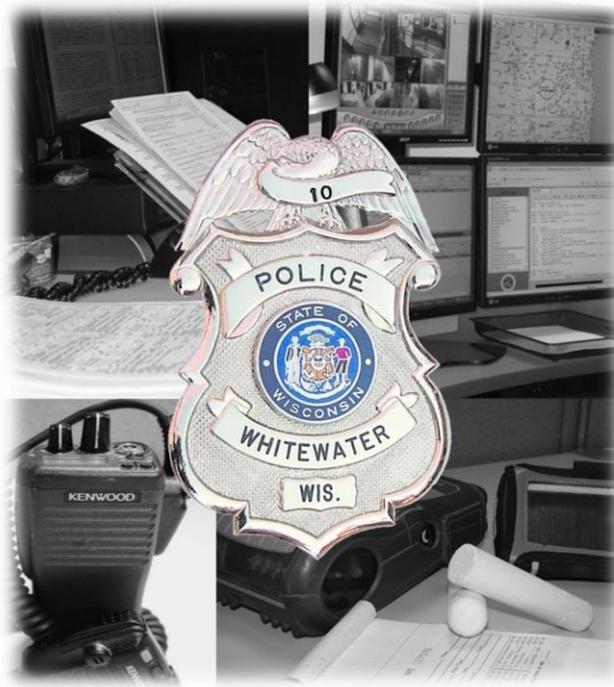


Whitewater Police Department

2016 Annual Report

2017 Management Plan



**Whitewater Police Department
312 West Whitewater Street
Whitewater, Wisconsin 53190**

Non-Emergency Phone Number: (262) 473-0555

Emergency Phone Number: 9-1-1

www.whitewater-wi.gov

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Introduction

I am pleased to present the Whitewater Police Department's 2016 Annual Report. Through the years the men and women of the Whitewater Police Department have worked diligently to maintain a progressive and professional law enforcement agency through our commitment to our mission and values.

As we navigated through 2016, our most notable challenge came from department vacancies and a rise in major crime. The department had six vacancies in the organization due to retirements and other career opportunities; four patrol officers, a dispatcher and a community service officer. Six vacancies may not seem notable, but in an agency our size such vacancies create a hardship with maintaining minimum staffing levels while investigating an increase in crime. In addition to an increase in calls for service, department members responded to several high profile crimes; a homicide investigation, an armed robbery, a domestic related strangulation, and a home invasion, which were serious threats to public safety and created a great deal of concern throughout the community. Thanks to the dedicated efforts of the dispatchers, responding patrol officers and detectives, each of these major crimes was solved in a short duration of time.

The past year brought forth a number of significant achievements and opportunities. The most notable achievement was the department's transition to a new records management system (RMS). Implementing a new RMS is an adjustment to the entire organization, from the trainers to the users and those who enter and analyze the data. Department personnel dedicated a tremendous number of hours training, implementing and problem solving to ensure the system was successfully integrated and running smoothly. Personnel changes often bring about new instructor and supervisory leadership opportunities. Two newly promoted supervisors successfully transitioned into their new leadership roles and several patrol officers were selected to become department tactical instructors and team coordinators specific to the Sensitive Crimes Team and Crime Prevention Team.

With the reoccurring threats against our country and local community, the Whitewater Police Department continues to partner with the community, local businesses, civic organizations, churches, the school district and city personnel to strengthen our united response to safety issues. Department members focused on community safety through presentations on how to protect against fraud, training opportunities on responding to an active threat and crime alert presentations and several other discussion topics. Networking with community members through the department's official Facebook page enabled officers and detectives to locate suspects and successfully close investigations after receiving several notable tips. Facebook has proven to be a very positive outlet to share crime prevention information and safety alerts as we receive information on crime rings and fraudulent scams occurring in our area.

In closing, I would like to extend my appreciation to all the men and women of the Whitewater Police Department. Our foundation continues to be our trusted and loyal personnel who have dedicated their careers to the law enforcement profession. We strive to be leaders in policing for our community as we model strong character, honorable service and commitment to excellence. With the support of the Police and Fire Commission, Common Council, city management team, and city support personnel, we proudly serve the city of Whitewater.



Lisa K. Otterbacher
Chief of Police



Whitewater Police Department Mission Statement

We strive to be leaders in policing for our community and models of character, honor, service, and excellence. We resolve to develop a creative and problem solving workforce dedicated to innovation and meeting the challenges of tomorrow. In times of crisis, we strive to defend public safety, maintain order, and restore a sense of personal wholeness. Our goal is to protect and serve our diverse and dynamic community with integrity, dignity, and respect.

Values Statement



COMMITMENT TO SERVICE - Maintain an enduring commitment to serve the people of our community

- The Whitewater Police Department will maintain a commitment to serving the varied needs of our community, both in times of crisis and in peace.
- We understand that dedicated service is far larger than self and encompasses duty to the city, state, and nation at different times.
- Commitment to service inspires strength under adversity, swift protection of those in need, innovative problem solving, and planning for the future.



LEADERSHIP - Lead with a success-oriented mindset

- We will be leaders in our community and consistently demonstrate a success-oriented mindset.
- Leadership requires understanding, initiative, and goal-setting to achieve positive results and find solutions.
- To that end, we must maintain outstanding law enforcement capabilities and inspire others by example.
- We expect to lead and be led in the course of our duties, but in the absence of orders, we will adapt and take the right action at the right time for the right reasons.



JUSTICE - Demonstrate integrity, fair treatment and wisdom in all our duties

- We will demonstrate integrity, fair treatment, and wisdom in all our duties.
- Justice is at the heart of our law enforcement mission, and it is based on impartial and empathetic treatment of all people.
- Members of the community rightly expect employees of our department to live out the highest standards of behavior and professionalism.
- Therefore, we will maintain honor and dignity in all situations, make judicious decisions, and prompt others to do the same.



COMPASSION - Treat people with compassion and attempt to restore a sense of wholeness

- We will treat all people in a courteous and understanding manner regardless of race, gender, lifestyle, religion, or circumstance.
- We shall provide compassion and sincerity to those who are in need, show concern and empathy for the victims of crime, and treat violators of the law with fairness and dignity.
- We will seek to rebuild a sense of wholeness after a crisis in an effort to help restore what was lost.
- We consider compassion to be the cornerstone of humanity and social connection.



PARTNERSHIP - Work in partnership and unison with the community as a whole

- We will maintain a strong partnership with our community, working collaboratively to maintain public safety and fight crime.
- Partnership fosters confidence and real understanding that we are much stronger working together than apart.
- Partnership also develops a bond of trust over time, which is absolutely necessary to develop an enjoyable, family friendly community to live, work, and play.



PRIDE - Take pride in the law enforcement profession and achieve personal excellence in policing

- We will honor the law enforcement profession, those who came before us, and those courageous enough to follow in our footsteps.
- We take pride in our ability to solve the challenges of tomorrow.
- We continually strive to achieve personal excellence in our work, our demeanor, and our service to the community. Our training is never complete.
- In every situation that arises, we will strive to maintain honor and dignity for all.

"Protecting Our Community"

159 Years of Professional Policing

In 1858 the first two law enforcement officers, James Shrom and Dominic O'Donnell, were hired to patrol what was then the Village of Whitewater. S.D. Ferguson was later appointed Village Marshall. The town was patrolled primarily on foot, with outlying areas covered by horseback.

With the dawn of the 20th Century came new and innovative ways to serve the incorporated City of Whitewater. The first motorcycle began to patrol the streets, criminals were now fingerprinted and telephone lines extended throughout the city into the police station. In 1911, George Gill was appointed the first Chief of Police. In the early 1900's an officer's salary was established at \$55 per month.

The Great Depression-era of the 1930's saw the police department battling the effects of prohibition while policing with very meager resources. In 1952 a civilian Police and Fire Commission was created to oversee the hiring and discipline of officers. By the 1950's the city's population had grown and so too had the size of the Police Department, comprised then of seven sworn officers.



The 1960's brought change, turmoil, and reform. The Vietnam War, social unrest, and the battle for civil rights brought protests and demonstrations to the UW-Whitewater campus. In 1970 an arson fire destroyed a famous campus landmark, "Old Main". By the early 1970's the Police Department had grown to 20 officers. In 1971, Whitewater was distinguished as the first city in the State of Wisconsin to install a 911 system. Although the overall crime rate remained stable, the City experienced its first homicide in 1977.

In the 1980's the Whitewater Police Department entered the age of technology with computers, a fax machine, and a new radio system. In 1990, the first fully sworn female officer was hired. Throughout the 1990's the Department saw continued organizational growth and development. In 2008, we increased our sworn staff to 24 officers, the first increase in sworn staffing since the late 1980s.



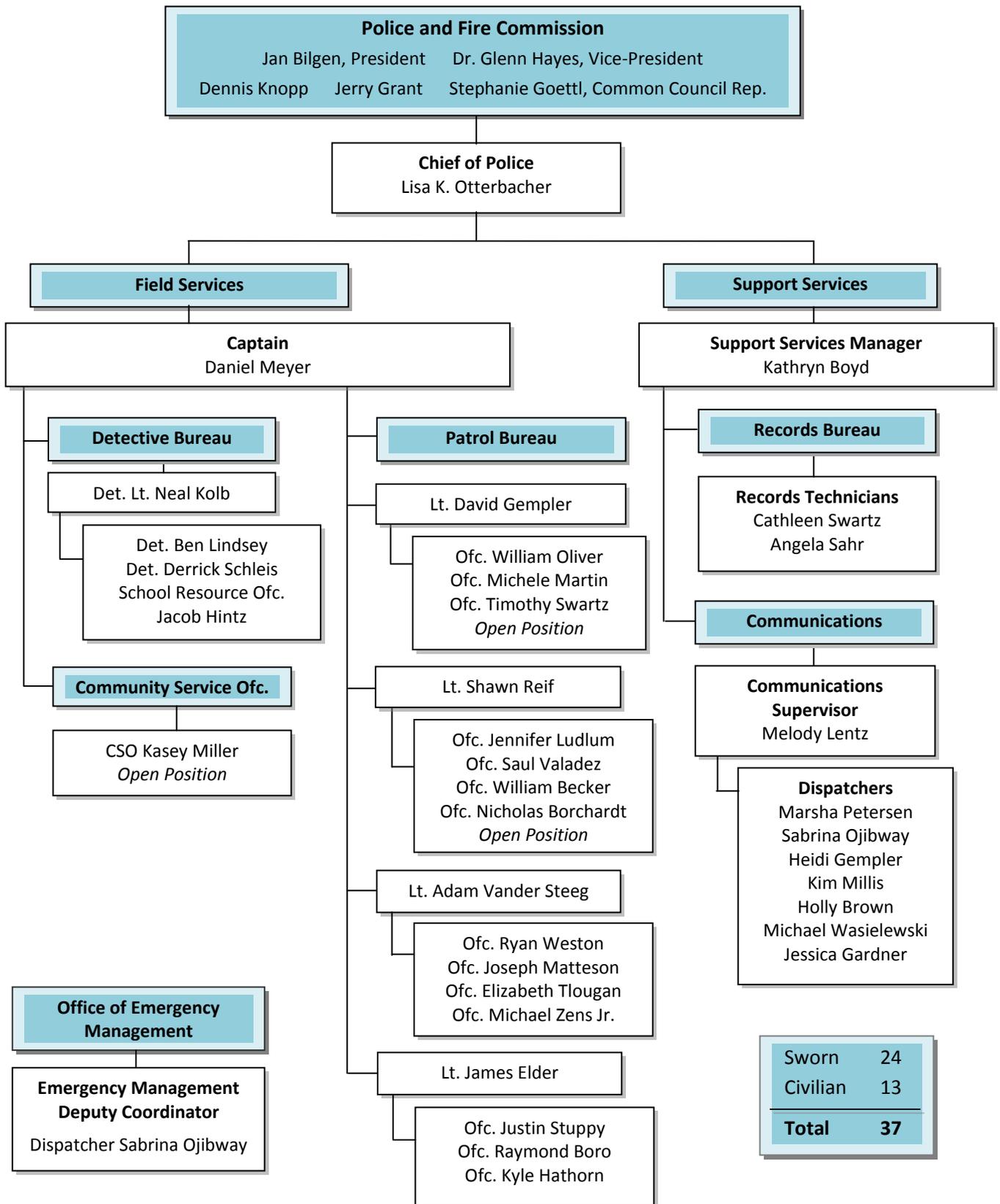
Today, the Whitewater Police Department has 37 members who remain dedicated to professional policing and committed to public service. The Department is accredited through Wisconsin Law Enforcement Accreditation Group (WILEAG), which ensures that we adhere to best practices and maintain sound policies and procedures that are compliant with governing laws. In order to keep up with continually changing crime trends, technology, and



laws, we develop up-to-date strategic plans that provide a roadmap of where we have been and where we intend to go. Whitewater remains safe in part due to the department's commitment to crime prevention initiatives and our diligence to proactively enforcing municipal and criminal violations. We stand united, ready to partner with our community to counter crime and promote safety and security in Whitewater.

Whitewater Police Department Organizational Chart

as of December 31, 2016



Police and Fire Commission

Police and Fire Commissions date back in time, nearly a century ago, when the Wisconsin Legislature enacted a measure establishing such commissions as municipal bodies. Recognizing the critical role of police officers and fire fighters in assuring the public's safety, the legislature believed that by creating an independent body, one that no political party could come to dominate, the selection and removal of police officers and fire fighters would be insulated from the vagaries of partisan politics.

The statutory powers, duties, and responsibilities of a Police and Fire Commission are significant. A commission has authority to appoint, suspend, or remove the Chief of Police, to approve appointments and promotions, to hear appeals of disciplinary action or to impose discipline.

The City of Whitewater Police and Fire Commission was established in 1952 and was created in pursuant to Chapter 2.28 of the Whitewater Municipal Code as well as Wisconsin State Statutes. In 2010, the Common Council voted to change the commission's name to the Police Commission considering there was no oversight of the volunteer fire department. The commission consists of four citizen members and one member of the Common Council appointed by the City Manager/Common Council. The addition of a Common Council representative also occurred in 2010. In January of 2013, the Common Council voted to add Fire back to the commission's name. The citizen member's terms are for a five year period. We have been very fortunate over the years to have had many thoughtful and dedicated citizens serve our community as Police and Fire Commissioners.



Chief of Police

Our Chief of Police is the highest level management position within the police department. The Chief of Police is ultimately responsible for the complete control, operation and representation of the Whitewater Police Department and its employees. Work involves supervising departmental activities, formulating and enforcing departmental rules of conduct, developing policies, coordinating activities with outside agencies, preparing and justifying operational budgets, making recommendations for hiring, promotions, commendation and discipline, setting individual and departmental goals and objectives, and representing the city and the department to the general public, governmental agencies, news media, etc. Work is performed under the general supervision of the City Manager and the Police and Fire Commission.

"Protecting Our Community"

Field Services

The Field Services provides the uniformed patrol, investigation, training and community service for the Department.

Field Services Commander – Our Captain is responsible for a wide range of duties including: internal affairs, audit and inspections, planning and research, personnel and training, policy development, accreditation, directing the field operations of the Department and facilitating the delivery of police services to the community. This position acts as an advisor for his/her subordinates by providing the necessary level of guidance and assistance required by first line supervisors and patrol officers to accomplish their tasks in an efficient and effective manner and organizational functions designed to enhance the efficiency, effectiveness, and professional competence of employees of the Department. The Captain is an upper management, command level position and serves as second-in-command of the Department.

Lieutenant - Our Lieutenants are first-line supervisors who direct the field operations of the department and who facilitate the delivery of police services to the community. These individuals act as advisors for their subordinates by providing the necessary level of guidance and assistance required by the patrol officers to accomplish their assigned tasks in an effective and efficient manner. Duties are performed under general supervision of the Captain

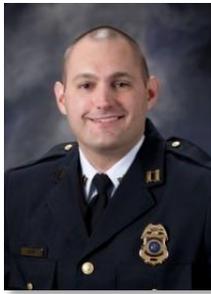
Patrol Officer – Our Patrol Officers are entry level sworn positions responsible for the protection of life and property through the enforcement of laws and ordinances. Work involves patrolling assigned areas, responding to calls for service, investigating crime, conducting traffic enforcement, apprehending violators, protecting victims and property, and responding to emergency situations. Duties are performed under general supervision of a Lieutenant.

Detective Lieutenant – Our Detective Lieutenant is responsible for managing and directing the investigative function of the Department. This individual directly supervises assigned personnel and performs complex investigations and necessary follow-ups of crimes against persons and property. The Detective Lieutenant also works closely with internal elements of the Department, other law enforcement and Criminal Justice agencies, and with the general public in the reporting, investigation, and prosecution of offenders.

Detective – Our Detectives perform complex investigations and necessary follow-ups specializing in crimes against persons and property occurring in the City of Whitewater. These individuals work closely with internal elements of the department, other governmental agencies, and the general public in the reporting, investigation and prosecution of offenders.

School Resource Officer - Our School Resource Officer is assigned to investigate sensitive crimes, property offenses, acts of violence, and drug/alcohol violations that involve juveniles as suspects or victims. In addition to investigative work, the Juvenile Officer acts as a liaison between the police department and the school system. The School Resource Officer is responsible for educational presentations and the patrol and supervision of various school functions.

Community Service Officer (CSO) - Our Community Service Officers work in part-time, limited term, non-sworn, para-professional positions responsible for performing limited law enforcement and animal control functions for the department. Work involves parking enforcement, traffic direction, park patrol, motorist assist, recovering lost/found property, code enforcement, crossing guard duties, funeral escort, traffic and crowd control at civic events, pickup and delivery duties, and other miscellaneous tasks as may be assigned.



Captain
Daniel Meyer



Detective Lieutenant
Neal Kolb



Detective
Ben Lindsey



Detective
Derrick Schleis



School Resource Officer
Jacob Hintz



Lieutenant
David Gempler



Lieutenant
Shawn Reif



Lieutenant
Adam Vander Steeg



Lieutenant
James Elder



Patrol Officer
William Oliver



Patrol Officer
Michele Martin



Patrol Officer
Timothy Swartz



Patrol Officer
Ryan Weston



Patrol Officer
Jennifer Ludlum



Patrol Officer
Saul Valadez



Patrol Officer
William Becker



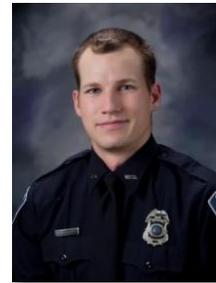
Patrol Officer
Nicholas Borchart



Patrol Officer
Justin Stuppy



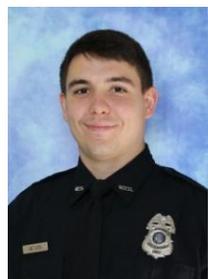
Patrol Officer
Elizabeth Tloughan



Patrol Officer
Michael Zens Jr.



Patrol Officer
Raymond Boro



Patrol Officer
Kyle Hathorn



Community Service Ofc.
Kasey Miller

"Protecting Our Community"

Field Services Year in Review

Throughout 2016, we experienced change in virtually all aspects of the department. We learned new duties as we responded to the updated department structure, implemented new report-writing software, and responded to a notable increase of serious crimes. As the Captain, these changes affected my day-to-day duties as well. Under the new structure the Captain's position includes oversight of all sworn personnel and Community Service Officers as well as facilitating hiring processes, managing department accreditation, facilitating department training, managing internal affairs, oversight of reports, as well as providing oversight of special projects.

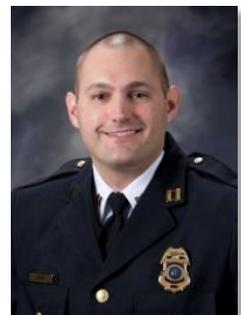
One of the fundamental changes in 2016 was the transition to our new department structure that placed our Support Services Manager in charge of non-sworn personnel and placed the Captain in charge of all sworn personnel. Additionally, the structure change removed the position of the administrative Lieutenant and spread the duties formerly overseen by that position to the first line supervisors whose titles changed from Sergeant to Lieutenant. The depth of the restructure was more significant than a title change; the four patrol Lieutenants and the Detective Lieutenant have been tasked with critical administrative functions. The restructure flattened the operational organization and now provides first line supervisors with more operational control over day to day operations and provides the department with more flexibility in the manner that tasks are completed. For instance, due to the ability for any Lieutenant to approve time off, managing staffing limits and coordinate special events, there is no longer a backlog daily operations waiting to be managed by one person.

The "bridge concept" between Whitewater PD and the Walworth County Sheriff's Office dispatch center continues to progress. In order to ensure the bridge was seamless, the department transitioned to the ProPhoenix software. This new software allows officers use in their Mobile Data Computers (MDC's) when responding to calls, for report writing, records checks, as well as collecting and labeling evidence. This was a sweeping change as each of these functions used to be completed using independent and specific software and/or programs. Adapting to the change has been challenging, but all department members have made the adjustment and we are now in the process of maximizing the functionality of the ProPhoenix software.

Throughout 2015 and 2016 many law enforcement agencies across the county found their agencies responding to riots and unrest. We took note of these trends as a department and proactively purchased and trained with new crowd control equipment. A portion of the funding was covered through a grant and crime prevention funds. In January of 2017 all sworn personnel were outfitted with protective equipment and also completed crowd control training alongside other local agencies.

The Detective Bureau remained active throughout 2016 with an increase in serious crime throughout the city, to include a homicide and multiple robberies. This increase in serious crime reduced the time detectives had available to conduct drug investigations. This trend led to our decision to create a Narcotics Officer assignment which is intended to focus primarily on drug enforcement and is anticipated to be implemented in 2017.

Our department continues to rely on accreditation to be as up-to-date as possible with industry standards, best practices, and to remain as professional as possible. The department will be transitioning to the fifth edition standards set forth by the Wisconsin Law Enforcement Accreditation Group. We have begun to prepare for the reaccreditation process which will occur in 2018.



Daniel Meyer
Captain

K9 Unit

K9 Officer – Our K9 Officer is responsible for the protection of life and property through the enforcement of laws and ordinances. Work involves partnering with a police canine, training of the canine, patrolling assigned areas, responding to criminal, suspicious, traffic, and unusual situations as directed; investigating crime, gathering evidence, apprehending violators, solving problems, protecting victims and property, responding to emergency situations, completing appropriate paperwork, crime prevention presentations, and other related duties as required. Duties are performed under general supervision of a Lieutenant.

K9 Unit Year in Review

Boomer is trained in detecting the odor of narcotics such as marijuana, methamphetamine, cocaine, heroin, and their derivatives and is primarily used on traffic stops, school searches and building searches. In addition, he is trained on tracking passive individuals including children and the elderly.

Since Boomer’s deployment, he has reliably alerted to the source of the odor of narcotics by biting, scratching, and/or barking. The lack of detecting the presence of drugs supports that Boomer will not randomly alert on vehicles for reasons other than detecting the odor of narcotics. Much of Boomer’s training includes rooms and vehicles with both the presence and absence of drugs.

In 2016, Boomer assisted with narcotics sniffs at local schools. Public demonstrations included: UW-Whitewater Law Enforcement Workshop, Fairhaven, and UW-Whitewater Police Services.



K9 Officer
Joseph Matteson



Canine
Boomer

2016 Deployments	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total
Traffic Stops by K9 Unit	11	4	11	10	7	1	5	-	6	3	6	4	68
Vehicle Sniffs – Assists	3	5	2	1	3	-	1	-	1	2	-	-	18
Building Sniffs	-	-	-	2	2	-	-	-	-	-	-	1	5
Demonstrations	-	1	-	-	-	1	-	-	-	-	1	-	3
Total Deployments	14	10	13	13	12	2	6	-	7	5	6	5	94
Arrests	5	13	6	1	5	1	-	-	11	5	1	1	49
Training Hours	16	17	17	19	16	17	18	1*	19	17	17	18	192

*Training limited due to injury to the canine.

Support Services Bureau

The Support Services Bureau is the communications and clerical and records component of the Department.

Support Services Manager – This is a non-sworn, supervisory position responsible for supervising the Communications Center in maintaining operational readiness to manage emergency and non-emergency calls for service and the Support Services staff in maintaining the official records of the police department. Work includes assisting in preparation and monitoring of the departmental budget, and oversight of the department computer system. Additional responsibilities include oversight of the department payroll, monies collected, and conducting analyses of a wide range of departmental activities.

Communications Supervisor - The Communications Supervisor supports the operations of the communications center. This individual acts as an advisor by providing the necessary level of guidance and assistance required by the dispatchers to accomplish their assigned tasks in an effective and efficient manner.

Dispatcher – Our Dispatchers provide communications services for the City of Whitewater Police, Fire and EMS as well as the University of Wisconsin – Whitewater Police Services. Duties include answering emergency and non-emergency phone lines, operating our radio system, monitoring unit activity for response and well being, maintaining accurate records, maintaining station security by video monitors and speakers, and assisting the general public by telephone and in person.

Records Technicians – Our Records Technicians provide clerical support for the administrative staff and police officers to include transcription of interviews and dictation, maintenance of the filing system, computer data entry, record keeping, development and updating of documents, and assistance to the general public both by telephone and in person.



Support Services Manager
Kathryn Boyd



Communications Supervisor
Melody Lentz



Dispatcher
Marsha Petersen



Dispatcher
Sabrina Ojibway



Dispatcher
Heidi Gempler



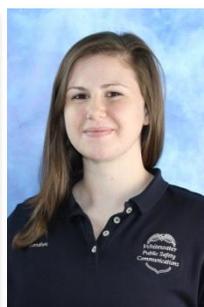
Dispatcher
Kim Millis



Dispatcher
Holly Brown



Dispatcher
Michael Wasielewski



Dispatcher
Jessica Gardner



Records Technician
Cathleen Swartz



Records Technician
Angela Sahr

Support Services Year in Review

The majority of 2016 was spent in preparation for the transition to our new records management, computer aided dispatch (CAD) and wireless digital assistant (WDA) software. During the month of February and March all police department personnel participated in two days of intensive software training. There was a steep learning curve as there always is when new software and processes are instituted, but our staff diligently worked through any issues.

The next step in the continuation of bridge between our communications center and the Walworth County communications center was the upgrade to our 911 hardware and software. Periodic meetings were held during the year to review the status of the project. As soon as the county upgrades their equipment, we will then continue with our hardware and software installation.

Whitewater Fire Inc. chief officers, members of the Whitewater Police Department command staff and representatives of UW-Whitewater Police Services have worked to strengthen our partnerships. On a quarterly basis we have met to maintain open lines of communication between our agencies and to quickly address any issues or concerns.

In February, Dispatcher Kathy Hogue retired from our department after 20 years of service. Kathy was the first dispatcher to retire from the Whitewater Police Department. Her dedication and sense of teamwork is truly missed. Filling a dispatcher position is no easy undertaking; it is a high stress position which necessitates an individual that can multi-task to ensure every emergency need from police, fire and rescue are addressed efficiently and effectively. After a lengthy process we were able to fill her position with the next generation of dedicated communications staff.

Due to changes in our department structure, our Records Technicians were tasked with assisting the Police & Fire Commission with their quarterly and special session meetings. Formulation and posting of agendas, reservation of meeting rooms and organizing personnel to video tape the meetings along with meeting minutes were just some of the additional tasks added to their complex and demanding positions.

In 2017, our focus will be to complete the 911 software and hardware upgrade along with the radio and telephone recorder upgrade. We will meet with Walworth County Sheriff's Office communications personnel to review procedures for handling of calls, participate in an active shooter scenario with the school district and other law enforcement agencies in our area, and complete radio conversion from analog to P25 digital in order to increase radio coverage and transmission quality.

Kathryn Boyd
Support Services Manager



Office of Emergency Management

The Office of Emergency Management coordinates the planning for the City of Whitewater's response to natural and man-made disasters.

Emergency Management Coordinator and Deputy Emergency Management Coordinators - The Emergency Management Coordinator and Deputy Emergency Management Coordinators work closely with City government, the fire department, EMS, and with the county emergency management director in matters of mutual concern. Duties include conducting training, development of policies and procedures, management of grants, and the readiness of our Emergency Operations Center.

Office of Emergency Management Year in Review

In 2016, the Whitewater Office of Emergency Management continued to be staffed by Emergency Management Coordinator Todd Lindert, and Deputy Emergency Management Coordinators Ryan Dion and Sabrina Ojibway. The review and update of the current Emergency Operation Plan was completed and reviewed by department heads.

TRAINING

On January 19th and 20th Coordinator Lindert attended FEMA course G775: Emergency Operations Center Management and Operations which explores the role, design and functions of EOCs and their relationships as components of a multiagency coordination system. Deputy Coordinator Ojibway attended a condensed version of this course on March 26th.

During the week of June 5th through June 9th, the Wisconsin National Guard and the Wisconsin Department of Military Affairs Division of Emergency Management coordinated and conducted the Miles Paratus Special Forces Event at both Volk Field and Fort McCoy. The five-day emergency response exercise, involving approximately 2,500 military and civilian personnel, focused on inter-agency efforts to plan, train and respond cohesively across the state. Miles Paratus scenarios focused specifically on tornadoes, cyber-attacks, acts of terrorism, and responding to threats from hazardous materials. Volk Field served as the site of a local disaster caused by severe weather and incorporated technical rescue, mass casualty incidents, search and rescue, chemical decontamination, hazardous materials releases and fire response training. Fort McCoy simulated an emergency where military and civilian first responders faced severe weather and tornadoes with additional emphasis on law enforcement response and training. Coordinator Lindert was stationed at Fort McCoy for the entire week overseeing communication for the event and various command posts. On June 7th, Deputy Coordinator Ojibway assisted in the Walworth County Emergency Operations Center along with various county agencies to work through a mock scenario involving severe weather with widespread damage, lengthy power outages, and deceased/injured/missing/displaced residents.

September 26th through September 29th, Coordinator Lindert attended the U.S. Department of Justice Child Abduction Response Team Training. This training helps to develop a multidisciplinary approach for responding to a missing or abducted child incident and how relationships across disciplines and jurisdictions can greatly improve the team's ability to be successful in the recovery of a missing or abducted child.

October 3rd through October 6th E.M. Coordinator Lindert attended FEMA course E449 Incident Command System Train-the-Trainer Curricula. This course expands and improves the student's ability to deliver the Emergency Management Institute's Incident Command System curriculum.

November 8th through November 10th, Coordinator Lindert attended the Texas Engineering Extension Service Wide Area Search training which is applicable to jurisdictions that would need to conduct wide area searches due to natural disaster or terrorist incident. The course covered preparedness, search management and planning, mapping, search strategies and skills, communication and team management.

On November 29th through December 1st Coordinator Lindert attended the Homeland Security Exercise and Evaluation Program. This training provides a set of guiding principles for exercise programs, as well as a common approach to exercise program management, design and development, conduct, evaluation and improvement planning.

INCIDENTS

During 2016, there were no snow emergencies issued or storms that necessitated the activation of the tornado sirens. The spring/summer season resulted in a few storms that moved through the city and resulted in minor damage (i.e. down tree limbs/power lines and power outages), no infrastructure was affected.

On November 9th, Garden Apartments at 370 North Tratt Street suffered a fire in which 28 departments assisted and which resulted in \$500,000 estimated damage to 12 units. While no injuries were sustained, 300 residents were displaced. The Red Cross was contacted and set up a Multi-Agency Relief Center in which trained caseworkers helped residents create personal recovery plans, navigate paperwork, and locate assistance for their specific disaster-caused needs.



EQUIPMENT

On October 1st during the monthly tornado test, siren #4 malfunctioned and did not automatically deactivate after the 3 minute sounding of the siren. Emergency Communication Systems Inc. was contacted and repairs were made to the siren.

2017 GOALS

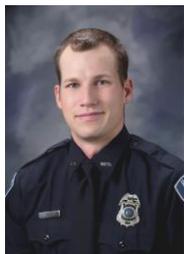
It is the goal of this office to continue training and conducting exercises with city employees, UW-Whitewater officials and both Jefferson and Walworth County Emergency Management agencies in 2017. It is our hope that additional training in the field of emergency management will be obtained by all three members. Finally, the annual review and update of the current Emergency Operation Plan will be completed. Most importantly, the Whitewater Office of Emergency Management will remain committed to providing emergency preparedness and overall safety to the city and citizens of Whitewater.

Personnel Changes

APPOINTMENTS



Elizabeth Tlougan,
Patrol Officer
March



Michael Zens Jr.,
Patrol Officer
March



Raymond Boro,
Patrol Officer
March



Kyle Hathorn,
Patrol Officer
May



Jessica Gardner,
Dispatcher
June



Kasey Miller,
Community Service Officer
July

AWARDS & COMMENDATIONS



Officer of the Year:
Officer Jacob Hintz



Training Officer of the Year:
Officer Joseph Matteson



Distinguished Service Award:
Officer William Oliver

RETIREMENTS

Katherine Hogue, *Dispatcher*, February

PROMOTIONS

Neal Kolb, *Detective Lieutenant*, February

Derrick Schleis, *Detective*, October

RESIGNATIONS

Daniel Bradford, *Patrol Officer*, January

Tina Winger, *Patrol Officer*, April

Jeffrey Edmonds, *Community Service Officer*,
December

Specialized Programs

Accreditation - Accreditation is a process by which a police department comes into compliance with a body of standards which covers virtually every aspect of a law enforcement operation. Accreditation formally recognizes, through an outside source, the quality of our organization, the caliber of our personnel, and serves to place the Whitewater Police Department among the elite in law enforcement agencies in the State of Wisconsin.

Bicycle Patrol - Bicycle patrol provides an alternate and highly visible means of policing special events and areas of the city which are inaccessible by motor vehicle and promotes greater interaction with citizens of the community. Specially trained officers on all-terrain bikes are involved in targeted patrol, crime prevention, public relations, special operations, and bike safety.

Cadet Program – The Cadet program was created to provide students from University or area Technical Colleges with a better understanding of local government, its functions and responsibilities. Cadets are given the opportunity to experience various trainings, in a non-sworn capacity, to help foster potential future law enforcement careers. Cadets assist with traffic control during parades and special events and participate in alcohol abatement and speed watch assignments.

Citizen Academy - In an effort to enhance our community policing effort, the Whitewater Police Department has developed a citizen police academy. The academy is designed to provide selected members of the community with a hands-on look at the important job of law enforcement. The curriculum covers such topics as criminal investigation, police ethics, firearms training, officer survival techniques, crime prevention, first aid, court procedures, tactical operations, and police administration. Various members of the department act as instructors for the course.

Communications Training Officers Program – Communications Training Officers (CTO) use their knowledge, skills and abilities to train and evaluate new telecommunicators utilizing a structured CTO program. The one-on-one instruction introduces the basic theories, practices and guidelines for daily application in the dispatch communications environment.

Crime Prevention - The mission of the Whitewater Police Department includes crime prevention among its areas of greatest concern. The department is committed to the development and fostering of community based crime prevention efforts. We have developed a crime prevention team which consists of officers from each shift.

Department Newsletter - In 1995, the Whitewater Police Department introduced a highly successful newsletter. The quarterly publication promotes a feeling of belonging, teamwork, and community policing among our employees. Although the newsletter is directed at our own members, it is made available to interested city officials, citizens, and members of the local law enforcement community. The newsletter is aimed at making a positive statement about our people and our organization.

Field Training Officers Program - Field Training Officers are responsible for training and educating new officers through a very comprehensive and structured program. The intense training prepares recruit officers to face and correctly respond to a wide range of physically and mentally challenging situations.

Honor Guard - The Honor Guard is a voluntary unit comprised of uniformed officers of the Whitewater Police Department. The Honor Guard represents our department and our city at funerals and special events.

ID/Evidence Technicians - Evidence Technicians are trained and equipped to process crime scenes, e.g. fingerprints, photographs, collection and preservation of evidence. Evidence Technicians allow for the rapid response to situations, which may require the gathering of evidence in a timely manner.

McGruff Program - The McGruff the Crime Dog safety project started in December of 1992. Using the universally recognized McGruff Dog, children are taught to say no to drugs, alcohol, vandalism, gangs, molestation, and abuse. McGruff's primary function is to bring his message to the elementary school children through public appearances in the Whitewater area. McGruff is always accompanied by a uniformed officer.

Sensitive Crimes Investigations - Recognizing the intense and painful psychological and social pressures placed on the victims of sensitive crimes, the Whitewater Police Department approaches the investigation of such offenses with great sensitivity for the victim and with the unique skill afforded by a specialized Sensitive Crimes Investigative Team. The team is comprised of officers who are responsible for the investigation of complaints related to sexual assault and child abuse/neglect that require specialized training and intervention.

Unified Tactics Instructors – These officers are responsible for the development and presentation of various tactical skills and techniques to other Department personnel. These instructors are specifically responsible for training and educating officers in defense and arrest tactics, emergency vehicle operation, and in firearms qualification and proficiency.



Accreditation



Bike Patrol



Senior Citizen Academy



Defensive Tactical Instruction



Emergency Vehicle Operation



Firearms Instructors



ID/Evidence Technicians



Honor Guard



McGruff the Crime Dog

Community Involvement

The Whitewater Police Department is committed to many of the precepts of a community-oriented philosophy of policing such as our emphasis on problem solving, addressing quality of life concerns, and in developing partnerships with our community. The following photos illustrate some examples of the way in which our personnel reach out and interact with our community throughout the course of the year.



Citizen Academy



Washington Elementary School



High School Mock Accident



Whitewater Embracing Unity Through Peace



LINCS Law Enforcement Luncheon



Special Olympics Law Enforcement Torch Run



Facebook Community Contacts



National Night Out



Active Threat Training for the Community



Whitwater Fire Department Pancake Breakfast



K9 Fundraising 5K/10K Run/Walk Kiddie Run



Keeping the Community Safe
UW-Whitwater Police Department
Whitwater Fire Department and Rescue Squad
Whitwater Police Department

Maintaining Professional Policing

It is crucial for the community to have confidence in its police department. The internal affairs function of the Whitewater Police Department is an important checks and balance system for the maintenance of professional conduct. The integrity of a law enforcement agency depends on the personal ethics and discipline of each employee.

It is the policy of the Whitewater Police Department to promptly investigate allegations of misconduct or wrongdoing by department members and to take appropriate action to discipline, change policy, or exonerate the employee.

The Department encourages citizens to bring forward legitimate complaints regarding misconduct by employees. It also recognizes that malicious and false accusations are sometimes made. Nevertheless, all allegations must be properly investigated so as to ensure the integrity of the Department and our employees. This is accomplished through an internal system of investigation and review founded on objectivity, fairness, and justice.

In each citizen complaint investigation known complainants were advised that their complaint would be investigated and were subsequently provided with a written conclusion to their complaint. All known complainants were provided with a Citizen Complaint brochure in the event they sought to further pursue their complaint.

This summary of 2016 citizen complaints was compiled in accordance with the Internal Affairs Policy. Complaints received during 2016, which were handled via informal inquiry, are not included in this report.

Number of Citizen Complaints Received

Fourteen (14) citizen complaints were received throughout 2016.

Type of Complaints Received

The complaints alleged improper conduct by an officer or unlawful use of authority by the police department.

An internal affairs investigation can result in five different findings:

- Unfounded:** Investigation indicates that the allegations are false.
- Sustained:** The allegations are supported by sufficient evidence to conclude they are true.
- Not Sustained:** Insufficient evidence to either prove or disprove the allegations.
- Exonerated:** Investigation indicates that the incident occurred, but was justified, lawful, and proper under the circumstances.
- Policy Failure:** The investigation revealed that the allegations are true; however, the employee was acting in accordance with an established department policy.

A sustained disposition may result in disciplinary action ranging from a written/verbal reprimand, suspension, demotion or dismissal.

In 2016, the Whitewater Police Department received fourteen (14) citizen complaints. The complaints alleged improper conduct by an officer or unlawful use of authority by the police department.

1. The complainant advised that an employee was dismissive and disrespectful, that he provided false information about the complainant's mother and the complainant did not feel that the incident report matched on-officer camera video. After reviewing incident reports, video, corresponding written documentation and interviewing the personnel involved, it was determined proper procedures and protocol

were followed, false information was not given out and the report and on-officer video documentation were found to be consistent. Portions of the complaint were found to be unfounded and others portions were not sustained.

2. The complainant advised that an employee was aggressive during telephone communications with her and a member of her staff. Upon reviewing the phone call recording it was found that the employee did not act to the level of professionalism the department seeks to maintain, thus the employee involved was counseled to ensure professionalism remains consistent throughout the duration of their contacts with citizens. A letter of apology was sent and the incident was handled internally. The complaint was found to be sustained.
3. The complainant advised that an employee failed to properly affix the complainant's seat belt when he was being escorted to the police department, and failed to stop the squad once the violation was brought to his attention. After reviewing incident reports, video, corresponding written documentation and interviewing personnel involved, it was determined the complaint was sustained. A letter of apology was sent and the incident was handled internally. The complaint was found to be sustained.
4. The complainant filed a letter outlining disappointment in administrative actions at the Whitewater Police Department, concern over the inefficiency of the department specific to investigation of major crime, and concern with the turnover of personnel at the police department. The complaint and the final disposition were handled by the Police and Fire Commission. In accordance with department policy, a follow up disposition letter was sent by the department to the complainant outlining a response to the complaint.
5. The complainant advised that they felt that an employee was targeting him because the complainant was on probation and he felt the employees actions were examples of racial profiling. The complainant provided three incidents over the course of several years which led the complainant to believe the employee's general demeanor was targeting in nature. After reviewing incident reports, video, corresponding written documentation and interviewing personnel involved, it was determined proper procedures and protocol were followed and the officer's demeanor was found to be consistently professional and well within legal constrains of the law. The complaint was found to be exonerated.
6. The complainant advised he felt the employee tried to coerce a confession, was targeted during the investigation, the employee lacked professionalism, and the employee abused their authority. Statements, recordings and reports support that such interviews were necessary and an expected part of a criminal investigation. In reviewing the totality of investigation the recorded interview displays the level of professionalism and integrity that the department expects from every member of the department. The complaint was unfounded.
7. The complainant advised that he felt that the employee let their personal beliefs come into the picture. After reviewing incident reports, video, corresponding written documentation and interviewing personnel involved, it was determined proper procedures and protocol were followed and the officer's demeanor was found to be professional and well within legal constrains of the law. Portions of the complaint were not sustained and other portions were found to be exonerated.

8. The complainant felt that the employee did not have probable cause to suspect the odor of THC was coming from their apartment, felt the officer threatened to get a search warrant and the officer covered up the peep hole of the door when knocking. After reviewing incident reports, video, corresponding written documentation and interviewing personnel involved, it was determined proper procedures and protocol were followed and the officer's demeanor was found to be professional and in accordance with the law. The source of the odor was found to be coming from the complainant's apartment; the subsequent discussions were shared in a professional and non-threatening manner. The complaint was found to be exonerated.
9. The complainant was displeased with a drug investigation, stating that he felt responding personnel were disrespectful and displayed a lack of professionalism, employees made light of the situation with inappropriate comments and failed to properly search all rooms with the same level of thoroughness. After reviewing incident reports, video, corresponding written documentation and interviewing personnel involved, it was determined proper procedures and protocol were followed. Two comments made during the execution of the search warrant do not hold true to the level of professionalism the department seeks to maintain, thus the employee involved was counseled to ensure professionalism remains consistent throughout the duration of their contacts with citizens. Portions of the complaint were unfounded, sustained and exonerated.
10. The complainant felt responding employees shined a flashlight into the window and were rude and disrespectful during their contact. After reviewing incident reports, video, corresponding written documentation and interviewing personnel involved, it was determined proper procedures and protocol were followed. The officer safety practice and utilizing "plain view" opportunities allow officers to prepare for what they may encounter when contact is made. Employees were respectful, but both the complainant and employee maintained a difference of opinion on the presence and/or absence of loud noise and the use of profanity coming from inside the complainant's apartment. During the discussion, on occasion, the employee talked over the complaint, which does not hold true to the level of professionalism the department seeks to maintain, thus the officer involved was counseled to ensure professionalism remains consistent throughout the duration of his contacts with citizens. A portion of the complaint was found to be sustained and remainder was exonerated.
11. The complainant felt the investigating employees did not find her to be a creditable witness and felt that officers maintained too close of a relationship with other tenants who reside at the complex and felt officers should not involve third party witnesses to investigate a complaint. The complainant also advised that 18 months ago she observed an officer drink a beer while speaking with a tenant at her apartment complex. After reviewing incident reports, video, corresponding written documentation and interviewing personnel involved none of the statements shared by the complainant could be substantiated, proper procedures and protocol were followed and the officer's demeanor was found to be professional. Portions of the complaint were unfounded and others were found to be exonerated.
12. The complainant advised that an employee pointed a gun at him during an investigation and the complainant did not feel safe and did not feel the employee's actions were necessary. After reviewing incident reports, video, corresponding written documentation and interviewing personnel involved, it was determined proper procedures and protocol were followed and at no time was a weapon ever displayed. The complaint was found to be unfounded.

13. The complainant advised that officers failed to arrest an individual who had attacked her when she exited her apartment into a common park area. After reviewing incident reports, video, corresponding written documentation and interviewing personnel involved, it was determined proper procedures and protocol were followed and the primary aggressor had been properly charged. The complaint was found to be exonerated.

14. The complainant advised that officers failed to properly and comprehensively investigate a “road rage” incident between a school bus driver and a motorist. After reviewing incident reports, video, corresponding written documentation and interviewing personnel involved, it was determined proper procedures and protocol were followed and the primary aggressor had been properly charged. The complaint was found to be exonerated.

Wisconsin Unified Crime Reporting Index Offenses

TOTAL INDEX CRIME decreased by 12% in 2016, according to the Office of Justice Assistance. This is due to a decrease in property crimes.

Violent Crime Offenses	2016		2015	
	# offenses	loss amount	# offenses	loss amount
Murder/Non-Negligent Manslaughter	1	\$0	-	\$0
Forcible Rape *	11	\$3,000	5	\$0
Robbery	4	\$1,981	3	\$4,390
Aggravated Assault	12	\$0	14	\$0
Property Crime Offenses	2016		2015	
	# offenses	loss amount	# offenses	loss amount
Arson	2	\$1,200,001	0	\$0
Burglary	35	\$26,671	42	\$50,878
Motor Vehicle Theft **	10	\$52,730	3	\$13,100
➤ Eight cars and two trucks				
➤ Keys were left in five cars and both trucks				
Thefts (breakdown of thefts below)	158	\$60,217	197	\$43,844
▪ All Other	61	\$17,793	64	\$14,795
▪ Motor Vehicle Parts/Accessories	4	\$1,835	4	\$390
▪ Bicycles	8	\$1,304	14	\$2,672
▪ Coin Operated Machines	0	\$0	3	\$320
▪ From Motor Vehicles	28	\$21,615	40	\$7,598
▪ From Buildings	47	\$17,302	42	\$15,999
▪ Pocket Picking	1	\$45	-	\$0
▪ Purse Snatching	0	\$0	-	\$0
▪ Shoplifting	9	\$323	30	\$2,070
Grand Total of All Offenses	233	\$1,344,600	264	\$112,212

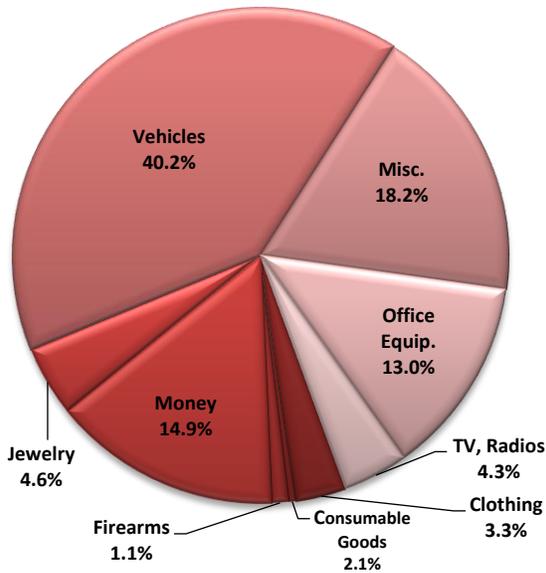
* There were ten additional sexual assault incidents; nine incidents were classified as forcible fondling and one incident was classified as forcible sodomy/oral sex. (Note: these numbers are not reflected in the Wisconsin Unified Crime Reporting Index Crime statistics.)

** All of the motor vehicles were recovered and three of the ten incidents were cleared by arrest.

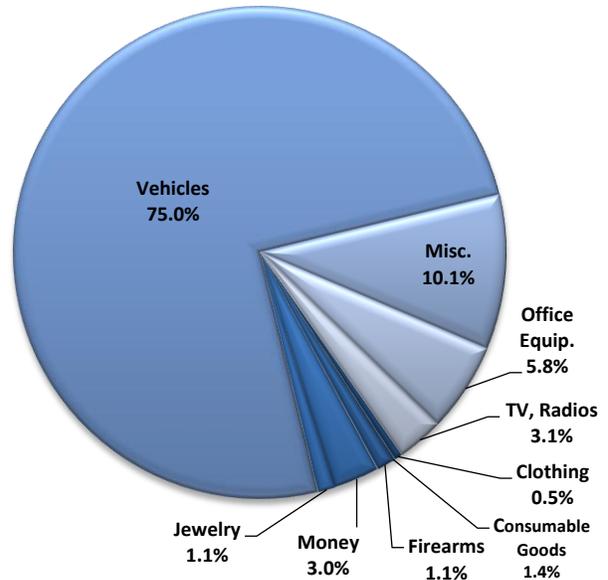
Property Stolen vs. Property Recovered

Type of Property	Stolen	Recovered	Recovery Rate
	dollar amount	dollar amount	percentage
Clothing and Furs	\$4,759	\$412	8%
Consumable Goods	\$701	\$139	19%
Currency, Notes, Etc.	\$21,595	\$2,322	10%
Firearms	\$1,610	\$860	53%
Jewelry and Precious Metals	\$6,680	\$880	13%
Locally Stolen Motor Vehicles	\$58,350	\$58,350	100%
Miscellaneous	\$26,330	\$7,883	29%
Office Equipment	\$18,793	\$4,545	24%
Televisions, Radios, Stereos	\$6,222	\$2,377	38%
2016 Total	\$145,040	\$77,768	53%
2015 Total	\$112,212	\$42,903	38%

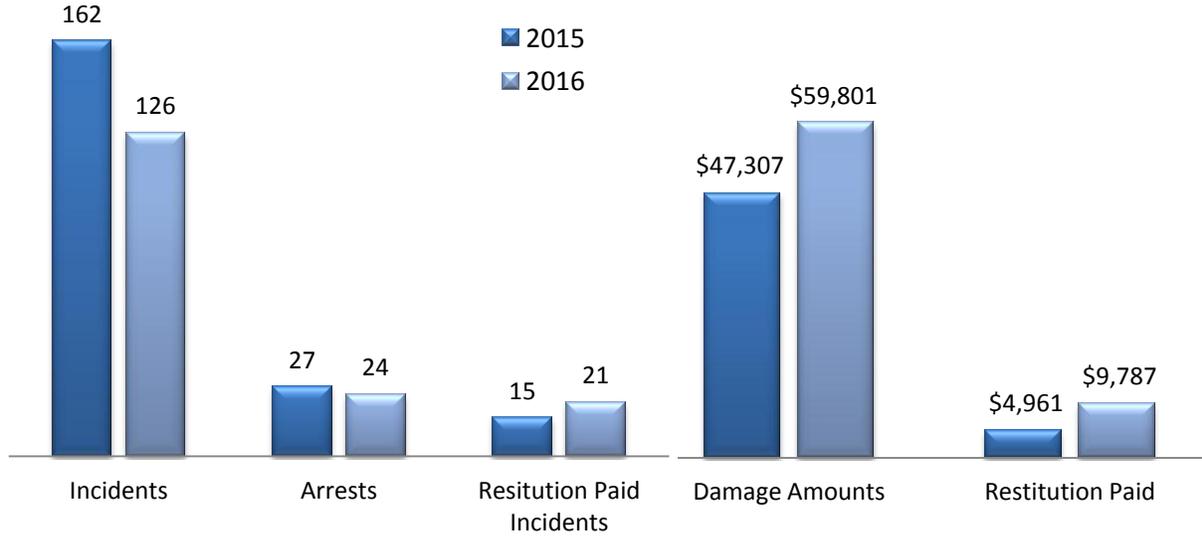
Stolen Property



Recovered Property



Incidents Involving Criminal Damage



Monthly Breakdown of Charges

Month	Adult # of charges	Juvenile # of charges	Total # of charges
January	213	18	231
February	235	10	245
March	314	12	326
April	262	43	305
May	190	37	227
June	140	9	149
July	186	11	197
August	193	11	204
September	396	16	412
October	339	30	369
November	196	15	211
December	158	18	176
Total	2,822	230	3,052

Comparison of Charges (Adult and Juvenile) by Year by Category

Type of Charge	2012	2013	2014	2015	2016
	# of charges				
Abuse of Hazardous Substance	-	1	-	-	-
Animal Cruelty	1	1	-	4	-
Animal Ordinance Violations	13	8	9	2	5
Arson	-	1	2	-	-
Assault (Aggravated)	11	14	11	16	9
Assault (Other)	32	43	30	50	55
Bail Jumping	42	37	36	27	25
Bomb Threat	-	-	-	-	1
Burglary	13	16	27	8	3
Burglary Tools - Possess	1	-	-	-	-
Cause < 18 to Listen/View Sex Activity	-	2	-	1	1
Child Abuse-Intentionally/Recklessly Cause Harm	-	-	-	-	3
Cigarette/Tobacco Violation	14	1	5	11	25
Citations Written for Parking Tickets	-	-	2	2	-
City License Violations	-	-	1	-	-
Contribute to Delinquency	2	-	-	1	1
Contribute to Truancy	1	5	3	12	4
Controlled Substance – Possession	106	83	114	134	125
Controlled Substance – Sale/Manufacturing	60	58	25	14	21
Court Order Violation	3	3	10	7	8
Criminal Damage	45	35	22	27	26
Criminal Trespassing	3	7	10	4	4
Curfew	10	18	24	19	18
Disorderly Conduct	368	309	297	358	474
Duty to Aid Victim/Report Crime	-	-	1	-	-
Embezzlement	12	1	-	-	-
Emergency Detention/Protective Custody	36	41	41	60	15*
Escape	-	-	-	-	1
Failure to Obey Officer	24	14	20	18	21
False Imprisonment	6	3	2	7	1
Fireworks - Sell/Discharge without Permit	4	-	1	2	2
Forgery and Counterfeiting	4	-	9	7	5
Fraud	33	16	33	14	10
Harbor / Aid Felon	-	-	-	2	-
Illegal Blood Alcohol Content (IBAC)	95	92	86	64	61
Impersonate Peace Officer	1	4	-	-	-
Intentionally Neglect Child	-	-	6	5	-
Kidnapping	2	-	-	-	-

Type of Charge (continued)	2012	2013	2014	2015	2016
	# of charges				
Lewd and Lascivious Behavior	-	2	-	1	-
Liquor Laws	385	268	306	520	539
Littering	1	5	2	-	6
Manufacture / Delivery of Drug Paraphernalia	-	-	-	2	-
Mental Harm of Child	-	4	-	8	-
Motor Vehicle Theft	2	4	-	-	3
Murder & Non-Negligent Manslaughter/Attempt	3	-	1	-	1
Negligent Handling of Burning Materials	-	-	-	1	5
Noise	27	28	41	51	76
Obstruct/Resist Officers	36	40	48	50	50
Offenses Against Family and Children	4	-	-	-	-
Open Burning Permit Violation	-	1	1	-	-
Operate Auto While Under the Influence (OAWI)	104	115	113	98	118
Park Regulations	-	2	-	-	-
Pornography / Obscenity	-	3	-	6	3
Possession of Drug Paraphernalia	81	55	84	108	101
Prostitution (Enticement)	6	2	-	1	-
Reckless Endangering Safety	-	-	9	4	3
Registered Sex Offender Violations	1	-	-	2	2
Robbery	1	6	5	2	4
Runaway	11	7	5	2	2
Sex Offenses (Other)	3	4	2	4	1
Sexual Assault – 1 st Degree	10	5	2	-	2
Sexual Assault – 2 nd Degree	6	9	2	2	2
Sexual Assault – 3 rd Degree	-	1	1	1	1
Sexual Assault – 4 th Degree	-	1	-	2	1
Stolen Property	5	-	2	5	1
Theft (Except Motor Vehicle)	81	112	111	86	35
Throw/Discharge Bodily Fluid at Public Safety Worker	-	-	2	1	-
Traffic Offenses	909	1,050	1,033	1,143	972
Traffic Ordinance Violations	1	1	2	1	2
Truancy	19	25	17	32	52
Warrants Served - Local	114	103	101	106	27
Warrant/Pickups for Other Agencies	111	103	106	114	112
Weapons (Conceal/Possess/Negligent Use)	8	4	5	2	5
Zoning Violations	4	1	6	6	2
Total	2,875	2,774	2,834	3,238	3,052

*After June 1st, Emergency Detentions/Protective Custodies were no longer captured as charges/arrests. These contacts are listed under Miscellaneous Activity Comparisons by Year (page 32).

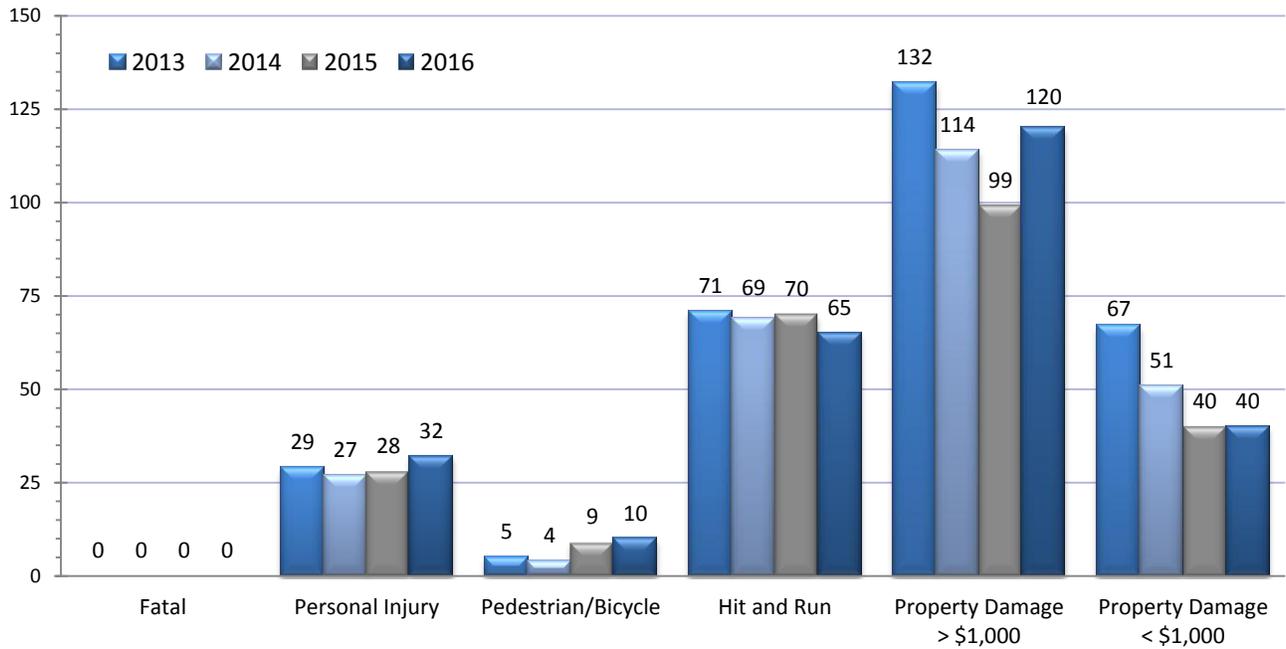
Comparison of Juvenile Charges by Age by Category

Type of Charge	12 & under	13-14	15	16	17	Total
	# of charges					
Assault (Aggravated)	1	-	-	-	-	1
Assault (Other)	5	2	-	-	-	7
Burglary	1	1	-	-	-	2
Cigarette/Tobacco Violation	2	2	2	6	13	25
Controlled Substance – Possession	-	-	1	2	3	6
Controlled Substance – Sale/Manufacture	-	-	-	2	-	2
Criminal Damage	2	1	-	-	-	3
Curfew	2	2	1	6	7	18
Disorderly Conduct	20	16	17	12	8	73
Fraud	-	-	2	-	-	2
Liquor Laws	-	-	-	1	2	3
Negligent Handling of Burning Materials	2	-	-	-	1	3
Obstruct/Resist Officers	-	2	-	-	2	4
Operate Auto While Intoxicated	-	-	-	2	2	4
Pornography / Obscenity	-	-	-	2	-	2
Possession of Drug Paraphernalia	-	2	1	3	2	8
Reckless Endangering Safety	-	1	-	-	-	1
Runaway	2	-	-	-	-	2
Theft (Except Motor Vehicle)	1	-	1	-	1	3
Traffic Offenses	-	-	-	14	4	18
Truancy	1	5	10	14	9	39
Warrant Served – Local	-	-	-	1	-	1
Weapons (Conceal/Possess/Negligent Use)	1	2	-	-	-	3
Total	40	36	35	65	54	230

Comparison of Juvenile Charges by Age by Year

Year	12 & under	13-14	15	16	17	Total
	# of charges					
2012	15	27	50	71	61	224
2013	18	26	27	44	59	174
2014	21	26	31	43	74	195
2015	23	38	52	50	82	245
2016	40	36	35	65	54	230

Motor Vehicle Accidents by Category by Year



Motor Vehicle Accidents by Year by Month

Month	2012	2013	2014	2015	2016
	# accidents				
January	29	19	42	34	32
February	23	47	32	20	23
March	15	27	22	25	22
April	12	16	18	27	16
May	17	24	18	20	18
June	13	15	15	16	19
July	17	17	15	17	11
August	14	20	14	11	12
September	17	32	26	22	25
October	26	21	26	29	27
November	11	30	20	19	23
December	31	36	17	6	39
Total	225	304	265	246	267

Miscellaneous Activity Comparisons by Year

Type of Activity	2012	2013	2014	2015	2016
	# activities				
Calls for Service	7,294	7,482	8,071	8,208	9,690
Activity Logs *	177	201	199	259	1,461
Traffic Stops *	2,290	2,169	2,378	2,118	2,060
EMS Calls for Service (WPD Officers First Responders)	685	735	848	816	779
Dispatched EMS/Fire Calls for Service (rural response)	-	-	-	-	272
Dispatched UW-W Police Services Calls for Service (June to Dec)	-	-	-	-	3,561
Dispatcher Handled Calls	-	-	-	-	763
Emergency Detention/Protective Custody Contacts (June to Dec.)	-	-	-	-	43
Family Disturbances	35	38	59	78	111
Noise Complaints	386	425	357	372	277
Animal Complaints	283	280	260	266	283
False Alarms	66	94	71	111	72
Bike Licenses Issued	17	21	25	9	6

* Officer Initiated Activities (increase of captured information due to new software)

Officer unobligated time focused on crime prevention initiatives, response to major crimes and corresponding follow-up, oversight and implementation of large scale public safety events such as National Night Out, active response training, meetings with tavern owners and community safety presentations.

Persons Held in City Temporary Holding Facility by Year

Sex of Person	2012	2013	2014	2015	2016
	# of persons				
Total Persons Incarcerated	8	7	7	3	6
➤ Male	6	5	6	3	6
➤ Female	2	2	1	0	0

In accordance with Wisconsin State Statutes and Wisconsin Law Enforcement Accreditation Group (WILEAG) accreditation mandates, the annual inspection found our temporary holding facility to be in compliance with all statutory and departmental requirements, and in an orderly condition.

Parking Activity Comparisons by Year

Type of Activity	2012	2013	2014	2015	2016
	# activities				
Parking Tickets Issued	3,872	3,321	4,059	4,194	3,558
Parking Permits Issued**	348	363	336	164	163
➤ Resident	318	325	302	151	147
➤ Employee	30	38	34	13	16
Parking Revenue	\$126,767	\$114,252	\$134,918	\$125,662	\$101,980

Includes all revenue obtained from parking tickets, honor box parking and parking permit fees. All revenue collected is deposited in the city of Whitewater general fund.

** The city switched to yearly parking permits starting in June of 2014.

Open Records Requests

Type of Request	2012	2013	2014	2015	2016
	# requests				
Incident Reports (to government agencies)	1,121	1,098	1,265	1,212	1,288
Incident Reports (to public)	472	479	451	457	432
Motor Vehicle Accident Reports (to public)	147	236	159	163	236
Background Checks	637	705	742	706	642
➤ Alcohol Beverage License Applicants *	42	47	45	50	41
➤ Beverage Operators License Applicants*	174	224	192	208	193
Miscellaneous	5	8	6	19	18
Total Requests	2,382	2,526	2,623	2,557	2,616

* Breakdown included in Background Checks total.

Personnel Training and Overtime

Type of Statistic	2012	2013	2014	2015	2016
	# hours				
Training Hours	2,136	2,538	1,982	2,506	2,330
Overtime Hours (less Holiday)**	4,136	3,165	3,595	3,683	5,159
Holiday Hours Worked Overtime	997	973	995	1,077	957

** Increase in overtime hours due to staff shortages.

Presentations and Outreach Programs

Type of Statistic	2012	2013	2014	2015	2016
	# presentations				
Presentations/Outreach by Personnel***	25	40	36	43	17

*** Decrease in presentations due to staff shortages.

2016 ACCOMPLISHED DEPARTMENT GOALS

The following is an outline of the Whitewater Police Department's 2016 goals. Goals were selected by supervisory and command staff members based on the department's needs and assessment of the 2015-2020 Strategic plan.

1. **Construct an evidence shed/garage** – This continues to be a long term need for the department to maintain the integrity of physical evidence as well as secure storage for vehicle seizures. *Funds were secured and the Detective Lt and Capt are working with the Streets Department to construct the garage.*
2. **Outfit High School with a safe storage area that will contain vital tactical equipment** - This provides the School Resource Officer (SRO) or any other sworn officer who may respond to an active threat incident with the necessary tactical equipment. Currently the SRO does not have all necessary equipment readily available at the high school. *Necessary enhanced equipment and storage was approved by school board in December 2015. All items were purchased in 2015 and 2016. The equipment was formally implemented March 2016.*
3. **Assign an additional Detective to become trained in Internet Crimes Against Children (ICAC)** – ICAC continues to increase in frequency in Whitewater, in part to the continued increased use of social media. These are very sensitive cases often containing graphic material that needs to be handled according to national ICAC standards. *Detectives continue to partner with the Department of Criminal Investigations (DCI) for any current internet cases. The newly promoted detective bureau personnel are currently focusing on critical training specific to evidence handling, sensitive crimes, major crimes and supervisory/leadership courses.*
4. **Train every sworn officer in the new Advanced Law Enforcement Rapid Response Training (ALERTT) curriculum for responding to an active shooter.** *All sworn staff attended ALERTT training in January 2016 utilizing I-Combat equipment.*
5. **Obtain an electronic firearms training simulator for use during in-house training.** The simulator should be capable of projecting “shoot/don’t shoot” decision-making scenarios, which is a necessary element to a complete firearms program. This simulator could also be used for citizen academies and other events where it would be beneficial to demonstrate the mental and physical challenges faced by officers during law enforcement involved shootings. *Tactical trainers are developing “shoot/don’t shoot” cognitive drills that will be utilized by sworn personnel. The department will continue to look for affordable “shoot/don’t shoot” tactical equipment for future hands-on training.*
6. **Expand the use of the volunteer.**
 - A. Expand the existing Volunteer Cadet Program to include training as intelligence gatherers, targeted patrol assignments, undercover abatement programs, etc. *Cadets were used in undercover alcohol programs in conjunction with 2016 second shift goals.*
 - B. Implement a new Senior Volunteer Program to include neighborhood watch, volunteer support hours in records and with special events. *With the 2016 staff shortage of sworn personnel, many of the department's crime prevention programs were temporarily placed on hold. We have moved this goal to 2017.*
 - C. Implement a Senior Citizen Academy: *Presented at Fairhaven Senior Services in June 2016*

7. **Implement a bi-annual departmental social event.** In support of the organizational culture component of the department's Strategic Plan, implement a bi-annual department social event to support and encourage a sense of department pride and unity. *The 2nd annual picnic took place the last week in August.*
8. **Review and enhance the employee evaluation process.** *Members of the command staff attended CVMIC training on evaluations. The command staff will be working with the new HR Coordinator and CVMIC to update the evaluation process.*
9. **Implement a Career Resiliency Team (CRT)**
Create a CRT policy and team goals, implementing 1 to 2 new goals annually. *A member of the CRT team attended training in March 2016. An intern will work with the team in the fall of 2016 to complete and implement the CRT program.*
10. **Research utilizing bikes by the Community Service Officer (CSO).** With the enhanced commitment of all sworn officers becoming bike certified, we will seek to assess the value of broadening the scope of the police bike program to include two bikes to be utilized by the CSOs. *One patrol bike has been transitioned into a CSO bike. CSO bike certification training is tentatively scheduled to take place in the fall of 2017.*

ADDITIONAL 2016 ACCOMPLISHMENTS

- In line with the department's strategic plan, throughout 2016, the police department has enhanced our mutual aid connections through Southeastern Mutual Aid Response Team (SMART) and updated several local mutual aid agreements.
- June 1, 2016 - Full implementation of Pro Phoenix computer aided dispatch software (CAD) and records management system.
- June 5, 2016 - Several members of the Whitewater Police Department partnered with the command staff of the Whitewater 257th Brigade Support Battalion of the Wisconsin Army National Guard to create and train on the run/hide/fight concepts. This training session was the first "active threat training" with the National Guard in the State of Wisconsin.
- August 25, 2016 - Walworth County Emergency Government coordinator John Ennis coordinated a joint table top exercise with key tactical, communications and supervisory personnel from the city and campus police departments, along with key representatives from fire, rescue and the school district. The exercise was facilitated by Ed Sheppard, EG Master Exercise Practitioner, who has been hired by the WCSO Emergency Government office. The exercise surrounded an active shooter at a school. The purpose of the exercise was to cognitively assess an active threat and how the agencies would collaborate and respond. Mr. Sheppard posed targeted questions throughout the exercise for each of the different responding entities.

2017 DEPARTMENT GOALS

Goals were selected by supervisory and command staff members based on the department's needs and assessment of the 2015-2020 Strategic plan. The following is an outline of the Whitewater Police Department's 2017 goals:

1. **Create an Online Record Request Form.** In an effort to give individuals requesting police records the ability to submit their requests electronically, an online form option will be added to the department's portion of the city's website.

2. **Senior Volunteer Program:** Implement a new Senior Volunteer Program to include assistance with neighborhood observation, clerical support, and special events.
3. **Enhance Equipment and Training in Response to a Large Scale Tactical Event:** Enhance tactical crowd control equipment i.e., riot gear, shin and elbow guards, surplus ballistic vests, etc., needed for a large scale tactical events (riot). Additionally, increase the frequency of training for these types of events with both cognitive and hands-on training drills.
4. **Collaborative Full Scale Active Threat Training:** Collaborate with the Whitewater Fire Department, EMS, tech-rescue and county SWAT to implement a multidisciplinary response to a full scale hands on run/hide/fight training scenario.
5. **Upgrade Department Weapons:** The department will seek to purchase of twenty-seven (27) 9 mm duty pistols. The department's current weapons are over 10 years old, to maintain the weapons, armorer technicians will need to replace several internal parts and night sights. The weapons committee supports transitioning the department to 9mm pistols as bullet performance has improved, recoil is less, and the ammunition is less expensive.
6. **Conduct a Citizen Survey:** Conduct a citizen opinion survey in an effort to gauge public opinion relative to such issues as the quality of service provided by our department, the professionalism and effectiveness of our personnel, and the level of perceived safety in one's neighborhood.
7. **Assess Radio Coverage and Necessary Enhancements:** Radio communication remains a critical safety component of police, fire and rescue responses. The department seeks to assess current radio communication equipment (antennas, voters, etc.), to address system coverage and performance.
8. **Collaboration with University Police Services and County Sheriff's Offices:** In an effort to ensure open dialog and that deployment strategies are effectively utilized, representatives from the Whitewater Police Department, UW-Whitewater Police Services, and the local county Sheriff's Offices will meet quarterly to ensure shared resources are maximized.

2017 ANNUAL SHIFT GOALS

Each shift is required to provide annual shift goals. The selection of goals are designed to address an organizational need, counter an ongoing traffic concern, foster community partnerships and or address the public safety needs of the community. The following is a brief synopsis of the shift goals and outcomes that have been outlined by the respective shifts.

1. First Shift
 - a. Traffic - Speed enforcement issues remain an ongoing safety concern. First shift will dedicate resources to complaints of speeding by logging all complaints and deploying personnel to monitor and enforce traffic laws.
 - b. Crime Prevention - First shift will work in conjunction with the state to monitor tobacco sales to ensure that tobacco products are not being sold to underage individuals.
2. Second Shift
 - a. Traffic - When on patrol, we will focus querying license plates/registered owners checking to make sure that the vehicles are properly registered and valid as well as the registered owners. This is an excellent way to ensure owners/driver are complying with municipal/state laws. There will no doubt be other

violations/crimes that are revealed as a result of this process. All contacts and violations will be tallied on a spreadsheet that will be kept upgraded.

- b. Crime Prevention - We will be utilizing the department's Facebook page more frequently to include seeking suspect/vehicle identification in certain cases and putting crime prevention type information out. We will track our success on a spreadsheet as well as whenever anything is posted.

3. Third Shift

- a. Traffic - The Third shift traffic goal for 2017 will be conducting traffic enforcement in the early morning hours (4a-7a). Specific attention will be given to speed enforcement on roadways that are utilized by morning commuters en route to the industrial park. Officers will be asked to log their traffic stops and enforcement action on a spread sheet.
- b. Crime Prevention - Third shift personnel will be in partnership with power shift by conducting foot patrol in the downtown. Foot patrol will not only be conducted at bar time, but throughout the evening (11p-bar close), call permitting. We anticipate a reduction in fights and other DC behavior, along with a higher number of UAL-On Licensed Premises/Underage Misrepresentation of Age citations.

4. Power Shift

- a. Traffic - The Power shift's goal for 2017 is to assist in the current national trend showing OAWI fatalities are going down by increasing self initiated traffic stops in an attempt to identify and arrest people operating a motor vehicle while under the influence of intoxicants, a restricted controlled substance, and/or absolute sobriety. A spreadsheet was created will include arrests made for alcohol related OAWI, restricted controlled substance arrests, and/or absolute sobriety. The spreadsheet will also include the incident number, the amount of the controlled substance/BAC in their system, and what offense the arrest was for them.
- b. Crime Prevention - The Power shift feels strongly that a way for officers to be proactive in preventing criminal behavior around the city is by going on foot in problem/crowded areas to make contacts/arrests acting as a deterrence and a way of dispersing people. This would entail the power shift conducting more bar walkthroughs on a regular basis to further attempts to prevent underage alcohol consumption from occurring inside the bars and sending underage people hopefully home. This would include outside taverns prior to/after bar time along with common party areas around the city that see a heavy concentration of people attending parties. The goal would be to discourage thefts and damage to property by being a visual deterrence and by making proactive arrests for open intoxicants, underage alcohol consumption, misappropriation of property, theft, etc.

CONCLUSION

As we look forward, we will continue to seek new and innovative ways to maintain our high standard of professional policing on a reduced fiscal budget. The foundation of the Whitewater Police Department remains the valued, trusted and loyal personnel who have dedicated their careers to the law enforcement profession and the community. A career in law enforcement, in every facet; support services, community service officers, patrol officers, dispatchers, detectives, and supervisory staff, remains a professional calling. It takes an individual with strong character and a compassionate foundation to enter the doors of the police department prepared to tackle any task with professionalism, patience, compassion and dedication. With the support of the Police and Fire Commission, Common Council, city management, city support personnel, and our citizens we will continue to collectively serve the city of Whitewater.

"Protecting Our Community"