to better assist with report processing and background checks by Q3 2020 - Affected City Goal: Long-Term Planning*

CONCLUSION

As we move into 2020 and beyond, we strive to seek new and innovative ways to maintain our high standard of professional policing in a fiscally responsible manner. Our police department addresses the myriad of societal issues also confronted by many other law enforcement agencies across our country. The foundation of the Whitewater Police Department remains the valued, trusted and dedicated personnel who have committed their lives to the law enforcement profession. A career in law enforcement (patrol officers, dispatchers, detectives, supervisory staff, support services and community service officers) is truly a profound and professional calling. It requires individuals with strong moral character and compassion to enter the doors of this police department prepared to take on any task with professionalism, patience, and dedication. With the support of the Police and Fire Commission, Common Council, city management, city support personnel and our citizens we collectively serve the City of Whitewater.