



City Manager's Office  
City of Whitewater  
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May 17, 2016

### PUBLIC SERVICE ANNOUNCEMENT

Soon residents will receive two letters from Service Line Warranty of America (SLWA) with information about a sewer line warranty protection program that is endorsed by the City of Whitewater. Many property owners are unaware of their responsibility to cover the cost of repairs to their water or sewer laterals, and some homeowners insurance plans omit service line coverage. Residents are responsible for their sewer lateral from their home to the city sewer main. This warranty program will cover costs to repair broken or leaking sewer laterals. The program will not cover any damage that occurs inside your home as a result from a sewer backup. For more information on what the program covers and does not cover, contact SLWA at 866-922-9006.

The City has entered into an agreement with SLWA. Under the agreement, SLWA is allowed to use the City's name and logo on letterhead, bills and marketing materials. During the three year agreement, SLWA will conduct two campaigns each year, one for sewer and one for water line warranty.

On May 17, 2016, SLWA will mail the initial offer letter. A reminder offer letter will be mailed on May 31, 2016. This program is voluntary for all residents. If you are interested in the warranty program, please check with your homeowners insurance provider to ensure you are not already covered.