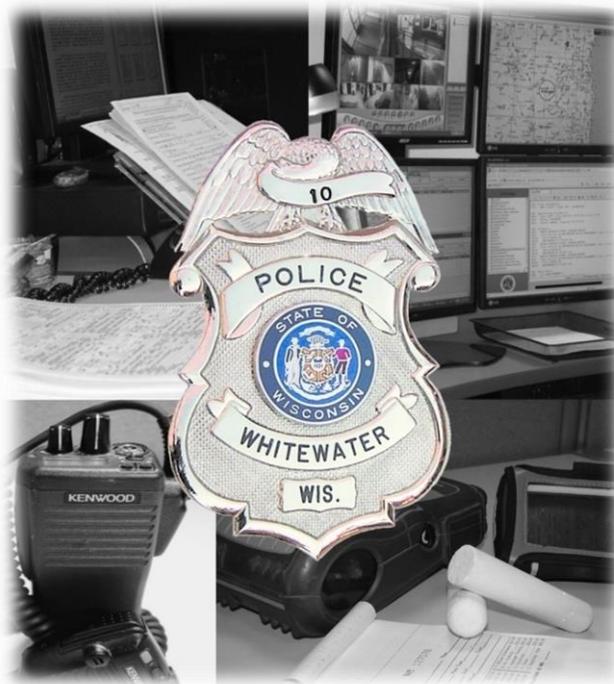


Whitewater Police Department

2020 Annual Report

2021 Management Plan



**Whitewater Police Department
312 West Whitewater Street
Whitewater, Wisconsin 53190**

Non-Emergency Phone Number: (262) 473-0555

Emergency Phone Number: 9-1-1

www.whitewater-wi.gov

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Introduction

The City of Whitewater Police Department's 2020 Annual Report is herein presented. The report documents an abundance of information to include the department's key achievements and community involvement, along with crime and calls-for-service data.

For a myriad of reasons, police/community relations have deteriorated nationwide in the recent past, and even more so in 2020. Locally, we have been diligent in our efforts to maintain transparency and be responsive in our community endeavors. The role of policing is undoubtedly complex, but by placing the Whitewater community at the forefront and providing our community with a real voice, we are able to foster positive working partnerships which lead to mutual trust.

Even in the midst of the 2020 global pandemic, we were largely successful in meeting our organizational goals and team objectives. Many of our goals were developed from challenges experienced in previous years coupled with a vision for the future of our organization and the community. As we navigated through 2020, our most notable challenges stemmed from the seemingly non-stop changes which the COVID-19 pandemic presented and addressing property crime along with some general disorder found within certain areas of our city. The department dedicated time and effort into hiring and training integrity driven public safety personnel. For the first time in at least seven years our police department is fully staffed – both within the sworn and civilian positions.

All members of the Whitewater Police Department work together with the many and varied aspects of our community. We are effective because of the relationships we build with our citizens and stakeholders. Each officer, detective, supervisor, dispatcher, records personnel and command staff member bring skills, knowledge and dedication in order to make us better together than we could ever be alone. I am confident that by facilitating a participative organization, the service that we offer you, our community, is the best that it can be! We are committed to saving lives, protecting property, reducing disorder and solving problems. However, our police department cannot operate in a vacuum. We request, and usually receive, the active participation of people who live, work, study and recreate in Whitewater.

In past annual report introductions, I've supplied a brief overview of crime and disorder data. The pandemic presented an incredibly unusual situation wherein comparing 2020 data with 2019 data would not provide a proper perspective. Nearly every single crime and disorder category, along with citations issued, were notably down. As examples, our Police Department's Communications Center handled 15,687 calls for service in 2020 versus 19,944 calls for service in 2019 and we expended 1,211 fewer hours of overtime. However, we investigated 16 more domestic abuse calls for service in 2020 than in 2019.

In early 2020, we held a Citizen's Police Academy. This Academy was instructed by several of our personnel wherein they provided their expertise and hands-on training. Mid-year, all sworn personnel were provided with additional training in De-Escalation tactics and Implicit Bias.

Since my appointment as chief nearly three years ago, I have witnessed firsthand the level of hard-work and professionalism that I and our community ask of all of the members of the Whitewater Police Department. The actions and interactions we are engaged in today will further define the character and reputation of this police department and the effect that we have on reducing crime and disorder in our community for years to come. We are stronger because of the dedication displayed by the people of this department. Thanks to their hard work, I am confident that we enter 2021 strongly positioned and renewed in determination.

My sincere appreciation extends to our supportive and engaged community. In 2020, we received a multitude of cards, calls of support, visits, signs placed in front of the police department, words of encouragement, and assistance with both solving and preventing crime. As we embark on 2021, our top priority remains providing a safe city with decreased disorder - one where all can live, work, learn and play. We believe that the Whitewater Police Department owes more to our community than to simply answer calls for service. We will continue to be an integral part of Whitewater's success in this, our 163rd year of service!



Aaron M. Raap
Chief of Police



Whitewater Police Department Mission Statement

We strive to be leaders in policing for our community and models of character, honor, service, and excellence. We resolve to develop a creative and problem solving workforce dedicated to innovation and meeting the challenges of tomorrow. In times of crisis, we strive to defend public safety, maintain order, and restore a sense of personal wholeness. Our goal is to protect and serve our diverse and dynamic community with integrity, dignity, and respect.

Values Statement



COMMITMENT TO SERVICE - Maintain an enduring commitment to serve the people of our community

- The Whitewater Police Department will maintain a commitment to serving the varied needs of our community, both in times of crisis and in peace.
- We understand that dedicated service is far larger than self and encompasses duty to the city, state, and nation at different times.
- Commitment to service inspires strength under adversity, swift protection of those in need, innovative problem solving, and planning for the future.



LEADERSHIP - Lead with a success-oriented mindset

- We will be leaders in our community and consistently demonstrate a success-oriented mindset.
- Leadership requires understanding, initiative, and goal-setting to achieve positive results and find solutions.
- To that end, we must maintain outstanding law enforcement capabilities and inspire others by example.
- We expect to lead and be led in the course of our duties, but in the absence of orders, we will adapt and take the right action at the right time for the right reasons.



JUSTICE - Demonstrate integrity, fair treatment and wisdom in all our duties

- We will demonstrate integrity, fair treatment, and wisdom in all our duties.
- Justice is at the heart of our law enforcement mission, and it is based on impartial and empathetic treatment of all people.
- Members of the community rightly expect employees of our department to live out the highest standards of behavior and professionalism.
- Therefore, we will maintain honor and dignity in all situations, make judicious decisions, and prompt others to do the same.



COMPASSION - Treat people with compassion and attempt to restore a sense of wholeness

- We will treat all people in a courteous and understanding manner regardless of race, gender, lifestyle, religion, or circumstance.
- We shall provide compassion and sincerity to those who are in need, show concern and empathy for the victims of crime, and treat violators of the law with fairness and dignity.
- We will seek to rebuild a sense of wholeness after a crisis in an effort to help restore what was lost.
- We consider compassion to be the cornerstone of humanity and social connection.



PARTNERSHIP - Work in partnership and unison with the community as a whole

- We will maintain a strong partnership with our community, working collaboratively to maintain public safety and fight crime.
- Partnership fosters confidence and real understanding that we are much stronger working together than apart.
- Partnership also develops a bond of trust over time, which is absolutely necessary to develop an enjoyable, family friendly community to live, work, and play.



PRIDE - Take pride in the law enforcement profession and achieve personal excellence in policing

- We will honor the law enforcement profession, those who came before us, and those courageous enough to follow in our footsteps.
- We take pride in our ability to solve the challenges of tomorrow.
- We continually strive to achieve personal excellence in our work, our demeanor, and our service to the community. Our training is never complete.
- In every situation that arises, we will strive to maintain honor and dignity for all.

163 Years of Professional Policing

In 1858 the first two law enforcement officers, James Shrom and Dominic O'Donnell, were hired to patrol what was then the Village of Whitewater. S.D. Ferguson was later appointed Village Marshall. The town was patrolled primarily on foot, with outlying areas covered by horseback.

With the dawn of the 20th Century came new and innovative ways to serve the incorporated City of Whitewater. The first motorcycle began to patrol the streets, criminals were now fingerprinted and telephone lines extended throughout the city into the police station. In 1911, George Gill was appointed the first Chief of Police. In the early 1900's an officer's salary was established at \$55 per month.

The Great Depression-era of the 1930's saw the police department battling the effects of prohibition while policing with very meager resources. In 1952 a civilian Police and Fire Commission was created to oversee the hiring and discipline of officers. By the 1950's the city's population had grown and so too had the size of the Police Department, comprised then of seven sworn officers.



The 1960's brought change, turmoil, and reform. The Vietnam War, social unrest, and the battle for civil rights brought protests and demonstrations to the UW-Whitewater campus. In 1970 an arson fire destroyed a famous campus landmark "Old Main". By the early 1970's the Police Department had grown to 20 officers. In 1971, Whitewater was distinguished as the first city in the State of Wisconsin to install a 911 system. Although the overall crime rate remained stable, the City experienced its first homicide in 1977.

In the 1980's the Whitewater Police Department entered the age of technology with computers, a fax machine, and a new radio system. In 1990, the first fully sworn female officer was hired. Throughout the 1990's the Department saw continued organizational growth and development. In 2008, we increased our sworn staff to 24 officers, the first increase in sworn staffing since the late 1980s.



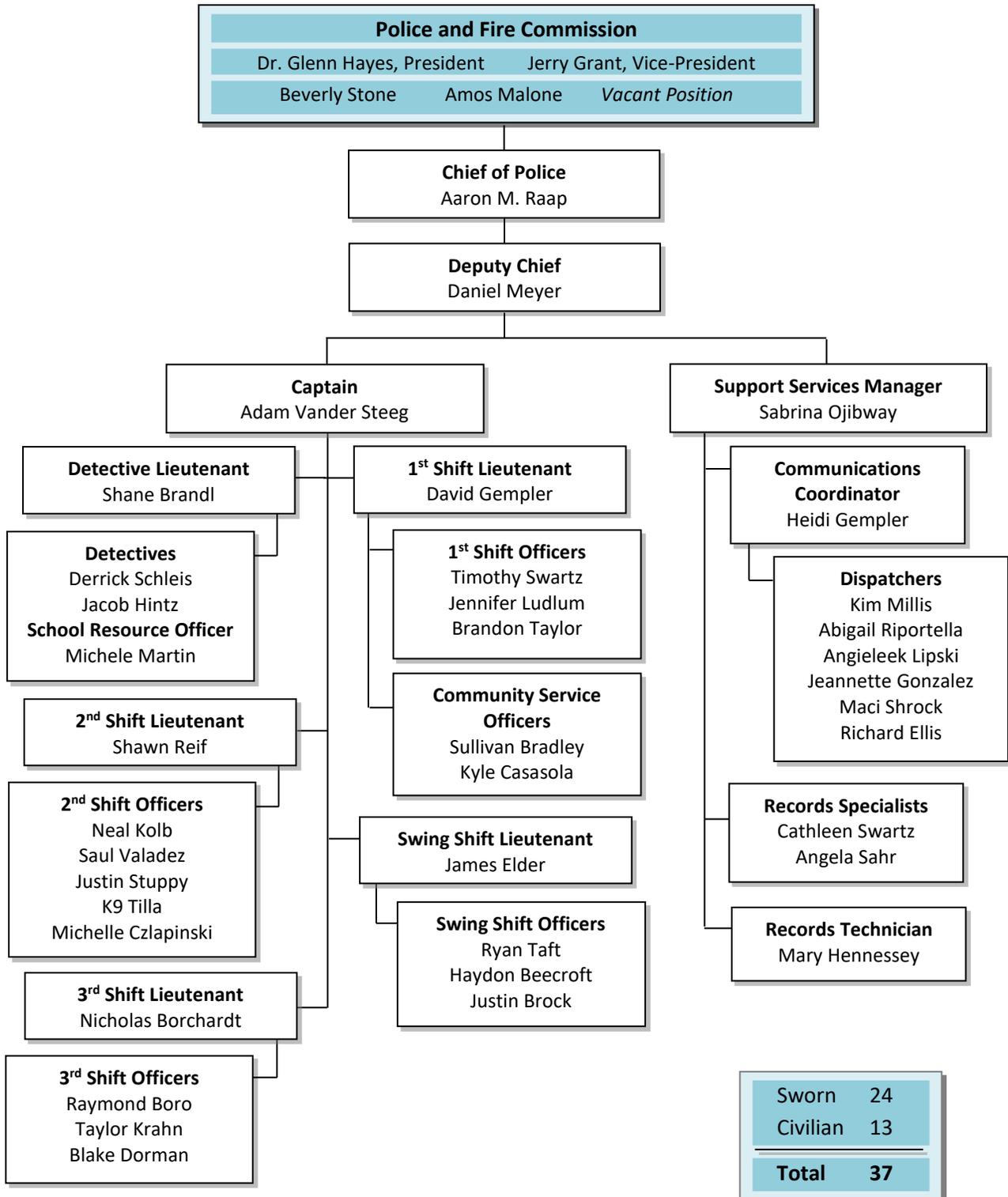
Today, the Whitewater Police Department has 37 members who remain dedicated to professional policing and committed to public service. The Department is accredited through Wisconsin Law Enforcement Accreditation Group (WILEAG), which ensures that we adhere to best practices and maintain sound policies and procedures that are compliant with



governing laws. In order to keep up with continually changing crime trends, technology, and laws, we develop up-to-date strategic plans that provide a roadmap of where we have been and where we intend to go. Whitewater remains safe in part due to the department's commitment to crime prevention initiatives and our diligence to proactively enforcing municipal and criminal violations. We stand united, ready to partner with our community to counter crime and promote safety and security in Whitewater.

Whitewater Police Department Organizational Chart

as of December 31, 2020



Police and Fire Commission

Police and Fire Commissions dates back to 1885 when the Wisconsin Legislature enacted a measure establishing such commissions as municipal bodies. Recognizing the critical role of police officers and fire fighters in assuring the public's safety, the legislature believed that by creating an independent body, one that no political party could come to dominate, the selection and removal of police officers and fire fighters would be insulated from the vagaries of partisan politics.

The statutory powers, duties and responsibilities of a Police and Fire Commission are significant. A commission has authority to appoint, suspend or remove the Chief of Police, to approve appointments and promotions, to hear appeals of disciplinary action or to impose discipline.

The City of Whitewater Police and Fire Commission was established in 1952 and was created in pursuant to Chapter 2.28 of the Whitewater Municipal Code as well as Wisconsin State Statutes. In 2010, the Common Council voted to change the commission's name to the Police Commission considering there was no oversight of the volunteer fire department. The commission consists of five citizen members appointed by the City Manager and the Common Council. In January of 2013, the Common Council voted to add Fire back to the commission's name. The citizen member's terms are for a five-year period. We have been very fortunate over the years to have had many thoughtful and dedicated citizens serve our community as Police and Fire Commissioners.

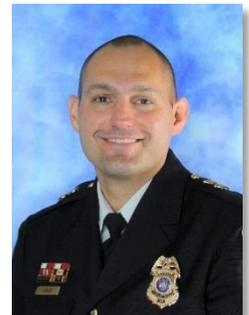
Chief of Police



The Chief of Police is the highest-level management position within the police department. The Chief is ultimately responsible for the control, operation, and representation of the Whitewater Police Department and its employees. The Chief supervises department activities, formulates and enforces department rules of conduct, approves policy, coordinates with outside agencies, prepares and presents the department budget, makes hiring and promotional recommendations, and recommends commendation and discipline. The Chief also sets department goals and objectives and represents the city and department to the general public, government agencies, news media, etc. The Chief is under the general supervision of the City Manager and the Police and Fire Commission.

Deputy Chief

The Deputy Chief is an upper management, command level position and serves as second-in-command of the department. The Deputy Chief is responsible for a wide range of tasks including oversight of the Captain and Support Services Manager. The Deputy Chief also oversees administrative functions within the department including department accreditation, policy development, internal affairs, and coordination of hiring and promotional processes. The Deputy Chief plays an integral role in budget preparation, oversight of department training, and the completion of special projects within the department. The Deputy Chief is under the supervision of the Chief of Police.



Deputy Chief Summary

The COVID-19 pandemic greatly impacted our department in 2020, as it did to society as a whole. Our focus throughout the year was ensuring that we continued to provide the public safety service that our community needs while ensuring that our officers and employees were protected. At the beginning of the pandemic, we utilized creative scheduling approaches to keep our personnel isolated in small working groups designed to reduce the chances that the entire department would be impacted by COVID-19. As we learned more about the virus, we returned to our typical scheduling but continued to prioritize the cleaning and disinfecting of our equipment and workstations. As a command staff, we coordinated with Walworth and Jefferson County Emergency Management throughout the year to accumulate the personal protective equipment necessary to protect our staff and to ensure we kept up with the most current guidelines and recommendations. As challenging as 2020 was, our department is more prepared and resilient because of it.

Our department continued to work toward maintaining accreditation through the Wisconsin Law Enforcement Accreditation Group (WILEAG). One of the primary emphases in 2020 was policy development as we worked to ensure our policies were in-line with all statutory mandates. Amendments made to Wisconsin laws regarding crime victims' rights, commonly referred to as "Marsy's law", are a prime example of statutory changes requiring us to constantly adapt and improve our practices and our supporting policy. Overall, Wisconsin has 529 law enforcement agencies throughout the state, and Whitewater PD is one of only 61 agencies accredited by WILEAG. Furthermore, WPD is one of only 42 agencies that meet the necessary requirements to be considered fully accredited. We are proud to meet that high standard.

In 2020 we continued to focus on technological advancement by adding traffic cameras at the intersection of Main Street and Whitewater Street. We were fortunate to have half of the cost of the cameras covered by a grant received from Cities and Villages Mutual Insurance Company. The intent of the cameras is to use footage of interest to assist our officers in conducting thorough follow-up investigations. Looking to the future, our goal is to expand this system into a network of cameras throughout the city. This is just one example of our staff's continuing commitment to providing our community with top-notch service while remaining fiscally responsible.



Daniel Meyer
Deputy Chief

Patrol

Patrol provides the uniformed patrol, investigation, training, and community service for the Department.

Captain – The Captain is an upper-management, command level position and serves as third-in-command of the department. The Captain supervises the four Patrol Lieutenants and the Detective Lieutenant. The Captain is responsible for a wide variety of duties to include audit and inspections, department training, department scheduling, report review and approval, and directing field operations for the department. The Captain also assists in policy development, internal affairs and department accreditation. This position acts as an advisor for his/her subordinates by providing the necessary level of guidance and assistance required by first-line supervisors and patrol officers to accomplish their tasks in an efficient and effective manner. The Captain is under the supervision of the Deputy Chief.

Lieutenant - Our Lieutenants are first-line supervisors who direct the field operations of the department and who facilitate the delivery of police services to the community. These individuals act as advisors for their subordinates by providing the necessary level of guidance and assistance required by the patrol officers to accomplish their assigned tasks in an effective and efficient manner. Duties are performed under general supervision of the Captain

Patrol Officer – Our Patrol Officers are entry level sworn positions responsible for the protection of life and property through the enforcement of laws and ordinances. Work involves patrolling assigned areas, responding to calls for service, investigating crime, conducting traffic enforcement, apprehending violators, protecting victims and property, and responding to emergency situations. Duties are performed under general supervision of a Lieutenant.

Detective Lieutenant – Our Detective Lieutenant is responsible for managing and directing the investigative function of the Department. This individual directly supervises assigned personnel and performs complex investigations and necessary follow-ups of crimes against persons and property. The Detective Lieutenant also works closely with internal elements of the Department, other law enforcement and Criminal Justice agencies, and with the general public in the reporting, investigation, and prosecution of offenders.

Detective – Our Detectives perform complex investigations and necessary follow-ups specializing in crimes against persons and property occurring in the City of Whitewater. These individuals work closely with internal elements of the department, other governmental agencies, and the general public in the reporting, investigation and prosecution of offenders.

School Resource Officer - Our School Resource Officer is assigned to investigate sensitive crimes, property offenses, acts of violence, and drug/alcohol violations that involve juveniles as suspects or victims. In addition to investigative work, the Juvenile Officer acts as a liaison between the police department and the school system. The School Resource Officer is responsible for educational presentations and the patrol and supervision of various school functions.

Community Service Officer (CSO) - Our Community Service Officers work in part-time, limited term, non-sworn, para-professional positions responsible for performing limited law enforcement and animal control functions for the department. Work involves parking enforcement, traffic direction, park patrol, motorist assist, recovering lost/found property, code enforcement, crossing guard duties, funeral escort, traffic and crowd control at civic events, pickup and delivery duties, and other miscellaneous tasks as may be assigned.



Captain
Adam Vander Steeg



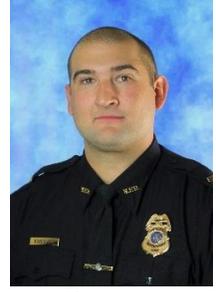
Lieutenant
David Gempler



Lieutenant
Shawn Reif



Lieutenant
James Elder



Lieutenant
Nicholas Borchardt



Detective Lieutenant
Shane Brandl



Detective
Derrick Schleis



Detective
Jacob Hintz



School Resource Officer
Michele Martin



Patrol Officer
Neal Kolb



Patrol Officer
Timothy Swartz



Patrol Officer
Jennifer Ludlum



Patrol Officer
Saul Valadez



K9 Officer
Justin Stuppy



Patrol Officer
Raymond Boro



Patrol Officer
Ryan Taft



Patrol Officer
Haydon Beecroft



Patrol Officer
Justin Brock



Patrol Officer
Taylor Krahn



Patrol Officer
Michelle Czapinski



Patrol Officer
Blake Dorman



Patrol Officer
Brandon Taylor



Community Service Ofc.
Sullivan Bradley



Community Service Ofc.
Kyle Casasola

"Protecting Our Community"

Patrol Year in Review

2020 was a year that had its fair share of ups and downs. The Whitewater Police Department adapted to these challenges, while making the best of what we were presented with. School Resource Officer Shane Brandl was promoted to the position of Detective Lieutenant. Officer Michele Martin was selected for filling the vacant School Resource Officer position within the Whitewater schools, as she officially started her second term in this role.

In 2020, all sworn officers of the department were trained in the safe operation, limited/protective usage and maintenance of our agency's armored vehicle. It's important to note this rescue vehicle was awarded in 2019 to the Whitewater Police Department by the Federal 1033 program, at no local taxpayer dollars expense to acquire or outfit.

Due to the most recent remodeling of the police department occurring back in the late 1990's, our evidence storage, as expected, has outgrown its current location and additional space is required. In 2020, the city council approved funds for the construction of a stand-alone evidence garage. Research is presently being conducted for the best location to erect the building and subsequent bids and construction to commence in 2021.

With COVID-19 impacting the entire world in 2020, it created challenges for the police department on how officers responded to calls for service. Officers were directed, that whenever possible, to interact with citizens during complaints by phone, when appropriate, or outdoors when in-person contact was required. Unfortunately, our police officers don't always have the choice of choosing when and where their contacts with offenders will occur, as officers still had to make entry in undesirable places in risk of their own health and safety. With that, our department ensured that all staff was provide with the essential Personal Protective Equipment (PPE) needed along with disinfecting materials. This included outfitting all our squad cars with a program from Ford that would allow the engines to run at a higher temperature for a period of time to assist in sterilizing the interior of the cars. COVID-19 also affected how our officers attended court, requiring virtual interactions. The department helped facilitate these challenges by ensuring cameras were provided when needed and any technology issues were quickly addressed. With COVID-19, changes were also made on when law violators could be confined in jail. Only the most violent offenders would be allowed to be secured in jail due to the attempt to prevent the spread of this deadly virus.

Training became an additional challenge in 2020, due to COVID-19. While we needed to balance the required number of training hours our officers must obtain each year, we also wanted to ensure our officers were trained beyond that level to maintain our higher standards while ensuring their health and safety. A lot of our non-essential in-person trainings were cancelled, with a higher focus on virtual learning. For the essential trainings requiring in-person attendance, the training facilities around the state worked tirelessly to ensure a safe learning environment for our officers which included the wearing of required PPE equipment, significantly reducing class sizes, having more than the required distance between work stations, and providing disinfectant supplies. With all the COVID-19 challenges, we were still able to have our personnel obtain 1,588 hours of training in 2020. Some of the training included, but wasn't limited to: K9 training, breath examiner specialist, special events training, SWAT, peer support training, crime scene processing, human trafficking, instructor updates, first aid, CPR, bloodborne, taser and defensive and arrest tactics, firearms, crime prevention, investigating use of force, tactical emergency casualty care, leadership and perseverance, and critical incident stress debriefing to name a few.

Lastly, with 2020's challenges, also came many occurrences of civil unrest around our nation and the State of Wisconsin. The Whitewater Police Department has six members who support the Walworth County multijurisdictional crowd control team. The members have specialized training in being able to control large and

violent crowds. During 2020, these members were requested and subsequently directed to the riots in the City of Kenosha after an officer involved shooting incident. It's important to note that no officers were injured during these deployments. We hope for nothing but the best for the City of Kenosha and its citizens as they rebuild and move together towards unity.

We look forward to seeing what 2021 holds for our department as we continue to serve the community with honor and pride.

Respectfully,

A handwritten signature in black ink, appearing to read 'A. Vander Steeg', with a stylized flourish at the end.

Adam Vander Steeg
Captain

K9 Unit

K9 Officer – Our K9 Officer is responsible for the protection of life and property through the enforcement of laws and ordinances. Work involves partnering with a police canine, training of the canine, patrolling assigned areas, responding to criminal, suspicious, traffic, and unusual situations as directed; investigating crime, gathering evidence, apprehending violators, solving problems, protecting victims and property, responding to emergency situations, completing appropriate paperwork, crime prevention presentations, and other related duties as required. Duties are performed under general supervision of a Lieutenant.

Canine – Our canine is trained in detecting the odor of narcotics such as marijuana, methamphetamine, cocaine, heroin, and their derivatives and is primarily used on traffic stops, school searches and building searches. In addition, the canine is trained on tracking lost individuals including children and the elderly, and the tracking and apprehension suspects.

K9 Unit Year in Review

During 2020, the K9 unit assisted the Whitewater Police Department and other local jurisdictions with sniffs at schools, businesses, and during traffic stops. The K9 unit also assisted the Whitewater Police Department, as well as other local jurisdictions, in tracking and building searches. Due to safety restrictions put into place due to Covid-19, the K9 unit didn't participate in any presentations or events. Officer Justin Stuppy and K9 Tilla maintained their certification through The North American Police Working Dog Association (NAPAWDA), which is a nationally recognized certification. The NAPAWDA certification is a very difficult certification to achieve. Officer Justin Stuppy and K9 Tilla continue to provide a positive impact within the City of Whitewater.



Canine Tilla

2020	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total
<i>Vehicle Sniffs</i>	-	9	4	-	1	2	2	3	2	3	1	1	28
<i>Building Sniffs</i>	-	-	-	-	-	-	-	-	-	1	-	1	2
<i>Tracking - suspects</i>	-	-	-	1	-	-	-	-	1	1	-	1	4
<i>Tracking - missing persons</i>	-	-	-	-	-	-	-	1	-	-	-	-	1
Total Deployments	-	9	4	1	1	2	2	4	3	5	1	3	35
Arrests	-	1	-	1	1	-	-	1	1	2	-	-	7
Apprehensions	-	-	-	-	-	-	-	-	-	-	-	-	0
Presentations	-	-	-	-	-	-	-	-	-	-	-	-	0
Training Hours	21	20	3.25	5	8.5	13	6.5	8	17	25.5	2	15	144.75

Support Services

Support Services is the communications, clerical and records component of the Department.

Support Services Manager – This is a non-sworn, supervisory position responsible for supervising the Communications Center in maintaining operational readiness to manage emergency and non-emergency calls for service and the Support Services staff in maintaining the official records of the police department. Work includes assisting in preparation and monitoring of the departmental budget and oversight of the department computer system. Additional responsibilities include oversight of the department payroll, monies collected, and conducting analyses of a wide range of departmental activities. The Support Services Manager is under the supervisor of the Deputy Chief.

Communications Coordinator - The Communications Coordinator supports the operations of the communications center. This individual acts as an advisor by providing the necessary level of guidance and assistance required by the dispatchers to accomplish their assigned tasks in an effective and efficient manner.

Dispatcher – Our Dispatchers provide communications services for the City of Whitewater Police, Fire and EMS as well as the University of Wisconsin – Whitewater Police Department. Duties include answering emergency and non-emergency phone lines, operating our radio system, monitoring unit activity for response and well-being, maintaining accurate records, maintaining station security by video monitors and speakers, and assisting the general public by telephone and in person.

Records Specialist and Records Technician – Our Records Specialists and Records Technician provide clerical support to the department to include processing open records requests, compiling required statistics, data entry, record keeping, development and updating of documents, transcription of interviews and recordings, and assisting the general public by email, telephone, and in person.



Support Services
Manager
Sabrina Ojibway



Communications
Coordinator
Heidi Gempler



Dispatcher
Kim Millis



Dispatcher
Abigail Riportella



Dispatcher
Angieleek Lipski



Dispatcher
Jeannette Gonzalez



Dispatcher
Maci Shrock



Dispatcher
Richard Ellis



Records Specialist
Cathleen Swartz



Records Specialist
Angela Sahr



Records Technician
Mary Hennessy

Support Services Year in Review

In 2020, we were faced with the unexpected challenge of adapting operations to ensure the safety of our staff and the public during a pandemic. Dispatchers went to a temporary emergency schedule that ran March through June while clerical staff re-evaluated job duties that could be accomplished while working from home. The sale of parking permits was modified from a completely in-person process to a strictly online process. We sought out online training opportunities that would allow us to continue to invest in our staff. Dispatchers were able to complete Public Safety Telecommunicator training and Communications Training Officer training through the Associate of Public-Safety Communications Officials (APCO). Our Records Specialists/Technician became certified to run queries through the Transaction Information for the Management of Enforcement (TIME) System to better assist with record processing and background checks. A dispatcher hiring process was conducted in August, and we were fortunate to add Richard Ellis to our dedicated telecommunicators team in October.

In February, after a year-long application process, our agency obtained approval as a certified Wisconsin Incident-Based Reporting System (WIBRS) reporter. Official certification in Wisconsin allows law enforcement agencies to electronically submit data, WIBRS in turn provides that data to the FBI in support of the National Incident-Based Reporting System (NIBRS). NIBRS identifies when and where crime takes place, what form it takes, and the characteristics of its victims and perpetrators. With this greater specificity and more detailed information, law enforcement can better define the resources it needs to fight crime, as well as use those resources in the most strategic and effective manner.

With our Zetron 4048 series radio console reaching end of life and projected to not be supported in 2021, the 2019 radio upgrade became a high priority Capital Improvement Plan for our agency. In 2020 we made the approved upgrade to the Zetron MAX Dispatch System along with upgrades to our current microwave system. The Zetron MAX is a fully IP based system that gives dispatchers instant access to information that is pertinent to the task at hand, allowing for reduced operational steps and response times. The upgrade also allowed for the installation of the Wisconsin Interoperable System for Communications (WISCOM). WISCOM allows local, state, and federal first responders/public safety officials in communities across the state to communicate during major disasters or large-scale incidents. After training was completed by all communications staff, the Zetron MAX System went live in December.

We look forward to meeting the unexpected challenges in 2021. Your trust and support of local law enforcement is vitally important to our success as a police department. We take great pride in our community and strive every day to earn your trust and support by carrying out our work with integrity, accountability, professionalism and respect.



Sabrina Ojibway
Support Services Manager

Personnel Changes

APPOINTMENTS



Taylor Krahn
Patrol Officer, *January*



Maci Shrock
Dispatcher, *January*



Michelle Czapinski
Patrol Officer, *March*



Blake Dorman
Patrol Officer, *March*



Brandon Taylor
Patrol Officer, *April*



Richard Ellis
Dispatcher, *October*

PROMOTIONS

Shane Brandl, Detective Lieutenant
– September

Michele Martin, School Resource
Officer – October

RESIGNATIONS

Holly Brown, Dispatcher – January

Mike Zens, Patrol Officer – March

Liz Tlougan, Patrol Officer – May

AWARDS & COMMENDATIONS for 2019 (given in 2020)

Officer of the Year – School Resource Officer Shane Brandl

Civilian of the Year – Records Specialist Cathy Swartz

Training Officer of the Year – Detective Jake Hintz

Distinguished Service Award – Officer Michele Martin

Exceptional Service Award – Dispatcher Kim Millis

Police Star – Officer Ray Boro

Citizen Community Service Award – Mr. Robert Gosh

Specialized Programs

Accreditation - Accreditation is a process by which a police department comes into compliance with a body of standards which covers virtually every aspect of a law enforcement operation. Accreditation formally recognizes, through an outside source, the quality of our organization, the caliber of our personnel, and serves to place the Whitewater Police Department among the elite in law enforcement agencies in the State of Wisconsin.

Bicycle Patrol - Bicycle patrol provides an alternate and highly visible means of policing special events and areas of the city which are inaccessible by motor vehicle and promotes greater interaction with citizens of the community. Specially trained officers on all-terrain bikes are involved in targeted patrol, crime prevention, public relations, special operations, and bike safety.

Citizen Academy - In an effort to enhance our community policing effort, the Whitewater Police Department has developed a citizen police academy. The academy is designed to provide selected members of the community with a hands-on look at the important job of law enforcement. The curriculum covers such topics as criminal investigation, police ethics, firearms training, officer survival techniques, crime prevention, first aid, court procedures, tactical operations, and police administration. Various members of the department act as instructors for the courses.

Communications Training Officer Program – Communications Training Officers (CTO) use their knowledge, skills and abilities to train and evaluate new telecommunicators utilizing a structured CTO program. The one-on-one instruction introduces the basic theories, practices and guidelines for daily application in the dispatch communications environment.

Crime Prevention - The mission of the Whitewater Police Department includes crime prevention among its areas of greatest concern. The department is committed to the development and fostering of community-based crime prevention efforts. We have developed a crime prevention team which consists of officers from each shift.

Evidence Technicians - Evidence Technicians are trained and equipped to process crime scenes, e.g. fingerprints, photographs, collection and preservation of evidence. Evidence Technicians allow for the rapid response to situations, which may require the gathering of evidence in a timely manner.

Field Training Officer Program - Field Training Officers (FTO) are responsible for training and educating new officers through a very comprehensive and structured program. The intense training prepares recruit officers to face and correctly respond to a wide range of physically and mentally challenging situations.

Honor Guard - The Honor Guard is a voluntary unit comprised of uniformed officers of the Whitewater Police Department. The Honor Guard represents our department and our city at funerals and special events.

McGruff Program - The McGruff the Crime Dog safety project started in December of 1992. Using the universally recognized McGruff Dog, children are taught to say no to drugs, alcohol, vandalism, gangs, molestation, and abuse. McGruff's primary function is to bring his message to the elementary school children through public appearances in the Whitewater area. McGruff is always accompanied by a uniformed employee.

Sensitive Crimes Team - Recognizing the intense and painful psychological and social pressures placed on the victims of sensitive crimes, the Whitewater Police Department approaches the investigation of such offenses with great sensitivity for the victim and with the unique skill afforded by a specialized Sensitive Crimes Investigative Team. The team is comprised of officers who are responsible for the investigation of complaints related to sexual assault and child abuse/neglect that require specialized training and intervention.

SET Team - The Special Events Team is a multijurisdictional team consisting of members from participating agencies throughout Walworth County that have specialized training in controlling large crowds of people using trained crowd control tactics.

Unified Tactics Instructors – These instructors are responsible for the development and presentation of various tactical skills and techniques, including defense and arrest tactics (DAAT), emergency vehicle operation (EVOC), and in firearms qualification and proficiency.



Accreditation



Bike Patrol



Evidence Technicians



Defensive Tactical Instruction



Emergency Vehicle Operation



Firearms Instructors



Honor Guard



McGruff the Crime Dog



SET Team

Community Involvement

The Whitewater Police Department is committed to many of the precepts of a community-oriented philosophy of policing such as our emphasis on problem solving, addressing quality of life concerns, and in developing partnerships with our community. The following photos illustrate some examples of the way in which our personnel reach out and interact with our community throughout the course of the year, even during the global COVID-19 pandemic.



Polar Plunge



Citizen's Academy



UW-W International Students Visit



Operation Front Porch Project



Cops N Kids Book Donation



Visit with Santa Event at First Citizen's Bank



Tree House Support Law Enforcement



Shop with a Cop Program at Walmart

Maintaining Professional Policing

It is crucial for the community to have confidence in its police department. The internal affairs function of the Whitewater Police Department is an important checks and balance system for the maintenance of professional conduct. The integrity of a law enforcement agency depends on the personal ethics and discipline of each employee.

It is the policy of the Whitewater Police Department to promptly investigate allegations of misconduct or wrongdoing by department members and to take appropriate action to discipline, change policy, or exonerate the employee.

The Department encourages citizens to bring forward legitimate complaints regarding misconduct by employees. It also recognizes that malicious and false accusations are sometimes made. Nevertheless, all allegations must be properly investigated so as to ensure the integrity of the Department and our employees. This is accomplished through an internal system of investigation and review founded on objectivity, fairness, and justice.

In each citizen complaint investigation, known complainants were advised that their complaint would be investigated and were subsequently provided with a written conclusion to their complaint. All known complainants were provided with a Citizen Complaint brochure in the event they sought to further pursue their complaint.

This summary of 2020 citizen complaints were compiled in accordance with the Internal Affairs policy. Complaints received during 2020, which were handled via informal inquiry, are not included in this report.

Number of Citizen Complaints Received

Three (3) formal citizen complaints were received throughout 2020.

Type of Complaints Received

The complaints alleged improper conduct by an officer or unlawful use of authority by the police department.

An internal affairs investigation can result in five different findings:

- Unfounded:** Investigation indicates that the allegations are false.
- Sustained:** The allegations are supported by sufficient evidence to conclude they are true.
- Not Sustained:** Insufficient evidence to either prove or disprove the allegations.
- Exonerated:** Investigation indicates that the incident occurred, but was justified, lawful, and proper under the circumstances.
- Policy Failure:** The investigation revealed that the allegations are true; however, the employee was acting in accordance with an established department policy.

A sustained disposition may result in disciplinary action ranging from a written/verbal reprimand, suspension, demotion or dismissal.

In 2020, the Whitewater Police Department received three (3) citizen complaints. The complaints alleged improper conduct by an officer or unlawful use of authority by the police department. Below is a brief description of the complaints and their dispositions. Detailed information is located in the department citizen complaint files in the Deputy Chief's office and in the administrative electronic files.

1. The complainant stated that on 03/14/2020 officers were called to investigate an incident, which ultimately ended with the complainant's arrest, failed to conduct a proper investigation and did not interview witnesses that would have supported the complainant's statements. The complainant stated they believe they were singled out due to race and said that officers "hid" evidence because they did not properly search for evidence to include physical evidence on scene as well as a PBT level of the complainant in the incident being investigated. The officers were exonerated and their actions and investigation found to be appropriate given the circumstances.
2. The complainant stated that on 09/22/2020, the officer that contacted the complainant stereotyped them and lied in stating that the complainant matched the description of a suspect being sought in a crime involving an individual who had been threatened at gunpoint. The officer was exonerated as the contact with the complainant was found to be reasonable and professional.
3. The complainant made a multitude of complaints referencing multiple WPD case numbers. A summary of the complaints and their dispositions is listed below:

Case #1:

- The complainant stated that officers asked a person to leave their apartment against their will: Disposition = Unfounded
- The complainant stated they were arrested without cause: Disposition = Exonerated
- The complainant stated officers left the door of their apartment open and the lights on after they were arrested and subsequently \$75 was stolen from inside the apartment by an unknown person: Disposition = Exonerated

Case #2 & 3:

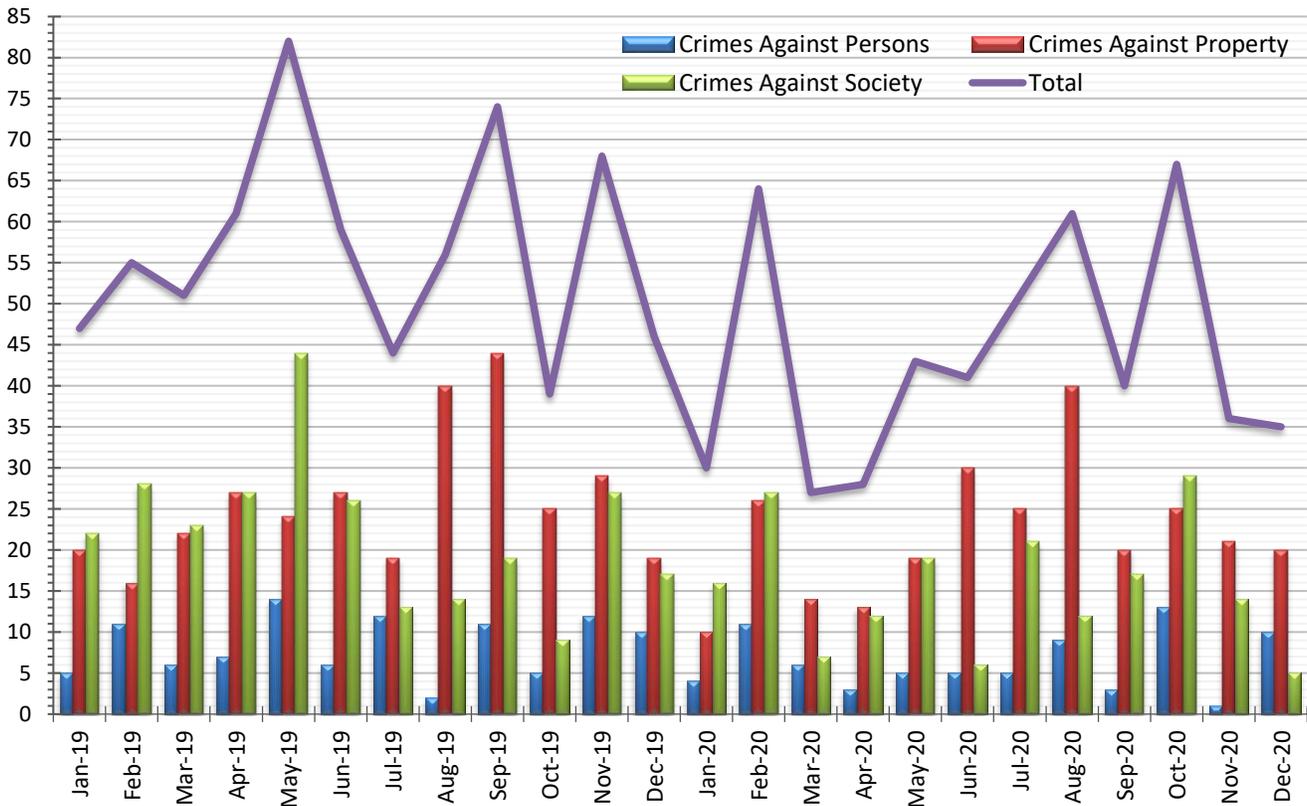
- The complainant stated officers delayed in responding to their residence to respond to the fight that was happening: Disposition = Not sustained
- The complainant stated that the officer failed to put a witness statement in their report: Disposition = Sustained
- The complainant stated that they believe the other involved party should have been cited for their role in the incident: Disposition = Exonerated
- The complainant stated that the fact that their cell phone was turned off shortly after being stolen has evidentiary value and that it should have been documented in the officer's report: Disposition = Exonerated
- The complainant believed that additional video angles of the incident being investigated could have been collected, but were not: Disposition = Unfounded
- The complainant stated that they believe all of the perceived concern and shortcomings in the investigations related to the investigating officer are "shady" and "pre-meditated": Disposition = Unfounded.

**Wisconsin Incident Based Reporting System (WIBRS)
Offenses by Quarter for 2019 and 2020**

Offense	2019					2020				
	1st	2nd	3rd	4th	Total	1st	2nd	3rd	4th	Total
Crimes Against Persons	22	27	25	27	101	21	13	17	24	75
Sex Offenses	7	9	5	7	28	2	1	2	6	11
<i>Rape</i>	-	2	2	2	6	-	-	-	3	3
<i>Sodomy</i>	-	2	2	1	5	-	1	1	-	2
<i>Sexual Assault w/Object</i>	-	2	-	1	3	-	-	-	-	0
<i>Fondling</i>	7	3	1	3	14	2	-	1	3	6
Sex Offenses - Nonforcible	1	1	-	1	3	-	-	-	-	0
<i>Statutory Rape</i>	1	1	-	1	3	-	-	-	-	0
Assault Offenses	14	16	20	18	68	18	12	15	18	63
<i>Aggravated Assault</i>	7	4	7	4	22	5	6	10	9	30
<i>Simple Assault</i>	7	10	12	13	42	12	3	5	8	28
<i>Intimidation</i>	-	2	1	1	4	1	3	-	1	5
Kidnapping	-	1	-	1	2	1	-	-	-	1
Crimes Against Property	58	78	103	73	312	50	62	85	66	263
Robbery	-	-	-	-	-	-	1	-	-	1
Burglary	2	4	3	2	11	-	9	10	6	25
Theft/Larceny	26	25	60	35	146	25	31	38	24	118
<i>Theft - Pocket-Picking</i>	-	-	-	2	2	1	-	-	-	1
<i>Theft - Shoplifting</i>	5	3	10	2	20	4	1	3	3	11
<i>Theft from Building</i>	9	6	8	13	36	15	5	8	12	40
<i>Theft from Motor Vehicle</i>	3	3	23	6	35	-	8	10	2	20
<i>Theft of Motor Vehicle Parts</i>	1	3	-	2	6	1	1	1	1	4
<i>Theft - All Other Larceny</i>	8	10	19	10	47	4	16	16	6	42
Motor Vehicle Theft	2	1	6	2	11	1	-	2	3	6
Stolen Property Offenses	1	1	1	-	3	-	-	-	1	1
Counterfeiting/Forgery	4	1	1	1	7	1	1	4	2	8
Fraud Offenses	10	9	12	9	40	5	2	6	2	15
<i>Fraud - False Pretenses</i>	3	3	5	7	18	4	2	5	1	12
<i>Fraud - Credit Card/ATM</i>	3	2	1	1	7	-	-	1	1	2
<i>Fraud - Impersonation</i>	1	2	2	-	5	1	-	-	-	1
<i>Fraud - Wire</i>	3	2	1	-	6	-	-	-	-	0
<i>Fraud - Identity Theft</i>	-	-	3	1	4	-	-	-	-	0
Embezzlement	2	1	-	1	4	-	-	-	-	0
Destruction/Vandalism	11	36	20	23	90	18	18	25	28	89

Offense (continued)	2019					2020				
	1st	2nd	3rd	4th	Total	1st	2nd	3rd	4th	Total
Crimes Against Society	73	97	46	53	269	50	37	50	48	185
Weapon Law Violations	3	-	2	4	9	3	2	3	5	13
Prostitution Offenses	-	-	-	-	0	-	-	2	-	2
<i>Prostitution</i>	-	-	-	-	0	-	-	1	-	1
<i>Prostitution - Assisting</i>	-	-	-	-	0	-	-	1	-	1
Drug/Narcotic Offenses	69	94	43	46	252	47	34	44	43	168
<i>Drug/Narcotics Violations</i>	37	54	25	29	145	28	20	23	25	96
<i>Drug Equipment Violations</i>	32	40	18	17	107	19	14	21	18	72
Pornography	1	3	1	3	8	-	1	1	-	2
Grand Total:	153	202	174	153	682	121	112	152	138	523

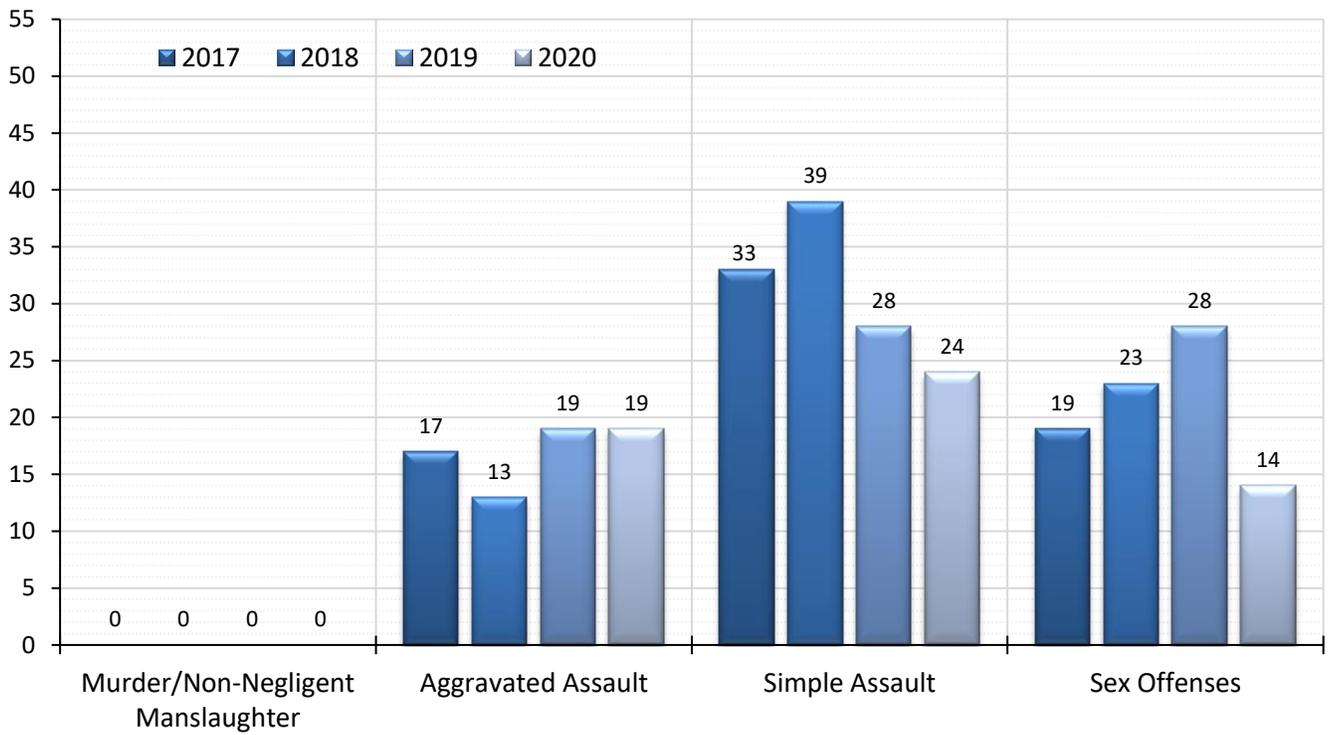
WIBRS Offenses by Month



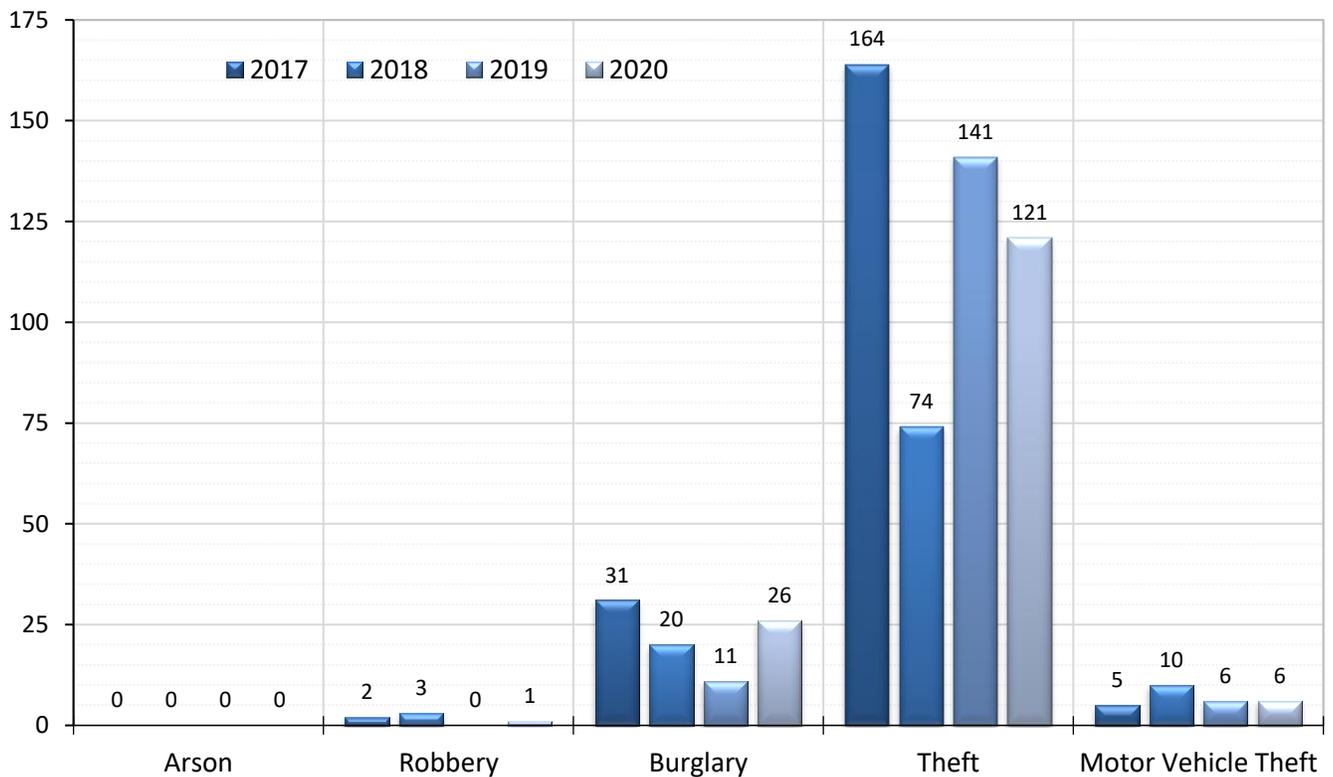
Offense counts are calculated based on the number of offenses for each victim (per incident) for Crimes Against Persons and the number of unique offense types (per incident) for Crimes Against Property and Crimes Against Society. For burglary and motor vehicle theft, offense counts are based on the number of premises entered and the number of vehicles stolen, respectively.

These counts are generated on the Wisconsin Department of Justice - Uniform Crime Reporting website. Counts are based on the month of the incident, rather than the month the incident was submitted. If the incident date is unknown, the report date is used. Counts are subject to change as data is updated.

Crime Offenses Against Persons Incidents

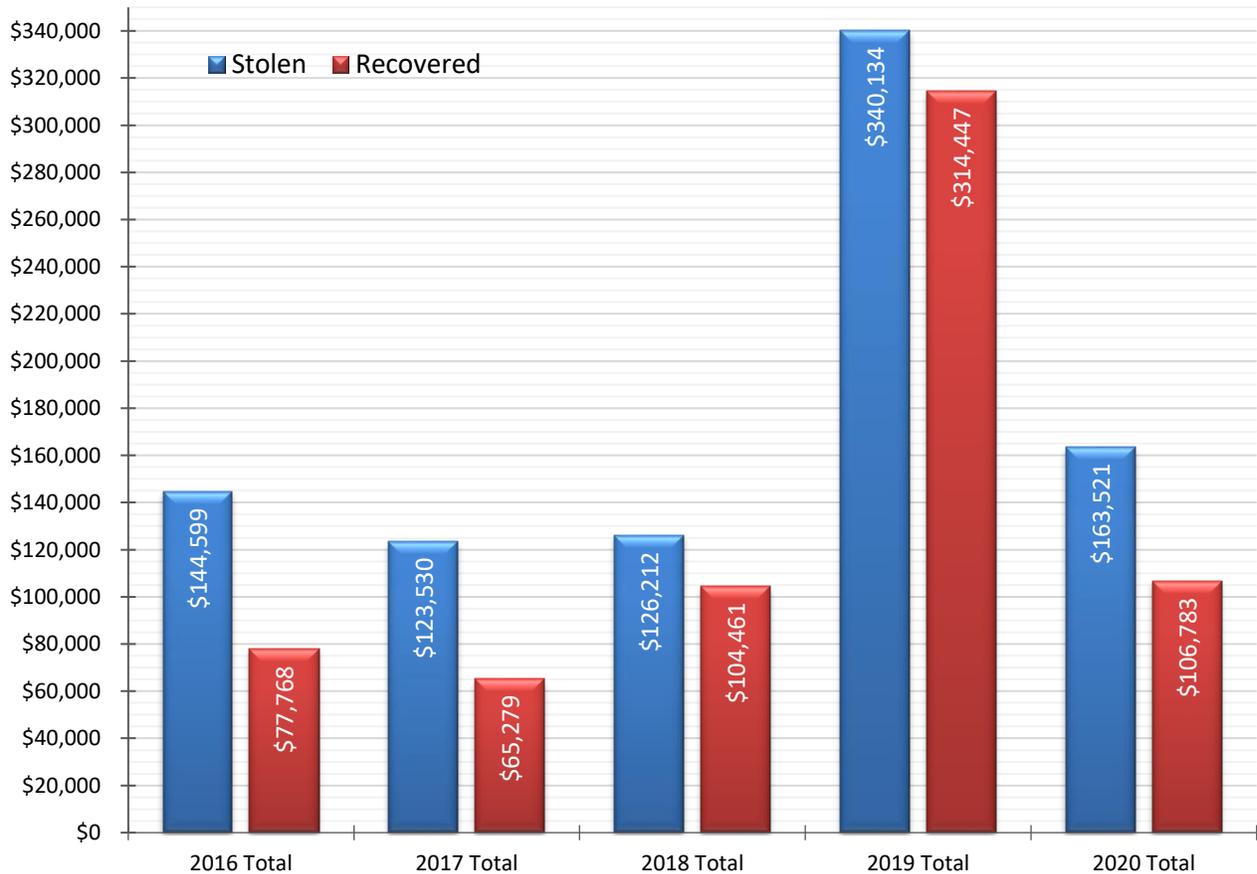


Crime Offenses Against Property Incidents

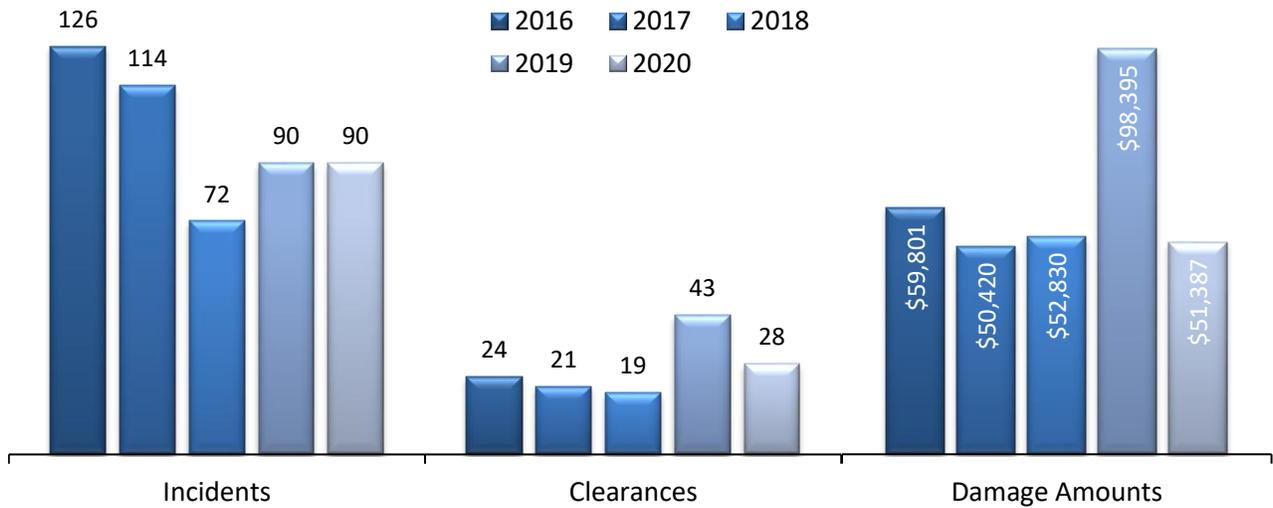


Property Stolen vs. Property Recovered

Total/Offense	Stolen	Recovered	Recovery Rate
	dollar amount	dollar amount	percentage
2016 Total	\$144,599	\$77,768	54%
2017 Total	\$123,530	\$65,279	53%
2018 Total	\$126,212	\$104,461	83%
2019 Total	\$340,134	\$314,447	92%
2020 Total	\$163,521	\$106,783	65%
➤ Robbery	\$1,850	\$0	0%
➤ Burglary	\$42,016	\$19,487	46%
➤ Theft/Larceny	\$39,155	\$6,796	17%
➤ Motor Vehicle Theft	\$80,500	\$80,500	100%
<ul style="list-style-type: none"> - two SUVs, one truck, one moped, one car, and one construction roller - two vehicles had keys in it, three incidents persons had access to keys, one incident person bypassed the use of a key - four incidents were cleared, two are suspended 			



Incidents Involving Criminal Damage



Law Enforcement Officers Killed or Assaulted (LEOKA)

Year	2016*	2017	2018	2019	2020
	# of incidents				
Officers Assaulted with Injury	1	0	3	1	5
Officers Assaulted without Injury	4	7	2	0	3
Officers Killed	0	0	0	0	0

*Started reporting data in 06/2016

Monthly Breakdown of Charges

Month	Adult	Juvenile	Total
	# of charges	# of charges	# of charges
January	186	26	212
February	168	22	190
March	109	32	141
April	96	14	110
May	163	12	175
June	101	5	106
July	142	13	155
August	189	9	198
September	169	11	180
October	243	9	252
November	102	13	115
December	109	9	118
Total	1,777	175	1,952

Comparison of Charges (Adult and Juvenile) by Year by Category

Type of Charge	2016	2017	2018	2019	2020
	# of charges				
Animal Ordinance Violations	5	3	7	4	6
Assault (Aggravated)	9	14	11	13	18
Assault (Simple & Intimidation)	55	26	35	33	31
Bail Jumping	25	32	53	59	66
Bomb Threat	1	5	-	-	-
Burglary	3	5	6	4	3
Burglary Tools – Possess	-	-	1	1	-
Cause < 18 to Listen/View Sex Activity	1	-	-	2	-
Child Abuse-Physical	3	3	2	12	3
Child Neglect	-	1	-	-	5
Cigarette/Tobacco Violation	25	10	30	15	7
Contribute to Delinquency	1	-	-	2	-
Contribute to Truancy	4	11	7	4	6
Controlled Substance – Possession	125	125	152	163	112
Controlled Substance – Sale/Manufacturing	21	19	27	19	9
Court Order Violation	8	3	4	8	6
Curfew	18	22	20	15	13
Curfew – Parental Responsibility	-	-	-	3	-
Damage to Property	26	21	19	43	38
Disorderly Conduct	474	353	434	433	200***
Emergency Detention/Protective Custody	15*	*	*	*	*
Enticement (Child)	-	2	-	1	-
Escape	1	-	-	1	-
Expose Child to Harmful Materials	-	1	6	2	-
Failure to Obey Officer	21	20	23	27	4
False Imprisonment	1	-	2	1	1
Fireworks - Sell/Discharge without Permit/Possess	2	-	1	-	-
Forgery and Counterfeiting	5	2	1	4	4
Fraud	10	11	7	56	5
Hazing	-	-	1	-	-
Intentional Abuse of Hazardous Substance	-	-	1	-	-
Lewd and Lascivious Behavior	-	3	1	1	-
Liquor Laws	539	458	423	327	209
Littering	6	2	5	7	3
Maintain Drug Trafficking Place	-	3	6	-	2
Manufacture / Delivery of Drug Paraphernalia	-	-	3	-	-
Motor Vehicle Theft	3	1	5	7	4
Murder & Non-Negligent Manslaughter/Attempt	1	-	1	-	-

Type of Charge (continued)	2016	2017	2018	2019	2020
	# of charges				
Negligent Handling of Burning Materials	5	2	-	-	-
Negligent Operation of Motor Vehicle	-	-	-	1	-
Noise	76	41	31	30	4
Obstruct/Resist Officers	50	44	42	67	32
Operate While Under the Influence (OWI) Alcohol ***	118	134	164	97	68
Operate While Under the Influence (OWI) Drugs ***					14
Operate with Prohibited Alcohol Concentration (IBAC)	61	65	107	64	43
Park Regulations	-	1	-	3	2
Pornography / Obscene Material	3	11	-	2	1
Possession of Drug Paraphernalia	101	122	129	110	72
Prostitution (Enticement-Adult)	-	-	1	-	3
Public Intoxication ***	***	***	***	***	39
Reckless Endangering Safety	3	-	1	7	10
Registered Sex Offender Violations	2	-	2	-	1
Robbery	4	1	2	-	-
Runaway	2	3	2	-	2
Sex Offenses (Other)	1	1	1	5	2
Sexual Assault – 1 st Degree	2	2	3	5	2
Sexual Assault – 2 nd Degree	2	7	7	10	2
Sexual Assault – 3 rd Degree	1	1	2	5	6
Sexual Assault – 4 th Degree	1	4	2	2	4
Stolen Property	1	-	-	1	1
Terrorist Threats	-	-	-	-	2
Theft (Except Motor Vehicle)	35	53	27	47	40
Throw/Discharge Bodily Fluid at Public Safety Worker	-	2	1	-	1
Traffic Offenses	972	987	1,201	1,009	676
Traffic Ordinance Violations	2	2	2	2	-
Trespassing	4	21	1	1	14
Truancy	52	39	28	51	48
Warrants Served – Local **	27	9	7	10	16
Warrant/Pickups for Other Agencies	112	102	111	129	67
Weapons (Conceal/Possess/Negligent Use)	5	6	4	9	24
Zoning Violations	2	1	-	1	1
Total	3,052	2,817	3,172	2,935	1,952

* After June 1, 2016, Emergency Detentions/Protective Custodies were no longer captured as charges/arrests. See pg. 33.

** Starting in 2016, our Municipal Court selected an additional option to collecting outstanding debt due to the court.

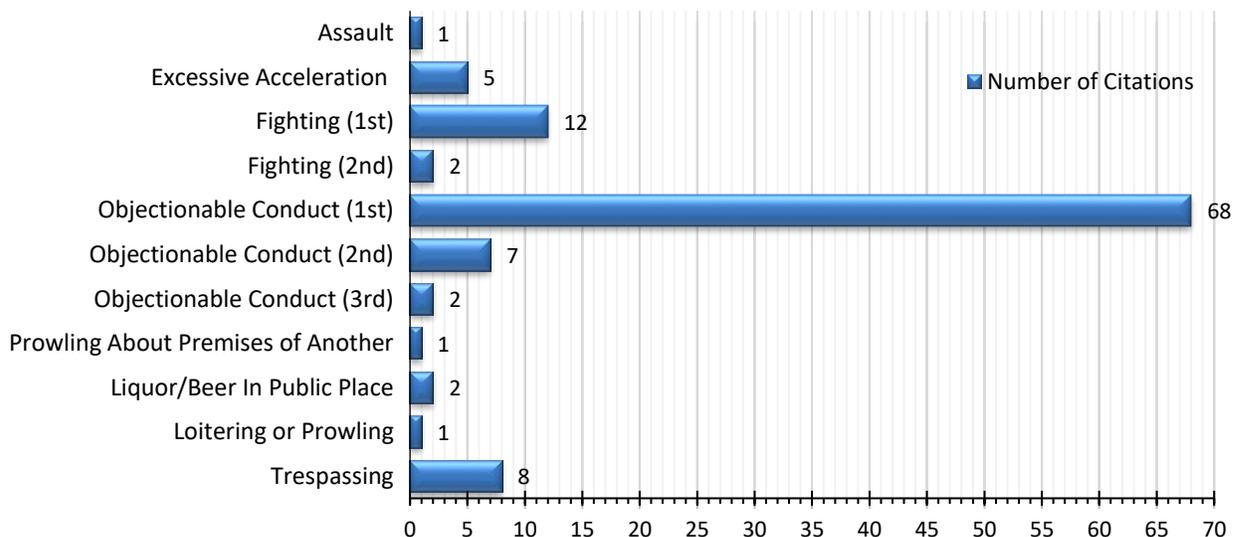
*** Starting in 2020, Public Intoxication was separated out from Disorderly Conduct and Operating While Under the Influence (OWI) was separated into OWI Alcohol and OWI Drugs.

Every city has its own challenge, just like every patient has their own illness. For the City of Whitewater, the perennial challenges center around disorderly conduct and alcohol related violations. Those who are cited often times are the very persons who cause the greatest level of harm in our community’s public spaces and to the personal property of those who live, work and study in Whitewater. Poor decision making and the resulting unacceptable levels of behavior negatively affect our city.

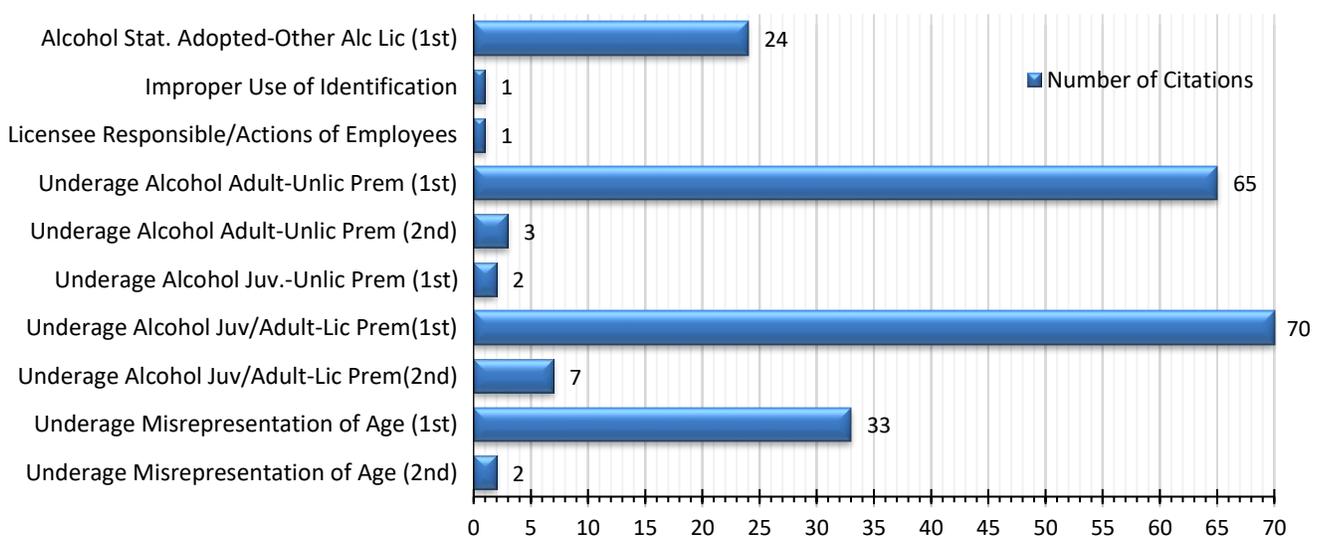
The WPD has increased its proactive approach and employed a targeted enforcement effort which includes educating, warning and citing those responsible. The goal is to change the aforementioned behavior and thereby decrease the levels of disorder found in some of our city’s neighborhoods and business corridors.

We issued a total of 317 citations related to disorderly conduct and alcohol violations. The below bar graphs represent our department’s data breakdown on the city ordinance enforcement component of our efforts in these arenas in 2020. Interestingly, even with the COVID-19 pandemic affecting much throughout most of 2020, our enforcement activity remained nearly identical to that of 2019.

2020 Breakdown of Disorderly Conduct Ordinance Citations



2020 Breakdown of Liquor Law Ordinance Citations



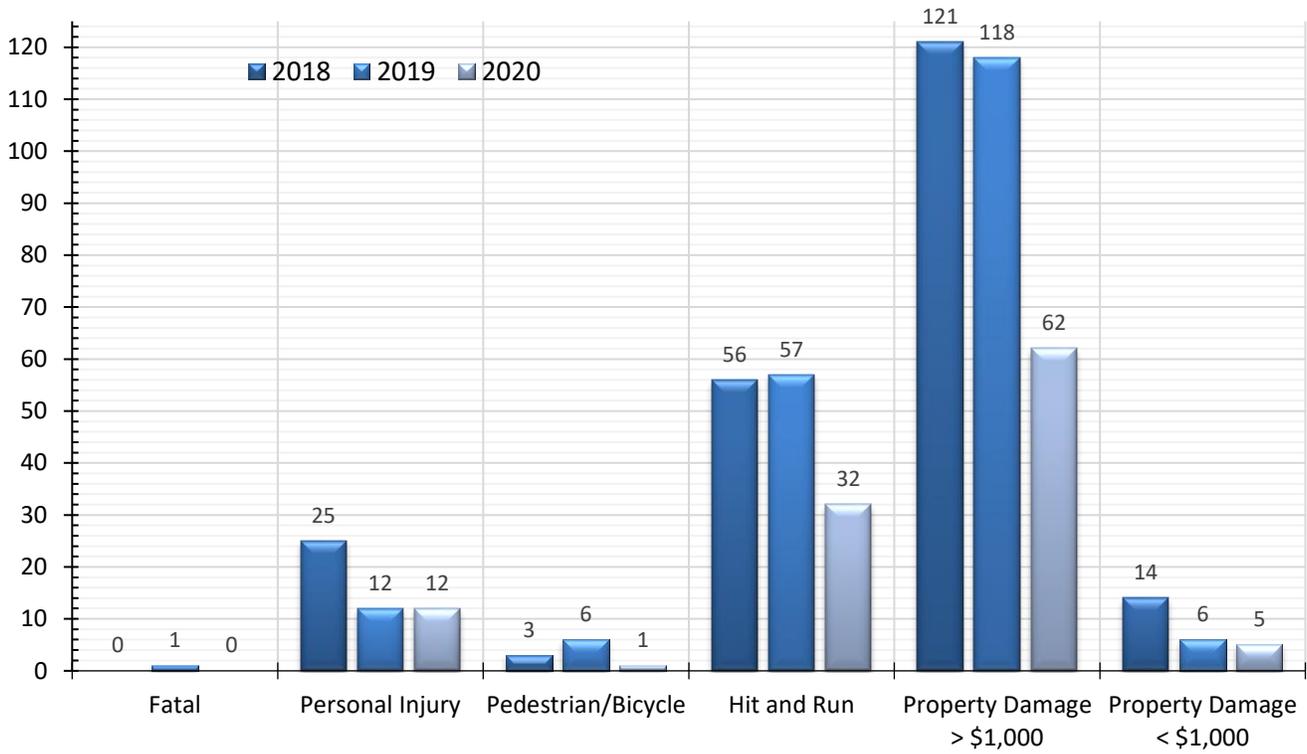
Comparison of Juvenile Charges by Age by Category

Type of Charge	12 & under	13-14	15	16	17	Total
	# of charges					
Assault (Simple & Intimidation)	1	1	-	-	-	2
Cigarette/Tobacco Violation	1	6	-	-	-	7
Controlled Substance – Possession	-	2	1	1	1	5
Curfew	-	2	-	1	3	6
Damage to Property	6	2	-	-	1	9
Disorderly Conduct	8	11	3	4	3	29
Forgery and Counterfeiting	-	-	2	-	-	2
Liquor Laws	-	1	-	-	2	3
Obstruct/Resist Officers	-	2	-	-	-	2
Possession of Drug Paraphernalia	-	1	-	1	2	4
Public Intoxication	-	-	-	-	1	1
Runaway	-	2	-	-	-	2
Theft (Except Motor Vehicle)	-	5	3	-	1	9
Traffic Offenses	-	-	2	8	19	29
Trespassing	1	3	1	1	2	8
Truancy	6	21	11	8	8	54
Warrant Served - Local	1	1	-	1	-	3
Total	24	60	23	25	43	175

Comparison of Juvenile Charges by Age by Year

Year	12 & under	13-14	15	16	17	Total
	# of charges					
2016	40	36	35	65	54	230
2017	35	59	29	66	64	253
2018	34	50	25	49	76	234
2019	58	60	46	54	55	273
2020	24	60	23	25	43	175

Motor Vehicle Accidents by Category by Year



Motor Vehicle Accidents by Year by Month

Month	2016	2017	2018	2019	2020
	# accidents				
January	32	26	20	20	10
February	23	15	32	24	25
March	22	24	13	11	11
April	16	11	29	19	5
May	18	9	22	15	6
June	19	11	11	13	6
July	11	11	9	12	8
August	12	14	16	12	7
September	25	21	11	22	6
October	27	24	21	16	14
November	23	20	20	20	5
December	39	19	15	16	9
Total	267	205	219	200	112

Calls for Service and Activities by Year

Type of Call for Service/Activity	2017	2018	2019	2020
	# CFS/activities	# CFS/activities	# CFS/activities	# CFS/activities
Total WPD Calls for Service/Activity	11,959	12,842	13,128	10,893
• Officer Initiated Activities	2,055	2,364	2,509	2,228
• Officer Initiated Traffic Stops	2,331	2,782	2,714	1,893
• WPD Officer 1st Responder EMS/Fire Calls	888	806	841	592
• Dispatcher Handled Calls (controlled burns, equipment warnings, miscellaneous information requests)	1,356	1,672	1,719	1,817
• Noise Complaint Calls	223	203	181	240
• Animal (Lost and Found) Calls	219	267	311	251
• False Alarms Calls	91	80	106	61
• All other WPD Calls for Service	4,796	4,668	4,747	3,811
Dispatched EMS/Fire Calls for Service	1,729	1,649	1,754	1,683
Dispatched UW-W Police Services Calls for Service	5,395	5,315	5,062	3,111
Total Calls for Service Dispatched	19,083	19,806	19,944	15,687

Incidents by Year

Type of Incident	2017	2018	2019	2020
	# of persons	# of persons	# of persons	# of persons
Emergency Detention/Protective Custody	72	60	49	28
Family Disturbances (Domestic Abuse)	83	69	54	70

Persons Held in City Temporary Holding Facility by Year

Sex of Person	2016	2017	2018	2019	2020
	# of persons				
Total Persons Incarcerated	6	5	7	8	4
> Male	6	4	7	7	3
> Female	-	1	-	1	1

In accordance with Wisconsin State Statutes and Wisconsin Law Enforcement Accreditation Group (WILEAG) accreditation mandates, the annual inspection found our temporary holding facility to be in compliance with all statutory and departmental requirements and in an orderly condition.

Parking/Activity Comparisons by Year

Type of Activity	2016	2017	2018	2019	2020
	# activities				
Parking Tickets Issued	3,559	4,364	3,426	2,810	2,439
Parking Permits Issued	163	158	180	182	163
➤ Resident	147	150	172	173	156
➤ Employee	16	8	8	9	7
Parking Revenue *	\$101,980	\$108,986	\$96,812	\$78,592	\$95,263
Bike Licenses Sold	6	8	3	7	5

* Includes all revenue collected from parking tickets, honor box parking and parking permit fees. All revenue collected is deposited in the City of Whitewater general fund.

Open Records Requests

Type of Request	2016	2017	2018	2019	2020
	# requests				
Incident Reports (to government agencies)	1,288	1,173	1,516	2,029	1,626
Incident Reports (to public)	432	351	371	404	299
Motor Vehicle Accident Reports (to public)	236	191	196	190	106
Background Checks	642	649	634	606	485
➤ Alcohol Beverage License Applicants *	41	35	41	48	39
➤ Beverage Operators License Applicants*	193	195	189	181	121
Miscellaneous	18	4	12	12	15
Total Requests	2,616	2,368	2,729	3,241	2,531

* Breakdown included in Background Checks total.

Personnel Training and Overtime

Type of Statistic	2016	2017	2018	2019	2020
	# hours				
Training Hours	2,330	2,760	2,146	2,215	1,588
Overtime Hours (less Holiday)	5,159	5,630	6,471	5,151	4,050
Holiday Hours Worked Overtime	957	928	1,054	965	855

Presentations and Outreach Programs

Type of Statistic	2016	2017	2018	2019	2020
	# presentations				
Presentations/Outreach by Personnel	17	15	28	17	8

2020 ACCOMPLISHED DEPARTMENT GOALS

The following is an update of the Whitewater Police Department's 2020 goals. Goals were selected by supervisory and command staff members based on the department's needs as well as assessment of the Department's 2015-2020 Strategic Plan and the City's Strategic Plan:

- *Maintain WILEAG Accreditation Status - Annual proofs need to be gathered. In order to streamline this requirement, the Deputy Chief will implement an annual policy review schedule to meet accreditation standards in 2020 - Affected City Goal: Long-Term Planning.*
The department has continued to complete the necessary tasks to remain accredited in 2020 including policy reviews, proof gathering, as well as providing assessors for outside agency on-site assessments. In October of 2020 the department provided an assessor for the Milton PD on-site assessment. The department planned and put into place an annual policy review schedule which will commence in 2021.
- *Offer a WPD Citizen's Academy - Weekly classes for selected Whitewater stakeholders to provide training and insight into the role WPD staff members have in the community. The academy will increase awareness of department functions and will create department ambassadors to the community by Quarter 2 2020 - Affected City Goal: Communication.*
A WPD Citizen Academy class was planned throughout much of 2019 and the six-week academy successfully ran during February and March of 2020. The attendees represented a cross-section of our community to include a business owner, an educator, an assistant district attorney, a council member, a long-time citizen and retiree, a high-school student, etc.
- *MRAP Rescue Vehicle Training - Ensure all sworn members of WPD are trained in the operation and deployment of the MRAP by Quarter 3 2020 - Affected City Goal: Long-Term Planning.*
All sworn members of the police department were trained in the safe and effective operation and deployment of the MRAP rescue vehicle.
- *Network of Surveillance Cameras - Begin the strategic placement of surveillance cameras at various intersections in the city. 2020 will begin with the intersection of W. Main St. and W. Whitewater St. This will enhance investigative effectiveness by Quarter 3 2020 - Affected City Goal: Communication.*
This equipment purchase was financed with 50% PD budget monies and 50% CVMIC grant monies. The police department worked with our city I.T. department on a successful installation in 2020.
- *Evidence Storage Garage - Have blueprints drafted for a secure long-term evidence storage garage. This structure will house evidence related to the most serious crimes and will ensure evidence is secure and protected for court purposes which reduces liability to the city by Quarter 4 2020 - Affected City Goal: Infrastructure.*
In 2019 the department completed the initial planning of the outlay of the evidence garage requested through CIP funding. The 2019 budget did not allow for funding of formalized blueprints. CIP funding for the evidence garage was requested again in the 2020 budget cycle but it was again tabled as the city plans for an overall change to the grounds located at the municipal garage. The police department remains in great need of a more suitable storage building or space for evidence.
- *Radio Console and Microwave System Upgrade – Current Zetron 4048 series radio console nearing end of life, equipment is projected not to be supported by 2021. Exalt, the current manufacturer of the microwave system has gone out of business and our vendor is sourcing repair parts through third parties. Updated*

equipment to maintain critical communication capabilities with Police, Fire and EMS and potential increased interoperability with surrounding agencies by Quarter 4 2020 - Affected City Goal: Communication.

In September of 2020, Radicom started work on replacing the microwave system and the staging/programming of the Zetron hardware for the radio consoles. Additional on-site work was completed throughout October which included the training of Communication Center staff on equipment use. Project was completed in 2020.

- *TIME Certification for Support Services Staff – Ensure all members of support services obtain TIME certification to better assist with report processing and background checks by Quarter 3 2020 - Affected City Goal: Long-Term Planning*

Our Support Services Manager worked with the Crime Information Bureau to have Support Services staff added to the Whitewater Police Departmental roster. MDC online TIME training was scheduled and completed by the end of 2020.

2021 DEPARTMENT GOALS

Based on an assessment of department operations, supervisory and command staff discussions, budgetary considerations, accreditation standards and a review of the Department and City Strategic Plans, we formulated the following organizational goals and objectives for 2021. These goals represent direct and definitive objectives for us to accomplish over the course of the year. Other issues will be reviewed, and projects developed, as opportunities arise or conditions change.

- *Establish a Concurrent Jurisdiction Law Enforcement Agreement/MOU - Between the City of Whitewater Police Department and the University of Wisconsin at Whitewater Police Department in order to more efficiently and effectively reduce crime and disorder in the neighborhoods closest to the University campus - Affected City Goals: Communication and Long-Term Planning.*
- *Maintain WILEAG Accreditation Status – Department’s 7th WILEAG reaccreditation on-site is scheduled for Quarter 2 of 2021. In order to prepare for the on-site an internal review of required documentation and proofs will be conducted in Quarter 1 of 2021 - Affected City Goal: Long-Term Planning.*
- *Network of Surveillance Cameras – Expand the strategic placement of surveillance cameras at various intersections in the city. Quarter 4 of 2020 began with the intersection of W. Main Street and W. Whitewater Street This will greatly enhance investigative effectiveness by the end of 2021 - Affected City Goal: Communication.*
- *Evidence Storage Garage – Cause blueprints to be drafted for a secure long-term evidence storage garage. This structure will house evidence related to the most serious crimes and will ensure evidence is secure and protected for court purposes which reduces liability to the city. This is an extremely important and reoccurring goal/objective by the end of 2021 - Affected City Goal: Infrastructure.*
- *Host a Formal 2019 and 2020 Police Day Ceremony - Ceremony hosted for formal recognition of outstanding work by WPD staff and/or community members which occurred in 2019 and 2020 by Quarter 3 of 2021. Due to the COVID-19 pandemic, we were unable to host a 2019 ceremony in 2020 - Affected City Goal: Staff Appreciation.*

CONCLUSION

As we move into 2021 and beyond, we strive to seek new and innovative ways to maintain our high standard of professional policing in a fiscally responsible manner. Our police department addresses the myriad of societal issues also confronted by many other law enforcement agencies across our country. The foundation of the Whitewater Police Department remains the valued, trusted and dedicated personnel who have committed their lives to the law enforcement profession. A career in law enforcement (patrol officers, dispatchers, detectives, supervisory staff, support services and community service officers) is truly a profound and professional calling. It requires individuals with strong moral character and compassion to enter the doors of this police department prepared to take on any task with professionalism, patience and dedication. With the support of the Police and Fire Commission, Common Council, city management, city support personnel and our citizens we collectively serve the City of Whitewater.